

**SAMSUNG**

# USER MANUAL

SM-P610  
SM-P615

English (EU). 04/2020. Rev.1.1

[www.samsung.com](http://www.samsung.com)

# Table of Contents

## Basics

- 4 Read me first
- 6 Device overheating situations and solutions
- 9 Device layout and functions
- 15 Battery
- 18 SIM or USIM card (nano-SIM card) (SM-P615)
- 19 Memory card (microSD card)
- 21 Turning the device on and off
- 23 Initial setup
- 24 Samsung account
- 25 Transferring data from your previous device (Smart Switch)
- 27 Understanding the screen
- 39 Notification panel
- 41 Screen capture and screen record
- 42 Entering text
- 68 Samsung Daily
- 69 Bixby Routines
- 72 Phone
- 78 Contacts
- 82 Messages
- 85 Internet
- 87 Camera
- 100 Gallery
- 105 AR Zone
- 108 Multi window
- 112 Samsung Members
- 112 Samsung Notes
- 120 PENUP
- 124 Calendar
- 125 Reminder
- 127 Samsung Flow
- 129 Voice Recorder
- 130 My Files
- 130 Clock
- 132 Calculator
- 133 Samsung Kids
- 134 SmartThings
- 138 Sharing content
- 139 Daily Board
- 142 Google apps

## Apps and features

- 46 Installing or uninstalling apps
- 48 Finder
- 49 S Pen features
- 61 Bixby
- 65 Bixby Vision

## Settings

- 144 Introduction
- 144 Connections
  - 145 Wi-Fi
  - 147 Bluetooth
  - 149 Data saver (SM-P615)
  - 149 Mobile data only apps (SM-P615)
  - 150 Mobile Hotspot and Tethering (SM-P615)
  - 151 More connection settings
- 153 Sound
  - 153 Dolby Atmos (surround sound)
  - 154 Separate app sound
- 154 Notifications
- 155 Display
  - 156 Dark mode settings
  - 156 Screensaver
- 157 Wallpaper
- 157 Lock screen
  - 158 Smart Lock
- 158 Biometrics and security
  - 159 Face recognition
  - 162 Secure Folder
- 167 Privacy
- 167 Location
- 168 Accounts and backup
  - 169 Users
  - 171 Samsung Cloud

- 172 Google
- 173 Advanced features
  - 174 Motions and gestures
- 174 Digital Wellbeing and parental controls
  - 175 Digital Wellbeing
- 176 Device care
  - 176 Optimising your device
  - 177 Battery
  - 178 Storage
  - 178 Memory
  - 178 Security
- 179 Apps
- 179 General management
- 180 Accessibility
- 181 Software update
- 182 About tablet

## Appendix

- 183 Troubleshooting
- 189 Removing the battery

# Basics

## Read me first

Please read this manual before using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, model specifications, or device's software.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature. (SM-P615)
- Default apps that come with the device are subject to updates and may no longer be supported without prior notice. If you have questions about an app provided with the device, contact a Samsung Service Centre. For user-installed apps, contact service providers.
- Modifying the device's operating system or installing softwares from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.

- Depending on the region or service provider, a screen protector is attached for protection during production and distribution. Damage to the attached screen protector is not covered by the warranty.
- You can see the touchscreen clearly even in strong outdoor sunlight by automatically adjusting the contrast range based on the surrounding environment. Due to the nature of the product, displaying fixed graphics for extended periods may result in afterimages (screen burn-in) or ghosting.
  - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods and turn off the touchscreen when not using the device.
  - You can set the touchscreen to turn off automatically when you are not using it. Launch the **Settings** app, tap **Display** → **Screen timeout**, and then select the length of time you want the device to wait before turning off the touchscreen.
  - To set the touchscreen to automatically adjust its brightness based on the surrounding environment, launch the **Settings** app, tap **Display**, and then tap the **Adaptive brightness** switch to activate it.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC).

If your device is approved by the FCC, you can view the FCC ID of the device. To view the FCC ID, launch the **Settings** app and tap **About tablet** → **Status**. If your device does not have an FCC ID, it means that the device has not been authorised for sale in the U.S. or its territories and may only be brought to the U.S. for the owner's personal use.

- Depending on the region, you can view the regulatory information on the device. To view the information, launch the **Settings** app and tap **About tablet** → **Regulatory information**.

## Instructional icons



**Warning:** situations that could cause injury to yourself or others



**Caution:** situations that could cause damage to your device or other equipment



**Notice:** notes, usage tips, or additional information

## Device overheating situations and solutions

### When the device heats up while charging the battery

While charging, the device and the charger may become hot. During wireless charging or fast charging, the device may feel hotter to the touch. This does not affect the device's lifespan or performance and is in the device's normal range of operation. If the battery becomes too hot, the charger may stop charging.

#### Do the following when the device heats up:

- Disconnect the charger from the device and close any running apps. Wait for the device to cool down and then begin charging the device again.
- If the lower part of the device overheats, it could be because the connected USB cable is damaged. Replace the damaged USB cable with a new Samsung-approved one.
- When using a wireless charger, do not place foreign materials, such as metal objects, magnets, and magnetic stripe cards, between the device and the wireless charger.



The wireless charging or fast charging feature is only available on supported models.

### When the device heats up during use

When you use features or apps that require more power or use them for extended periods, your device may temporarily heat up due to increased battery consumption. Close any running apps and do not use the device for a while.

The following are examples of situations in which the device may overheat. Depending on the functions and apps you use, these examples may not apply to your model.

- During the initial setup after purchase or when restoring data
- When downloading large files

- When using apps that require more power or using apps for extended periods
  - When playing high-quality games for extended periods
  - When recording videos for extended periods
  - When streaming videos while using the maximum brightness setting
  - When connecting to a TV
- While multitasking (or, when running many apps in the background)
  - When using Multi window
  - When updating or installing apps while recording videos
  - When downloading large files during a video call
  - When recording videos while using a navigation app
- When using large amount of data for syncing with the cloud, email, or other accounts
- When using a navigation app in a car while the device is placed in direct sunlight
- When using the mobile hotspot and tethering feature
- When using the device in areas with weak signals or no reception
- When charging the battery with a damaged USB cable
- When the device's multipurpose jack is damaged or exposed to foreign materials, such as liquid, dust, metal powder, and pencil lead
- When you are roaming

### **Do the following when the device heats up:**

- Keep the device updated with the latest software.
- Conflicts between running apps may cause the device to heat up. Restart the device.
- Deactivate the Wi-Fi, GPS, and Bluetooth features when not using them.
- Close apps that increase battery consumption or that run in the background when not in use.
- Delete unnecessary files or unused apps.
- Decrease the screen brightness.
- If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

## Precautions for device overheating

If you begin to feel uncomfortable due to the device overheating, stop using the device.

