

LCD Monitor User Manual CU34G2/CU34G2X English LED backlight





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Safety

National Conventions

The following subsections describe notational conventions used in this document.

Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:



NOTE: A NOTE indicates important information that helps you make better use of your computer system.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

Power

The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

⚠ The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.

Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.



Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

1 To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC, Min. 5A.



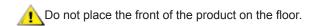
The wall socket shall be installed near the equipment and shall be easily accessible.



Installation

Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

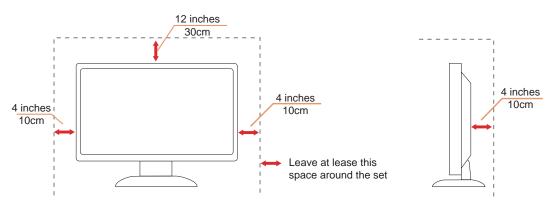


If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

See below the recommended ventilation areas around the monitor when the monitor is installed on the wall or on the stand:

Installed with stand



Please purchase a suitable wall mount to avoid the lack of distance between the back signal cable and the wall.

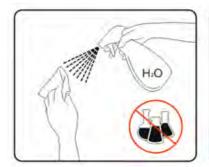


Cleaning

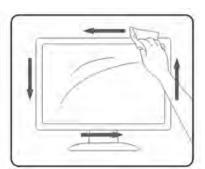
Clean the cabinet regularly with cloth. You can use soft-detergent to wipe out the stain, instead of strong-detergent which will cauterize the product cabinet.

• When cleaning, make sure no detergent is leaked into the product. The cleaning cloth should not be too rough as it will scratch the screen surface.

Please disconnect the power cord before cleaning the product.

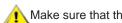






Other

If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.



Make sure that the ventilating openings are not blocked by a table or curtain.



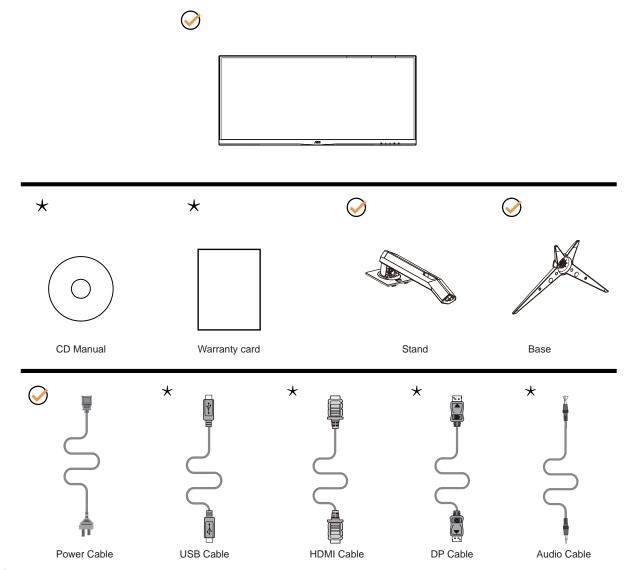
♠ Do not engage the LCD monitor in severe vibration or high impact conditions during operation.

♠ Do not knock or drop the monitor during operation or transportation.



Setup

Contents in Box



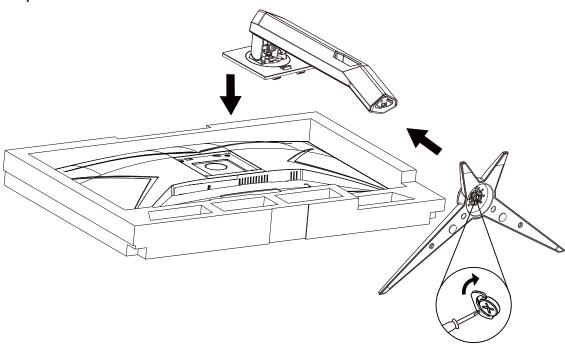
Not all signal cables (HDMI / DP / USB /Audio cables) will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

Setup Base

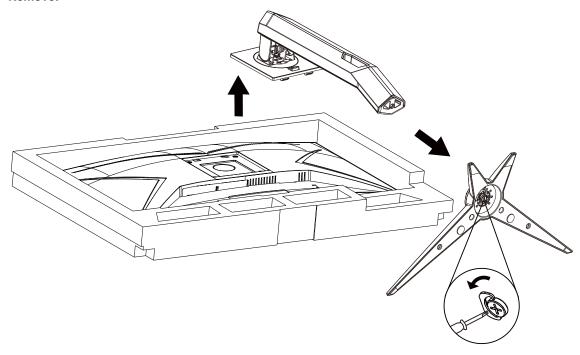
Please setup or remove the base following the steps as below.