When the device heats up, the features and performance may be limited or the device may turn off to cool down. The feature is only available on supported models.

- If the device overheats and reaches a certain temperature, a warning message will appear to prevent device failure, skin irritations and damages, and battery leakage. To lower the device's temperature, the screen brightness and the performance speed will be limited and battery charging will stop. Running apps will be closed and all calling and other features will be limited, except for emergency calls, until the device cools down.
- If the second message appears due to a further increase of the device's temperature, the device will turn off. Do not use the device until the device's temperature drops below the specified level. If the second warning message appears during an emergency call, the call will not be disconnected by a forced shut down.

## Precautions for operating environment

Your device may heat up due to the environment in the following conditions. Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.
- Do not expose your device to direct sunlight for extended periods.
- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.
- Do not place the device in any areas that may overheat, such as on an electric heating mat.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.
- Do not use a cable whose covering is peeled off or damaged, and do not use any charger or battery that is damaged or malfunctioning.



## Device layout and functions

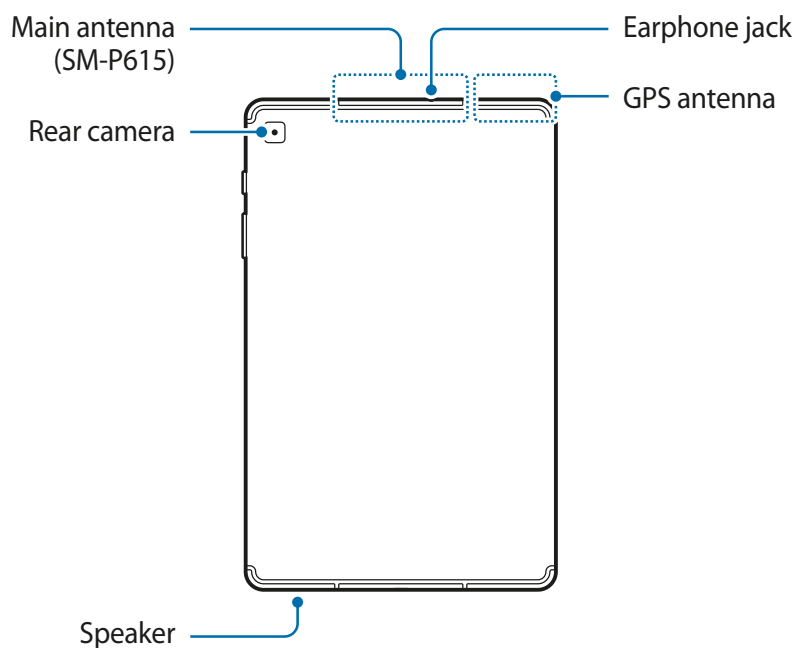
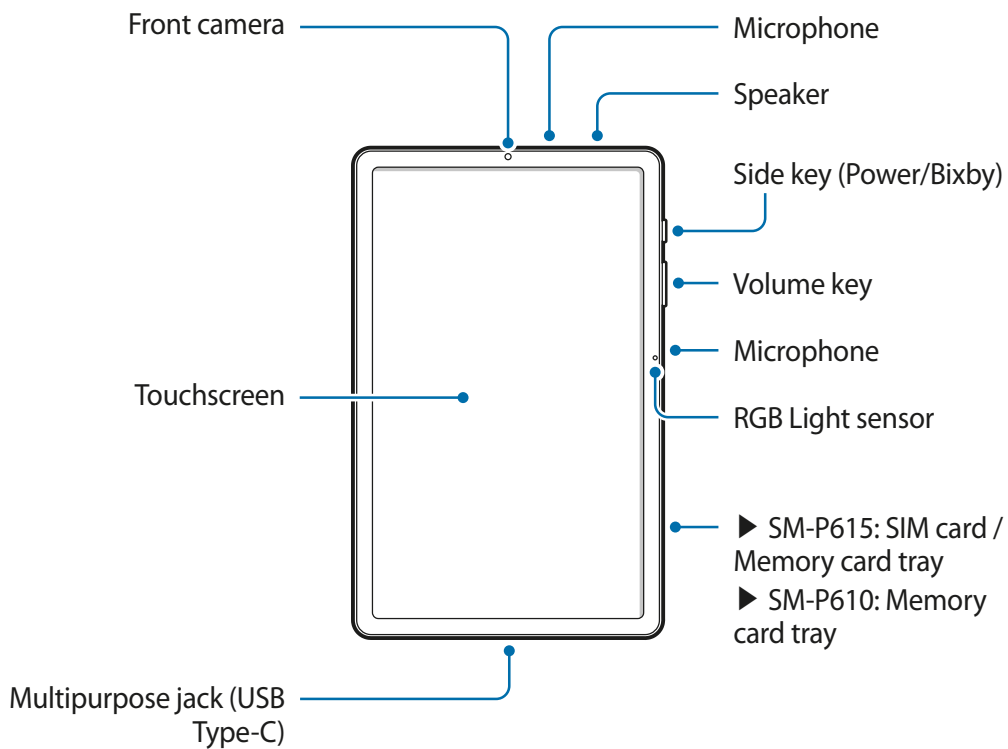
### Package contents

Refer to the quick start guide for package contents.



- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

## Device layout





The device and some accessories (sold separately) contain magnets. The American Heart Association (US) and the Medicines and Healthcare Products Regulatory Agency (UK) both warn that magnets can affect the operation of implanted pacemakers, cardioverters, defibrillators, insulin pumps or other electro medical devices (collectively, "Medical Device") within the range of 15 cm (6 inches). If you are a user of any of these Medical Devices, **DO NOT USE THIS DEVICE AND SOME ACCESSORIES (SOLD SEPARATELY) UNLESS YOU HAVE CONSULTED WITH YOUR PHYSICIAN.**

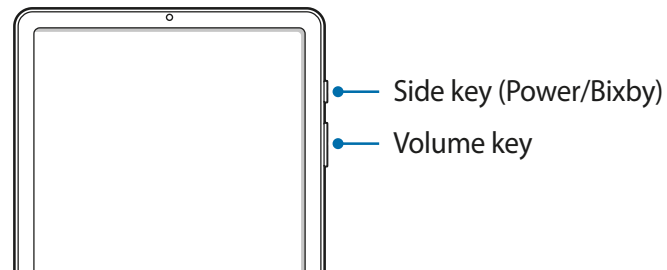


- Do not store your device and some accessories (sold separately) near magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, may be damaged by magnetic fields.
- When using the speakers, such as when playing media files or using speakerphone, do not place the device close to your ears.
- Be careful not to expose the camera lens to a strong light source, such as direct sunlight. If the camera lens is exposed to a strong light source, such as direct sunlight, the camera image sensor may be damaged. A damaged image sensor is irreparable and will cause dots or spots in pictures.
- If you use the device with its glass or acrylic body broken, there may be a risk of injury. Use the device only after it has been repaired at a Samsung Service Centre.
- If dust or foreign materials enter the microphone, speaker, or receiver, the device's sound may become quiet or certain features may not work. If you attempt to remove the dust or foreign materials with a sharp object, the device may be damaged and its appearance may be affected.