Please place the monitor on a soft and flat surface to prevent the scratch.

Setup:



Remove:

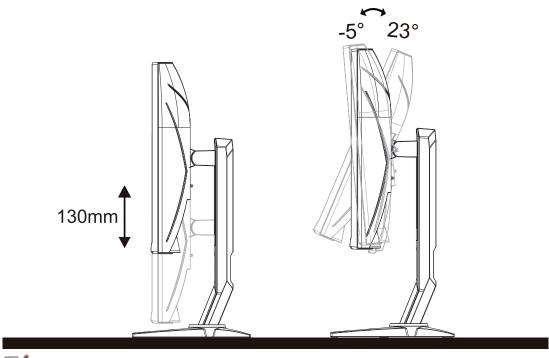


Adjusting Viewing Angle

For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.

Hold the stand so you will not topple the monitor when you change the monitor's angle.

You are able to adjust the monitor as below:



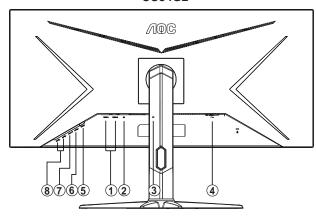
NOTE:

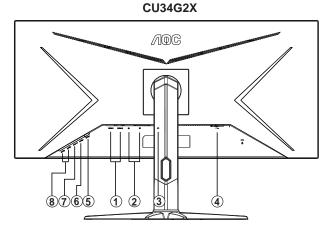
Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.

Connecting the Monitor

Cable Connections In Back of Monitor and Computer:

CU34G2





- 1. HDMI
- 2. DisplayPort
- 3. Earphone out
- 4. Power
- 5. USB-PC upstream
- 6. USB 3.2 Gen 1
- 7. USB3. 2 Gen1+Quick Charging
- 8. USB 3.2 Gen 1

Connect to PC

- 1. Connect the power cord to the back of the display firmly.
- 2. Turn off your computer and unplug its power cable.
- 3. Connect the display signal cable to the video connector on the back of your computer.
- 4. Plug the power cord of your computer and your display into a nearby outlet.
- 5. Turn on your computer and display.

If your monitor displays an image, installation is complete. If it does not display an image, please refer Troubleshooting.

To protect equipment, always turn off the PC and LCD monitor before connecting.



Freesync function

- 1. Freesync function is working with DP1/DP2/HDMI1/HDMI2
- 2. Compatible Graphics Card: Recommend list is as the below, also could be checked by visiting www.AMD.com
- AMD Radeon™ RX 480
- AMD Radeon™ RX 470
- AMD Radeon™ RX 460

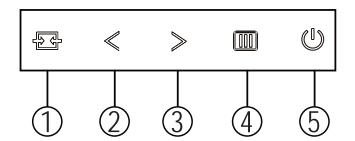
Radeon Pro Duo

- AMD Radeon R9 300 Series
- AMD Radeon R9 Fury X
- AMD Radeon R9 360
- AMD Radeon R7 360
- AMD Radeon R9 295X2
- AMD Radeon R9 290X
- AMD Radeon R9 290
- AMD Radeon R9 285
- AMD Radeon R7 260X
- AMD Radeon R7 260



Adjusting

Hotkeys



1	Source/Exit
2	Game Mode/<
3	Dial Point/>
4	Menu/Enter
5	Power

Source/Exit

When the OSD is closed, press Source/Exit button will be Source hot key function.

Game Mode/<

When there is no OSD, press "<" key to open game mode function, then press "<" or ">" key to select game mode (FPS, RTS, Racing, Gamer 1, Gamer 2 or Gamer 3) basing on the different game types.

Dial Point/>

When there is no OSD, press Dial Point button to active Dial Point menu, and then press "<" or ">" to set Dial Point on or off.

Menu/Enter

Press to display the OSD or confirm the selection.

Power

Turn on/off the monitor.



OSD Setting

Basic and simple instruction on the control keys.



- 1. Press the **III MENU-button** to activate the OSD window.
- 2. Press < Left or > Right to navigate through the functions. Once the desired function is highlighted, press the III MENU-button to activate it, press < Left or > Right to navigate through the sub-menu functions. Once the desired function is highlighted, press IIII MENU-button to activate it.
- 3. Press < Left or > to change the settings of the selected function. Press + to exit. If you want to adjust any other function, repeat steps 2-3.
- 4. OSD Lock Function: To lock the OSD, press and hold the **III MENU-button** while the monitor is off and then press **(') power** button to turn the monitor on. To un-lock the OSD press and hold the **III MENU-button** while the monitor is off and then press **(') power** button to turn the monitor on.

Notes:

- 1. If the product has only one signal input, the item of "Input Select" is disable to adjust.
- 2. If the product screen size is 4:3 or input signal resolution is native resolution, the item of "Image Ratio" is disabled.
- 3. One of DCR, Color Boost and Picture Boost functions is activated, the other two functions are turned off accordingly.



Luminance



	Contrast	0-100		Contrast from Digital-register.	
	Brightness	0-100		Backlight Adjustment	
		Standard	\checkmark	Standard Mode	
		Text	T	Text Mode	
		Internet	E	Internet Mode	
		Game	منفق	Game Mode	
	Eco mode	Movie	(5)	Movie Mode	
		Sports	Re	Sports Mode	
		Reading	R	Reading Mode	
		Uniformity	#	Uniformity Mode	
-0-	Gamma	Gamma1		Adjust to Gamma 1	
		Gamma2		Adjust to Gamma 2	
		Gamma3		Adjust to Gamma 3	
	DCR	Off		Disable dynamic contrast ratio	
		On	DCR	Enable dynamic contrast ratio	
		Off		Adiate UDD Mada	
		DisplayHDR		Adjust HDR Mode Note:	
	HDR (CU34G2X)	HDR Picture		When HDR is detected, the HDR option is displayed for adjustment. When HDR is not	
	(00010271)	HDR Movie		detected, the HDR Mode option is displayed for	
		HDR Game		adjustment.	
		Off			
		HDR Picture			
	HDR Mode	HDR Movie		Adjust HDR Mode	
		HDR Game		-	
		I		<u>I</u>	

Note:

The function MBR and Overdrive Boost are available only when Adaptive-Sync is off and the vertical frequency is up to 75 Hz.



Color Setup



		Warm		Pacall Warm Color Temperature from EEDDOM
		vvaiiii		Recall Warm Color Temperature from EEPROM.
		Normal		Recall Normal Color Temperature from EEPROM.
	Color Temp.	Cool		Recall Cool Color Temperature from EEPROM.
		sRGB		Recall SRGB Color Temperature from EEPROM.
		User		Restore Color Temperature from EEPROM.
		Full Enhance	On or Off	Disable or Enable Full Enhance Mode
	DCB Mode	Nature Skin	On or Off	Disable or Enable Nature Skin Mode
		Green Field	On or Off	Disable or Enable Green Field Mode
		Sky-blue	On or Off	Disable or Enable Sky-blue Mode
		AutoDetect	On or Off	Disable or Enable AutoDetect Mode
		Off		Disable DCB Mode
	DCB Demo		On or Off	Disable or Enable Demo
	Red		0-100	Red gain from Digital-register.
	Green		0-100	Green gain from Digital-register.
	Blue		0-100	Blue gain from Digital-register.