- Connectivity problems and battery drain may occur in the following situations:
  - If you attach metallic stickers on the antenna area of the device
  - If you attach a device cover made with metallic material to the device
  - If you cover the device's antenna area with your hands or other objects while using certain features, such as calls or the mobile data connection (SM-P615)
- Using a Samsung-approved screen protector is recommended. Unapproved screen protectors may cause the sensors to malfunction.
- Do not cover the RGB Light sensor area with screen accessories, such as a screen protector or stickers. Doing so may cause the sensor to malfunction.
- Do not allow water to contact the touchscreen. The touchscreen may malfunction in humid conditions or when exposed to water.

## Hard keys



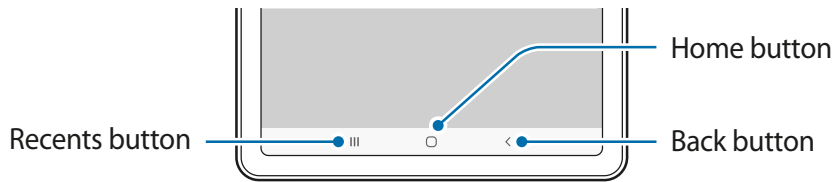
Key	Function
Volume key	<ul style="list-style-type: none"> <li>• Press to adjust the device volume.</li> </ul>
Side key	<ul style="list-style-type: none"> <li>• When the device is off, press and hold to turn it on.</li> <li>• Press to turn on or lock the screen.</li> <li>• Press and hold to start a conversation with Bixby. Refer to <a href="#">Using Bixby</a> for more information.</li> <li>• Press twice or press and hold to launch the app or feature you set.</li> </ul>
Side key + Volume Down key	<ul style="list-style-type: none"> <li>• Press simultaneously to capture a screenshot.</li> <li>• Press and hold simultaneously to turn off the device.</li> </ul>

## Setting the Side key

Select an app or feature to launch by pressing the Side key twice or pressing and holding the Side key.

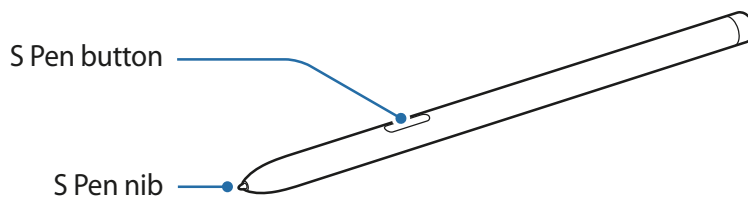
Launch the **Settings** app, tap **Advanced features** → **Side key**, and then select an option you want.

## Soft buttons



When you turn on the screen, the soft buttons will appear at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. Refer to [Navigation bar \(soft buttons\)](#) for more information.

## S Pen

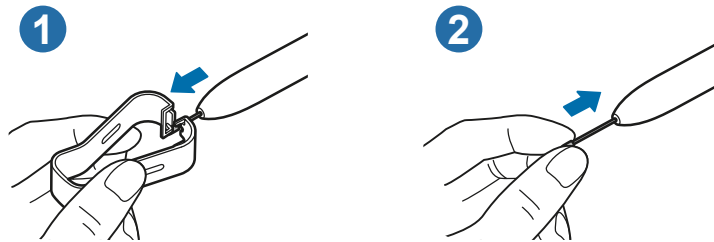


Name	Functions
S Pen nib	<ul style="list-style-type: none"> <li>• Use the S Pen to write, draw, or perform touch actions on the screen.</li> <li>• Hover the S Pen over items on the screen to access additional S Pen features, such as the Air view feature.</li> </ul>
S Pen button	<ul style="list-style-type: none"> <li>• Hover the S Pen over the screen and press the S Pen button to display the Air command features.</li> <li>• While pressing and holding the S Pen button, drag the S Pen over items to select them.</li> </ul>

## Replacing the S Pen nib

If the nib is dull, replace it with a new one.

- 1 Firmly hold the nib with the tweezers and remove it.
- 2 Insert a new nib into the S Pen.



Be careful not to pinch your fingers with the tweezers.



- Do not reuse old nibs. Doing so may cause the S Pen to malfunction.
- Do not press the nib excessively when inserting the nib into the S Pen.
- Do not insert the round end of the nib into the S Pen. Doing so may cause damage to the S Pen or your device.
- Do not bend or apply excessive pressure with the S Pen while using it. The S Pen may be damaged or the nib may be deformed.
- Do not hard press on the screen with the S Pen. The pen nib may be deformed.



- If you use the S Pen at sharp angles on the screen, the device may not recognise the S Pen actions.
- If the S Pen is not working properly, take it to a Samsung Service Centre.

# Battery

## Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.



Use only Samsung-approved battery, charger, and cable specifically designed for your device. Incompatible battery, charger, and cable can cause serious injuries or damage to your device.

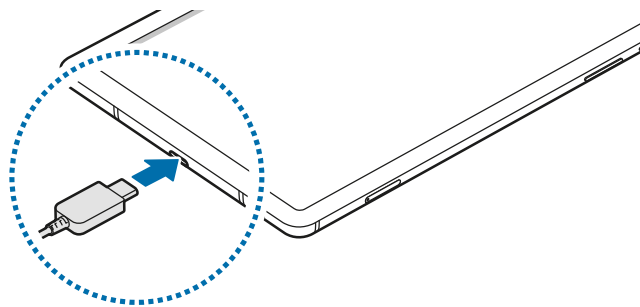


- Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.
- Use only USB Type-C cable supplied with the device. The device may be damaged if you use Micro USB cable.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

- 1 Connect the USB cable to the USB power adaptor.
- 2 Plug the USB cable into the device's multipurpose jack.



- 3 Plug the USB power adaptor into an electric socket.
- 4 After fully charging, disconnect the charger from the device. Then, unplug the charger from the electric socket.

## Reducing the battery consumption

Your device provides various options that help you conserve battery power.

- Optimise the device using the device care feature.
- When you are not using the device, turn off the screen by pressing the Side key.
- Activate power saving mode.
- Close unnecessary apps.
- Deactivate the Bluetooth feature when not in use.
- Deactivate auto-syncing of apps that need to be synced.
- Decrease the backlight time.
- Decrease the screen brightness.

## Battery charging tips and precautions

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.
- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The device can be used while it is charging, but it may take longer to fully charge the battery.



- If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.
- While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging. If this occurs during wireless charging, disconnect the device from the charger to let it cool down, then charge the device again later.
- If you charge the device while the multipurpose jack is wet, the device may be damaged. Thoroughly dry the multipurpose jack before charging the device.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

## Fast charging

The device has a built-in fast charging feature. You can charge the battery more quickly while the device or its screen is turned off.

### Increasing the charging speed

To increase the charging speed, turn the device or its screen off when you charge the battery. If the fast charging feature is not activated, launch the **Settings** app, tap **Device care** → **Battery** → **Charging**, and then tap the **Fast charging** switch to activate it.



- While charging, you cannot activate or deactivate this feature.
- You cannot use the built-in fast charging feature when you charge the battery using a standard battery charger.
- If the device heats up or the ambient air temperature rises, the charging speed may decrease automatically. This is a normal operating condition to prevent damage to the device.

## SIM or USIM card (nano-SIM card) (SM-P615)

### Installing the SIM or USIM card

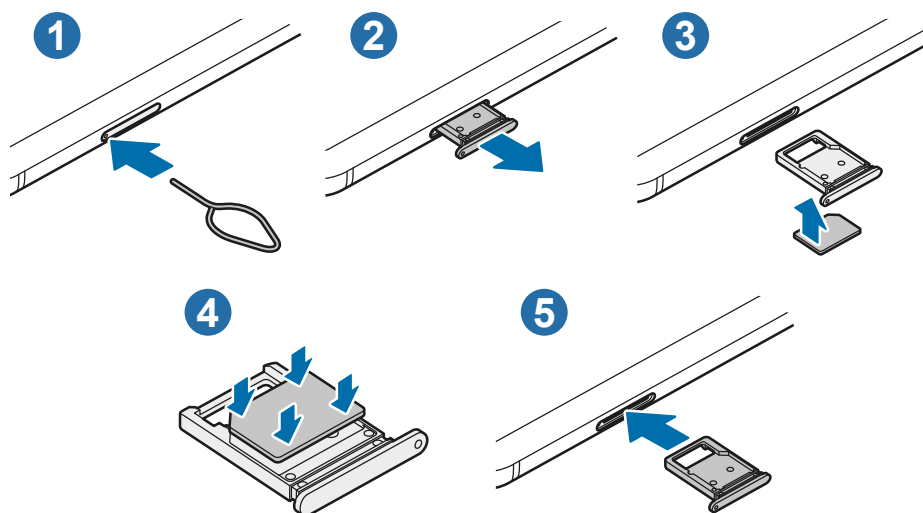
Insert the SIM or USIM card provided by the mobile telephone service provider.



- Use only a nano-SIM card.
- Use caution not to lose or let others use the SIM or USIM card. Samsung is not responsible for any damages or inconveniences caused by lost or stolen cards.



Some services that require a network connection may not be available depending on the service provider.





1 Insert the ejection pin into the hole on the tray to loosen the tray.



Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.



2 Pull out the tray gently from the tray slot.

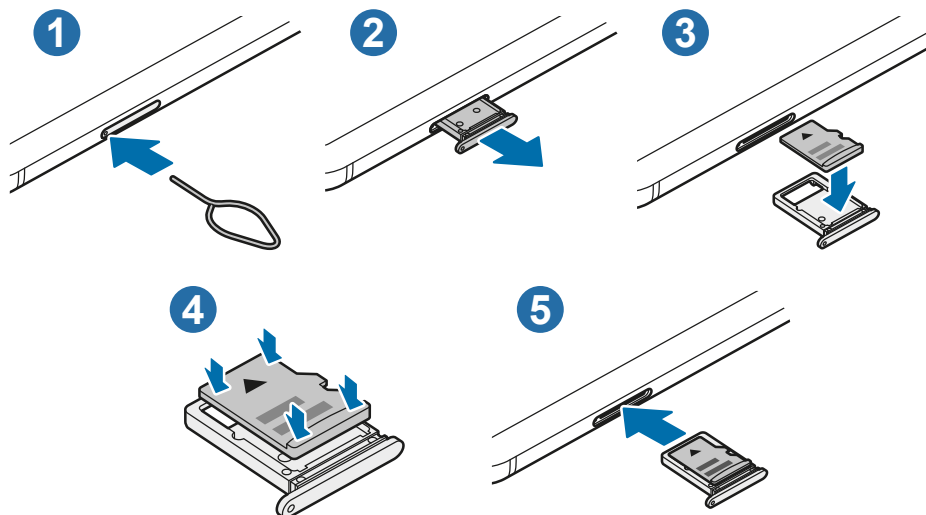
- 3 Place the SIM or USIM card on the tray with the gold-coloured contacts facing upwards.
  - 4 Gently press the SIM or USIM card into the tray to secure it.
-  If the card is not fixed firmly into the tray, the SIM card may leave or fall out of the tray.
- 5 Insert the tray back into the tray slot.
-  • If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

## Memory card (microSD card)

### Installing a memory card

Your device's memory card capacity may vary from other models and some memory cards may not be compatible with your device depending on the memory card manufacturer and type. To view your device's maximum memory card capacity, refer to the Samsung website.

-  • Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
- Use caution to insert the memory card right-side up.
-  • The device supports the FAT and the exFAT file systems for memory cards. When inserting a card formatted in a different file system, the device will ask to reformat the card or will not recognise the card. To use the memory card, you must format it. If your device cannot format or recognise the memory card, contact the memory card manufacturer or a Samsung Service Centre.
- Frequent writing and erasing of data shortens the lifespan of memory cards.
  - When inserting a memory card into the device, the memory card's file directory appears in the **My Files** → **SD card** folder.



1 Insert the ejection pin into the hole on the tray to loosen the tray.

⚠ Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull out the tray gently from the tray slot.

⚠ When you remove the tray from the device, the mobile data connection will be disabled. (SM-P615)

3 Place a memory card on the tray with the gold-coloured contacts facing downwards.

4 Gently press the memory card into the tray to secure it.

⚠ If the card is not fixed firmly into the tray, the memory card may leave or fall out of the tray.

5 Insert the tray back into the tray slot.

⚠

- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

## Removing the memory card

Before removing the memory card, first unmount it for safe removal.

Launch the **Settings** app and tap **Device care** → **Storage** → **Advanced** → **SD card** → **Unmount**.



Do not remove external storage, such as a memory card or USB storage, while the device is transferring or accessing information, or right after transferring data. Doing so can cause data to be corrupted or lost or cause damage to the external storage or device. Samsung is not responsible for losses, including loss of data, resulting from the misuse of external storage devices.

## Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

Launch the **Settings** app and tap **Device care** → **Storage** → **Advanced** → **SD card** → **Format**.