Picture Boost



		Bright Frame	On or Off	Disable or Enable Bright Frame
	Frame Size	14-100	Adjust Frame Size	
		Brightness	0-100	Adjust Frame Brightness
	•	Contrast	0-100	Adjust Frame Contrast
		H. position	0-100	Adjust Frame horizontal Position
	V. position	0-100	Adjust Frame vertical Position	

Note:

Adjust the brightness, contrast, and position of the Bright Frame for better viewing experience.



OSD Setup



	Language		Select the OSD language
	Timeout	5-120	Adjust the OSD Timeout
	DP Capability	1.1/1.2 (CU34G2) 1.1/1.2/1.4 (CU34G2X)	Please be noted that only DP1.2 support Adaptive- Sync function
	H. Position	0-100	Adjust the horizontal position of OSD
	V. Position	0-100	Adjust the vertical position of OSD
	Volume	0-100	Volume Adjustment.
- 36	Transparence	0-100	Adjust the transparence of OSD
	Break Reminder		Break reminder if the user continuously work for
	(Pause-	On (Ein) / Off (Aus)	more than 1hrs
	Erinnerung)		Thore than this
	Frame Counter (CU34G2)	Off / Right-Up /Right- Down / Left-Down / Left- Up	Display V frequency on the corner selected.

Notes:

If the DP video content supports DP1.2, please select DP1.2 for DP Capability; otherwise, please select DP1.1.



PIP Setting



CU34G2:

Sub Main	HDMI1	HDMI2	DP
HDMI1	X	X	V
HDMI2	X	X	V
DP	V	V	X



Game Setting

< ÇA >	X Extra	Exit Luminance	Color Setup	Pictu	PIP JIP BOOST OSD Setup PIP Setting
Game Mode Shadow Control Low Input Lag	Off►50✓ On►	Game Color	◆ Off	10	Frame Counter Off MBR Adaptive-Sync On
	Game Mode	Off FPS RTS Racing Gamer1 Gamer2 Gamer3			No optimization by Smart image game For playing FPS (first Person Shooters) games. Improves dark theme black level details. For playing RTS (Real Time Strategy). Improves the image quality. For playing Racing games, Provides fastest response time and high color saturation. User's preference settings saved as Gamer 1. User's preference settings saved as Gamer 2. User's preference settings saved as Gamer 3. Shadow Control Default is 50, then end-user can adjust from 50 to 100
	Shadow Control	0-100			 or 0 to increase contrast for clear picture. 1. If picture is too dark to be saw the detail clearly, adjusting from 50 to 100 for clear picture. 2. If picture is too white to be saw the detail clearly, adjusting from 50 to 0 for clear picture.
	Low input Lag	On/Off			Turn off frame buffer to decrease input lag
	Game Color	0-20			Game Color will provide 0-20 level for adjusting saturation to get better picture.
	LowBlue Mode	Reading / Office / Inte Multimedia / Off	ernet /		Decrease blue light wave by controlling color temperature.
		Weak Medium			Adjust the response time
	Overdrive	Strong Boost (Motion picture response time 1ms) Off			Adjust the response time. (Boost can only enable in Freesync off mode)
	Frame Counter (CU34G2X)	Off / Right-Up / Rig Down / Left-Up	ht-Down / Le	ft-	Display vertical scanning frequency
	MBR	0-20			MBR (Motion Blur Reduction) will provide 0 – 20 levels for adjusting visible motion blur.
	Adaptive-Sync	On/Off			Adjust the Adaptive-Sync



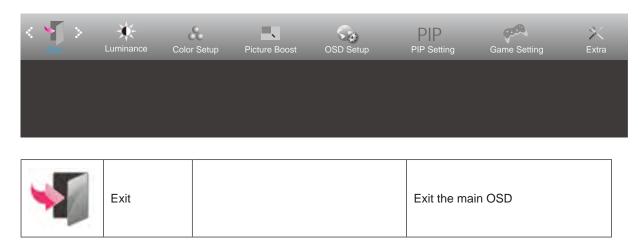
Extra



	Input Select		Select Input Signal Source
	Auto Config.	Yes or No	Auto adjust the picture to default
	Off timer	0-24hrs	Select DC off time
X	Image Ratio	Wide / 4:3 / 1:1 / 17"(4:3) / 19"(4:3) / 19"(5:4) / 19"w(16:10) / 21.5"w(16:9) / 22"w(16:10) / 23"w(16:9) / 23.6"W (16:9) / 24"W (16:9) / 27"W (16:9)	Select image ratio for display.
	DDC/CI	Yes or No	Turn ON/OFF DDC/CI Support
	Reset	Yes or No	Reset the menu to default
	USB (CU34G2)	On/Off	



Exit



LED Indicator

Status	LED Color
Full Power Mode	White
Active-off Mode	Orange



Troubleshoot

Problem & Question	Possible Solutions		
Power LED Is Not ON	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.		
No images on the screen	 Is the power cord connected properly? Check the power cord connection and power supply. Is the cable connected correctly? (Connected using the HDMI cable) Check the HDMI cable connection. (Connected using the DP cable) Check the DP cable connection. * HDMI/DP input is not available on every model. If the power is on, reboot the computer to see the initial screen (the login screen), which can be seen. If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows 7/8/10) and then change the frequency of the video card. (Refer to the Setting the Optimal Resolution) If the initial screen (the login screen) does not appear, contact the Service Center or your dealer. Can you see "Input Not Supported" on the screen? You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly. Adjust the maximum resolution and frequency that the monitor can handle properly. Make sure the AOC Monitor Drivers are installed. 		
Picture Is Fuzzy & Has Ghosting Shadowing Problem	Adjust the Contrast and Brightness Controls. Press to auto adjust. Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back.		
Picture Bounces, Flickers Or Wave Pattern Appears In The Picture	Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the resolution you are using.		
Monitor Is Stuck In Active Off- Mode"	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.		
Missing one of the primary colors (RED, GREEN, or BLUE)	Inspect the monitor's video cable and make sure that no pin is damaged. Make sure the monitor's video cable is properly connected to the computer.		
Picture has color defects (white does not look white)	Adjust RGB color or select desired color temperature.		
Horizontal or vertical disturbances on the screen	Use Windows 7/8/10 shut-down mode to adjust CLOCK and FOCUS. Press to auto-adjust.		



Specification

General Specification

	1		I		
	Model name		CU34G2	CU34G2X	
Panel	Driving system		TFT Color LCD		
	Viewable Image Size		86.36 cm diagonal		
	Pixel pitch		0.23175mm(H) x 0.23175mm(V)		
	Video		HDMI Interface & DP Inte	rface	
	Display Color		16.7M Colors		
	Horizontal sca	n range	30-160KHZ(HDMI/DP)	30-170KHZ(HDMI) 30-220KHZ(DP)	
	Horizontal sca	n Size(Maximum)	797.22mm		
	Vertical scan ra	ange	48-100HZ(HDMI/DP)	48-100HZ(HDMI) 48-144HZ(DP)	
	Vertical Scan S	Size(Maximum)	333.72mm		
	Optimal preset	resolution	3440x1440@60Hz		
Others	Max resolution		3440x1440@100Hz (HDMI/DP)	3440x1440@144Hz (HDMI/DP)	
	Plug & Play		VESA DDC2B/CI		
	Input Connector		HDMI/DP		
	Power Source		100-240V~, 50/60Hz,1.5A		
	Power Consumption	Typical (default brightness and contrast)	55W	67W	
		Max. (brightness = 100, contrast =100)	108W	110W	
		Power saving	≤0.5W	≤0.5W	
Physical	Connector Typ	е	HDMI/DP/USB/Earphone out		
Characteristics	Signal Cable T	ype	Detachable		
	Taman a natura		Operating	0°~ 40°	
	Temperature		Non-Operating	-25°~ 55°	
	I I consistitut		Operating	10% ~ 85% (non-condensing)	
Environmental	Humidity		Non-Operating	5% ~ 93% (non-condensing)	
	Alcie		Operating	0~ 5000m (0~ 16404ft)	
	Altitude		Non-Operating	0~ 12192m (0~ 40000ft)	
			10.10 Troum (0 1000011)		