Before formatting the memory card, remember to make backup copies of all important data stored in the memory card. The manufacturer's warranty does not cover loss of data resulting from user actions.

## Turning the device on and off




Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.

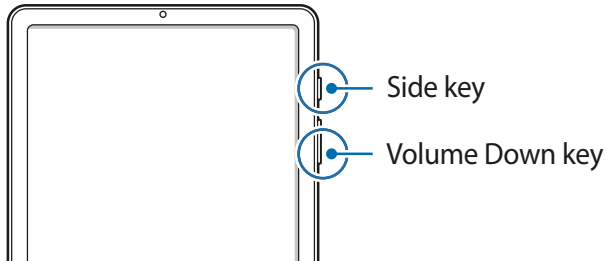
### Turning the device on

Press and hold the Side key for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

## Turning the device off

- 1 To turn off the device, press and hold the Side key and the Volume Down key simultaneously. Alternatively, open the notification panel and tap .



- 2 Tap **Power off**.

To restart the device, tap **Restart**.




You can set the device to turn off when you press and hold the Side key. Launch the **Settings** app, tap **Advanced features** → **Side key**, and then tap **Power off menu** under **Press and hold**.

## Forcing restart

If your device is frozen and unresponsive, press and hold the Side key and the Volume Down key simultaneously for more than 7 seconds to restart it.

## Initial setup

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

- 1 Press and hold the Side key for a few seconds to turn on the device.
- 2 Select your preferred device language and select .




- 3 Follow the on-screen instructions to complete the setup.  
The Home screen will appear.



If you do not connect to a Wi-Fi network, you may not be able to set up some device features during the initial setup.

## Samsung account

Your Samsung account is an integrated account service that allows you to use a variety of Samsung services provided by mobile devices, TVs, and the Samsung website.

To check the list of services that can be used with your Samsung account, visit [account.samsung.com](https://account.samsung.com). For more information on Samsung accounts, launch the **Settings** app and tap **Accounts and backup** → **Accounts** → **Samsung account** →  → **Help**.

### Creating a Samsung account

If you do not have a Samsung account, you should create one.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts** → **Add account** → **Samsung account**.

Alternatively, launch the **Settings** app and tap .

- 2 Tap **Create account**.

- 3 Follow the on-screen instructions to complete creating your account.

### Signing in to your Samsung account

If you already have a Samsung account, sign in to your Samsung account.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts** → **Add account** → **Samsung account**.

Alternatively, launch the **Settings** app and tap .

- 2 Enter your Samsung account ID and password and tap **Sign in**.

- 3 Follow the on-screen instructions to complete signing in to your Samsung account.




## Finding your ID and resetting your password

If you forget your Samsung account ID or password, tap **Find ID** or **Reset password** on the Samsung account sign-in screen. You can find your ID or reset your password after you enter the required information.

## Removing your Samsung account

When you remove your Samsung account from the device, your data, such as contacts or events, will also be removed.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts**.
- 2 Tap **Samsung account** → **Personal info** →  → **Remove account**.
- 3 Tap **Remove**, enter your Samsung account password, and then tap **OK**.

## Transferring data from your previous device (Smart Switch)

You can use Smart Switch to transfer data from your previous device to your new device. Launch the **Settings** app and tap **Accounts and backup** → **Smart Switch**.



- This feature may not be supported on some devices or computers.
- Limitations apply. Visit [www.samsung.com/smartswitch](https://www.samsung.com/smartswitch) for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

## Transferring data wirelessly


Transfer data from your previous device to your device wirelessly via Wi-Fi Direct.

- 1 On the previous device, launch **Smart Switch**.  
If you do not have the app, download it from **Galaxy Store** or **Play Store**.
- 2 On your device, launch the **Settings** app and tap **Accounts and backup** → **Smart Switch**.

- 3 Place the devices near each other.
- 4 On the previous device, tap **Send data** → **Wireless**.
- 5 On your device, select an item to bring and tap **Transfer**.
- 6 Follow the on-screen instructions to transfer data from your previous device.  
After the data is done transferring, you can view a list of the transferred data on your device.

## Backing up and restoring data using external storage

Transfer data using external storage, such as a microSD card.

- 1 Back up data from your previous device to external storage.
- 2 Insert or connect the external storage device to your device.
- 3 On your device, launch the **Settings** app and tap **Accounts and backup** → **Smart Switch** →  → **Restore**.
- 4 Follow the on-screen instructions to transfer data from external storage.

## Transferring backup data from a computer

Transfer data between your device and a computer. You must download the Smart Switch computer version app from [www.samsung.com/smartswitch](https://www.samsung.com/smartswitch). Back up data from your previous device to a computer and import the data to your device.

- 1 On the computer, visit [www.samsung.com/smartswitch](https://www.samsung.com/smartswitch) to download Smart Switch.
- 2 On the computer, launch Smart Switch.



If your previous device is not a Samsung device, back up data to a computer using a program provided by the device's manufacturer. Then, skip to the fifth step.

- 3 Connect your previous device to the computer using the device's USB cable.
- 4 On the computer, follow the on-screen instructions to back up data from the device. Then, disconnect your previous device from the computer.
- 5 Connect your device to the computer using the USB cable.
- 6 On the computer, follow the on-screen instructions to transfer data to your device.

## Understanding the screen

### Controlling the touchscreen



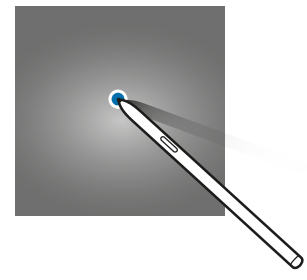
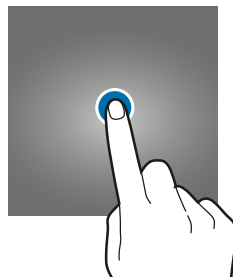
- Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction.
- To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
- It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods. Doing so may result in afterimages (screen burn-in) or ghosting.



- The device may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers or the S Pen when you use the touchscreen.

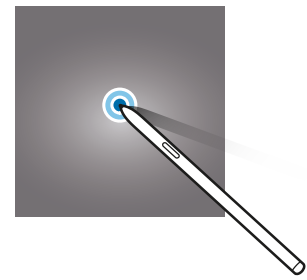
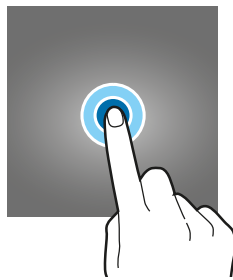
## Tapping

Tap the screen.



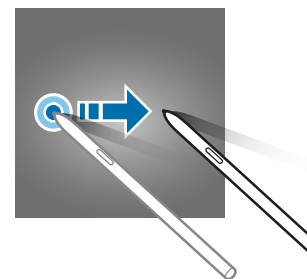
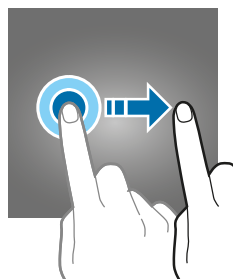
## Tapping and holding

Tap and hold the screen for approximately 2 seconds.



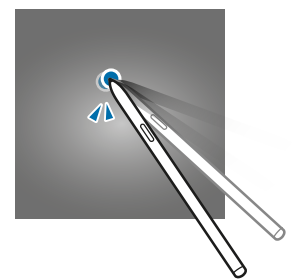
## Dragging

Tap and hold an item and drag it to the target position.



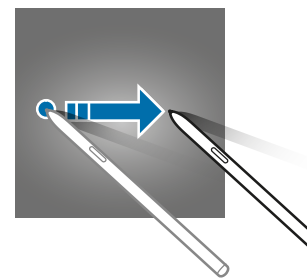
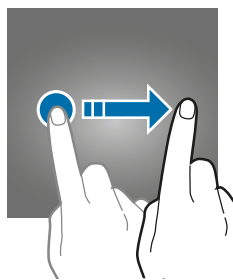
## Double-tapping

Double-tap the screen.



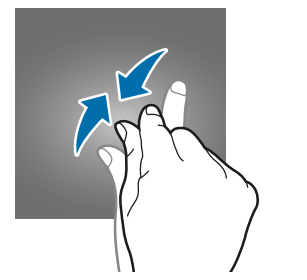
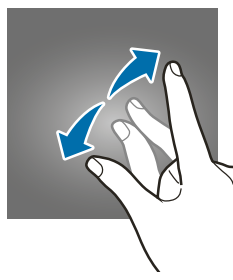
## Swiping

Swipe upwards, downwards, to the left, or to the right.



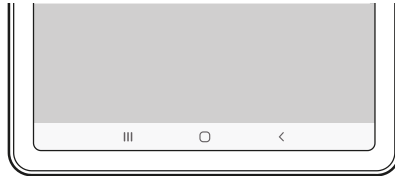
## Spreading and pinching

Spread two fingers apart or pinch on the screen.



## Navigation bar (soft buttons)

When you turn on the screen, the soft buttons will appear on the navigation bar at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. The functions of the buttons can change according to the app currently being used or usage environment.



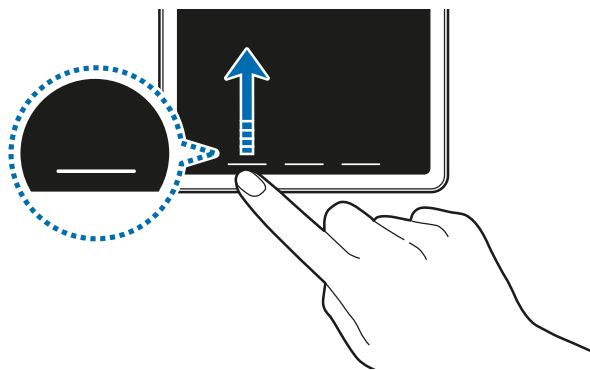
Button	Function
Recents	<ul style="list-style-type: none"> <li>• Tap to open the list of recent apps.</li> </ul>
○ Home	<ul style="list-style-type: none"> <li>• Tap to return to the Home screen.</li> <li>• Tap and hold to launch the <b>Google Assistant</b> app.</li> </ul>
< Back	<ul style="list-style-type: none"> <li>• Tap to return to the previous screen.</li> </ul>

## Hiding the navigation bar

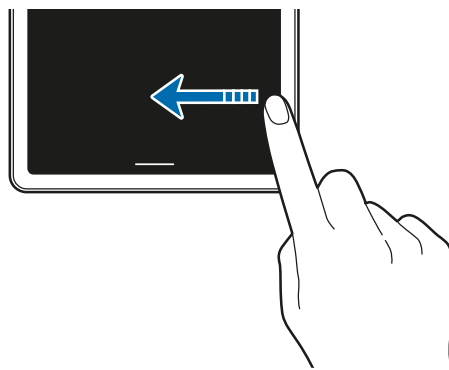
View files or use apps on a wider screen by hiding the navigation bar.

Launch the **Settings** app, tap **Display** → **Navigation bar**, and then tap **Full screen gestures** under **Navigation type**. The navigation bar will be hidden and the gesture hints will appear. Tap **More options** and select an option you want.

- **Swipe from bottom:** The gesture hints will appear where the soft buttons are located. To use the soft buttons, drag the gesture hint of the desired button upwards.
- **Swipe from sides and bottom:**
  - Swipe up from the bottom of the screen to move to the Home screen.
  - Swipe up and hold to view the list of recent apps.
  - Swipe inward from either side of the screen to return to the previous screen.
  - Swipe inward from one of the bottom corners to launch the **Google Assistant** app.



Swipe from bottom



Swipe from sides and bottom

If you want to hide the gesture hints at the bottom of the screen, tap the **Gesture hints** switch to deactivate it.

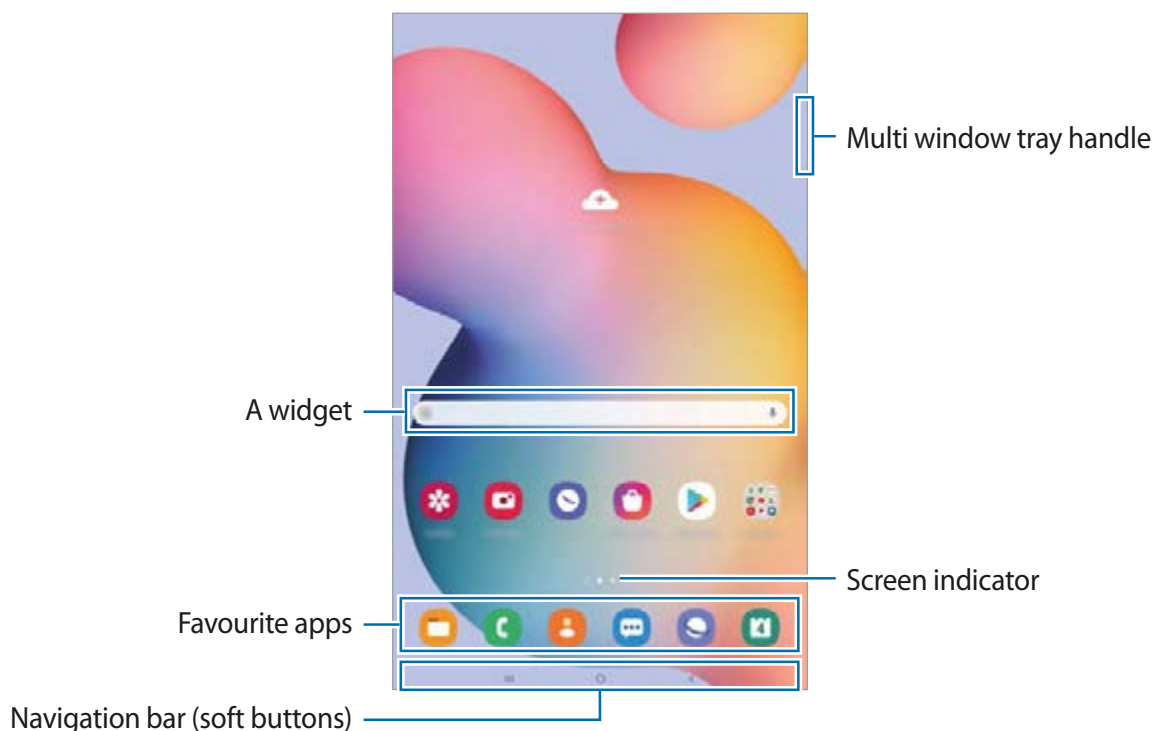
## Home screen and Apps screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more.