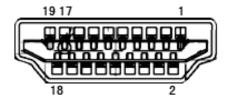


Preset Display Modes

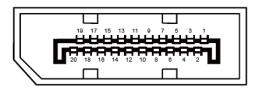
STANDARD	RESOLUTION	HORIZONTAL FREQUENCY(kHz)	VERTICAL FREQUENCY(Hz)	
	640x480@60Hz	31.469	59.94	
VGA	640x480@72Hz	FREQUENCY(kHz) 31.469 37.861 37.5 37.879 48.077 46.875 48.363 56.476 60.023 63.981 79.976 55.935 55.469 65.290 64.674 67.5 60 66 56.25 150 44.408 89.819 150.972 181.2 214.56 ES 31.469 DES	72.809	
	640x480@75Hz	37.5	75	
	800x600@60Hz	37.879	60.317	
SVGA	800x600@72Hz	48.077	72.188	
	800x600@75Hz	46.875	75	
	1024x768@60Hz	48.363	60.004	
XGA	1024x768@70Hz	56.476	70.069	
	1024x768@75Hz	60.023	75.029	
CVCA	1280x1024@60Hz	63.981	60.020	
SXGA	1280x1024@75Hz	79.976	75.025	
M/VCA :	1440x900@60Hz	55.935 55.469	59.887	
WXGA+	1440x900@60Hz	55.469	59.901	
MCVCA	1680x1050@60Hz	65.290	59.954	
WSXGA	1680x1050@60Hz	64.674	59.883	
HD	1920x1080@60Hz	67.5	60	
***	1152x864@75HZ	67.5	75	
	1280x960@60HZ	60	60	
	2560x1080@60HZ	66	60	
QHD	2560x1080@50HZ	31.469 37.861 37.5 37.879 48.077 46.875 48.363 56.476 60.023 63.981 79.976 55.935 55.469 65.290 64.674 67.5 60 66 56.25 150 44.408 89.819 150.972 181.2 214.56 DES	50	
	2560x1080@120HZ	150	120	
	3440x1440@30HZ	44.408	29.985	
	3440x1440@60HZ	89.819	59.973	
WQHD	3440x1440@100HZ	37.5 37.879 48.077 46.875 48.363 56.476 60.023 63.981 79.976 55.935 55.469 65.290 64.674 67.5 60 66 56.25 150 44.408 89.819 150.972 181.2 214.56 DDES 31.469 31.469 DDES	99.982	
	3440x1440@120HZ ONLY DP	181.2	120	
	3440x1440@144HZ ONLY DP	214.56	144	
	IBM MOD	ES		
DOS	640x350@70Hz	31.469	70.087	
DOS	720x400@70Hz	31.469	70.087	
	MAC MOI	DES		
VGA	640x480@67Hz	35.000 66.667		
SVGA	832x624@75Hz	49.725	74.551	
XGA	1024x768@75Hz	60 241	74.927	



Pin Assignments



Pin No.	Signal Name	Pin No.	Signal Name	Pin No.	Signal Name
1.	TMDS Data 2+	9.	TMDS Data 0-	17.	DDC/CEC Ground
2.	TMDS Data 2 Shield	10.	TMDS Clock +	18.	+5V Power
3.	TMDS Data 2-	11.	TMDS Clock Shield	19.	Hot Plug Detect
4.	TMDS Data 1+	12.	TMDS Clock-		
5.	TMDS Data 1Shield	13.	CEC		
6.	TMDS Data 1-	14.	Reserved (N.C. on device)		
7.	TMDS Data 0+	15.	SCL		
8.	TMDS Data 0 Shield	16.	SDA		



20-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name	
1	ML_Lane 3 (n)	11	GND	
2	GND	12	ML_Lane 0 (p)	
3	ML_Lane 3 (p)	13	CONFIG1	
4	ML_Lane 2 (n)	14	CONFIG2	
5	GND	15	AUX_CH(p)	
6	ML_Lane 2 (p)	16	GND	
7	ML_Lane 1 (n)	17	AUX_CH(n)	
8	GND	18	Hot Plug Detect	
9	ML_Lane 1 (p)	19	Return DP_PWR	
10	ML_Lane 0 (n)	20	DP_PWR	



Plug and Play

Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.