The Apps screen displays icons for all apps, including newly installed apps.



The screen may appear differently depending on the region or service provider.

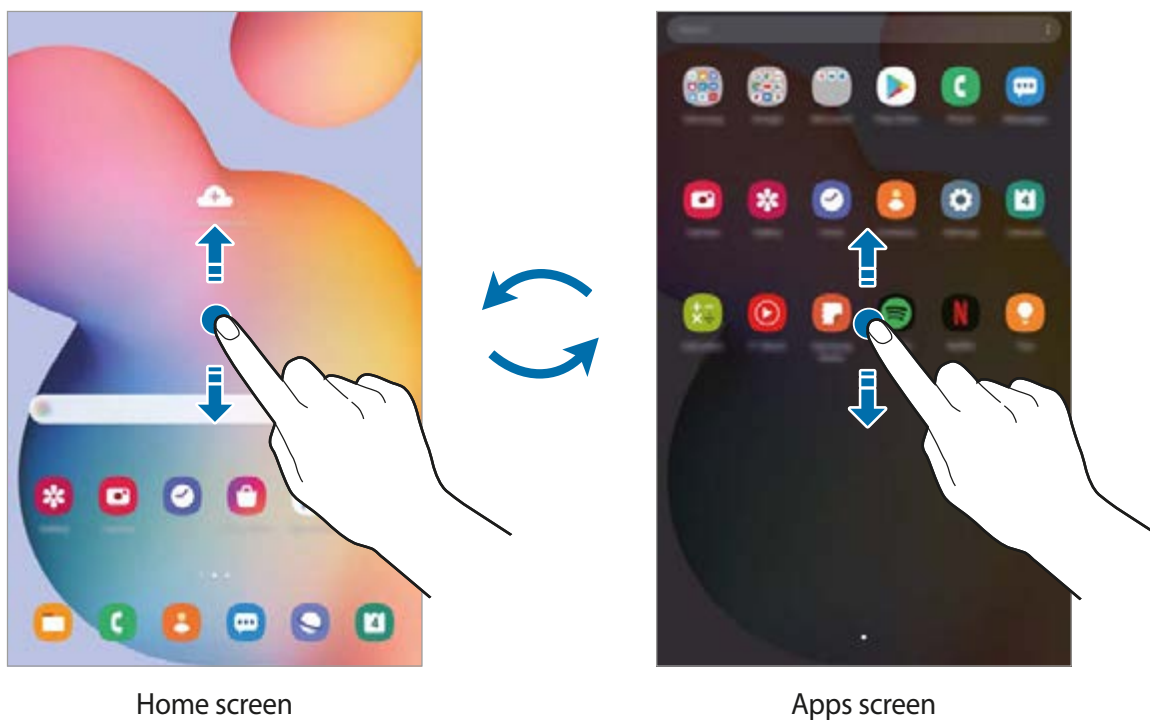


## Switching between Home and Apps screens

On the Home screen, swipe upwards or downwards to open the Apps screen.

To return to the Home screen, swipe upwards or downwards on the Apps screen.

Alternatively, tap the Home button or the Back button.



If you add the Apps button on the Home screen, you can open the Apps screen by tapping the button. On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Apps button** switch to activate it. The Apps button will be added at the bottom of the Home screen.





## Displaying the screen in landscape mode

Rotate the device until it is horizontal to view the screen in landscape mode.



## Moving items

Tap and hold an item, and then drag it to a new location. To move the item to another panel, drag it to the side of the screen.

To add a shortcut to an app on the Home screen, tap and hold an item on the Apps screen, and then tap **Add to Home**. A shortcut to the app will be added on the Home screen.

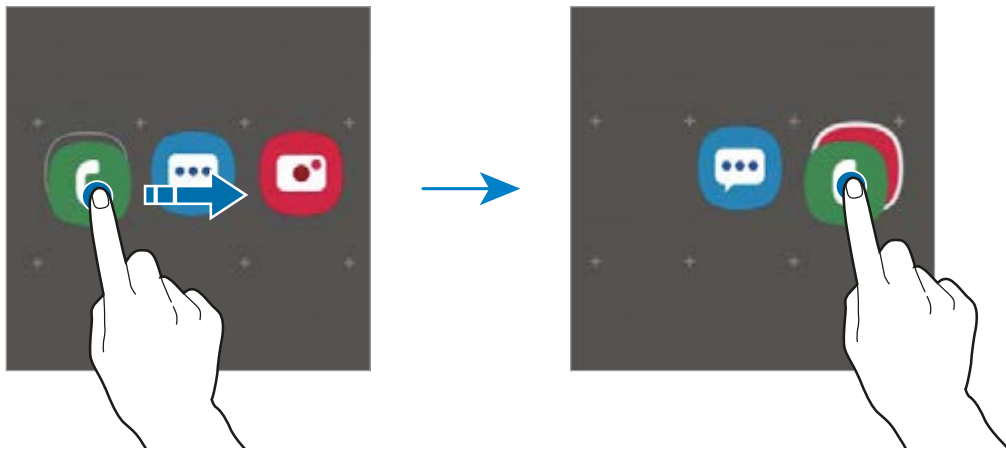
You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

## Creating folders

Create folders and gather similar apps to quickly access and launch apps.

On the Home screen or the Apps screen, tap and hold an app, and then drag it over another app.

A new folder containing the selected apps will be created. Tap **Folder name** and enter a folder name.



- **Adding more apps**

Tap **+** on the folder. Tick the apps to add and tap **Done**. You can also add an app by dragging it to the folder.

- **Moving apps from a folder**

Tap and hold an app to drag it to a new location.

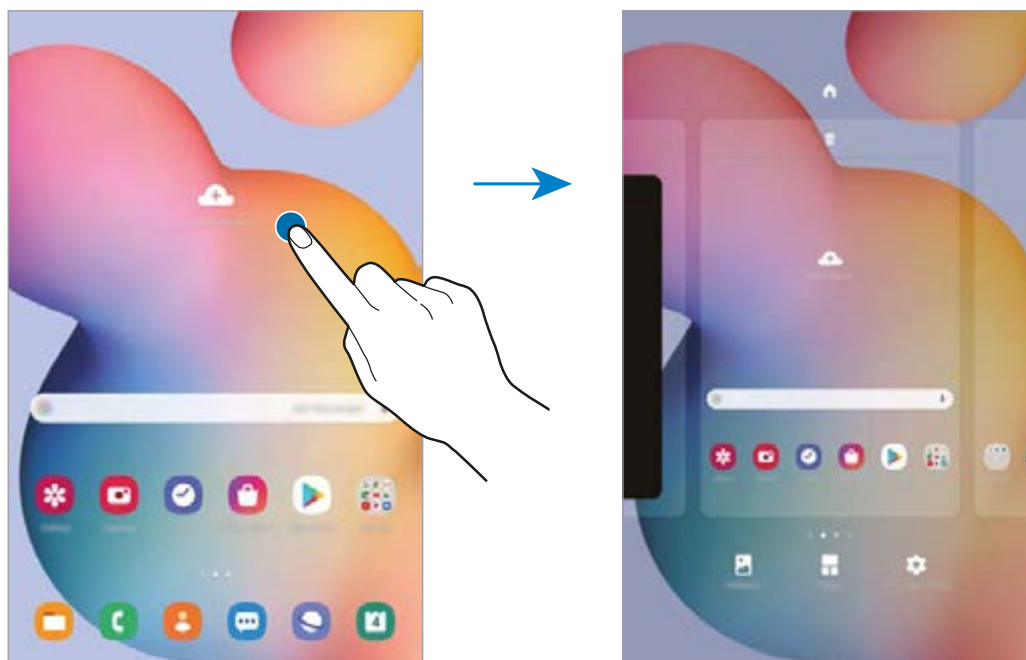
- **Deleting a folder**

Tap and hold a folder, and then tap **Delete folder**. Only the folder will be deleted. The folder's apps will be relocated to the Apps screen.

## Editing the Home screen

On the Home screen, tap and hold an empty area, or pinch your fingers together to access the editing options. You can set the wallpaper, add widgets, and more. You can also add, delete, or rearrange Home screen panels.

- Adding panels: Swipe to the left, and then tap ⊕.
- Moving panels: Tap and hold a panel preview, and then drag it to a new location.
- Deleting panels: Tap 🗑️ on the panel.



- **Wallpapers:** Change the wallpaper settings for the Home screen and the locked screen.
- **Widgets:** Widgets are small apps that launch specific app functions to provide information and convenient access on your Home screen. Tap and hold a widget, and then drag it to the Home screen. The widget will be added on the Home screen.
- **Home screen settings:** Configure settings for the Home screen, such as the screen grid or layout.

## Displaying all apps on the Home screen

Without using a separate Apps screen, you can set the device to display all apps on the Home screen. On the Home screen, tap and hold an empty area, and then tap **Home screen settings** → **Home screen layout** → **Home screen only** → **Apply**.

You can now access all your apps by swiping to the left on the Home screen.





## Indicator icons

Indicator icons appear on the status bar at the top of the screen. The icons listed in the table below are most common.



- The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.
- Some indicator icons appear only when you open the notification panel.
- The indicator icons may appear differently depending on the service provider or model.

Icon	Meaning
	No signal
	Signal strength
	Roaming (outside of normal service area)
	GPRS network connected
	EDGE network connected
	UMTS network connected
	HSDPA network connected
	HSPA+ network connected
	LTE network connected
	Wi-Fi connected
	Bluetooth feature activated
	Location services being used
	Call in progress
	Missed call
	New text or multimedia message
	Alarm activated
	Mute mode activated

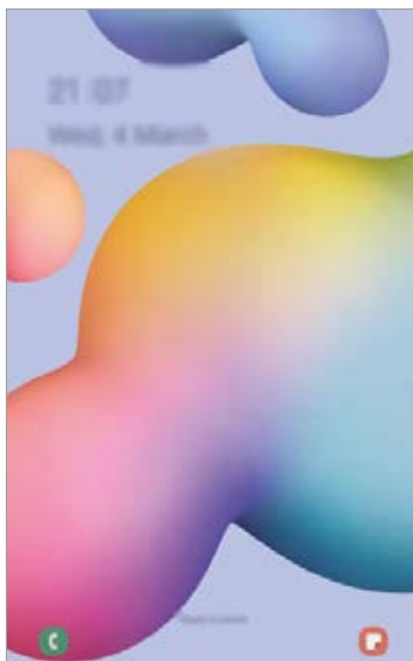
Icon	Meaning
	Flight mode activated
	Error occurred or caution required
	Battery charging
	Battery power level

## Lock screen

Pressing the Side key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

To unlock the screen, swipe in any direction when the screen turns on.

If the screen is off, press the Side key to turn on the screen.



Locked screen

## Changing the screen lock method

To change the screen lock method, launch the **Settings** app, tap **Lock screen** → **Screen lock type**, and then select a method.

When you set a pattern, PIN, password, or your biometric data for the screen lock method, you can protect your personal information by preventing others from accessing your device. After setting the screen lock method, the device will require an unlock code whenever unlocking it.

- **Swipe:** Swipe in any direction on the screen to unlock it.
- **Pattern:** Draw a pattern with four or more dots to unlock the screen.
- **PIN:** Enter a PIN with at least four numbers to unlock the screen.
- **Password:** Enter a password with at least four characters, numbers, or symbols to unlock the screen.
- **None:** Do not set a screen lock method.
- **Face:** Register your face to unlock the screen. Refer to [Face recognition](#) for more information.

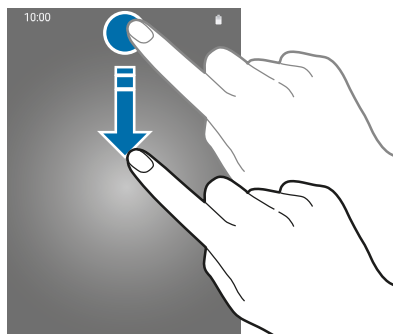


You can set your device to perform a factory data reset if you enter the unlock code incorrectly several times in a row and reach the attempt limit. Launch the **Settings** app, tap **Lock screen** → **Secure lock settings**, unlock the screen using the preset screen lock method, and then tap the **Auto factory reset** switch to activate it.

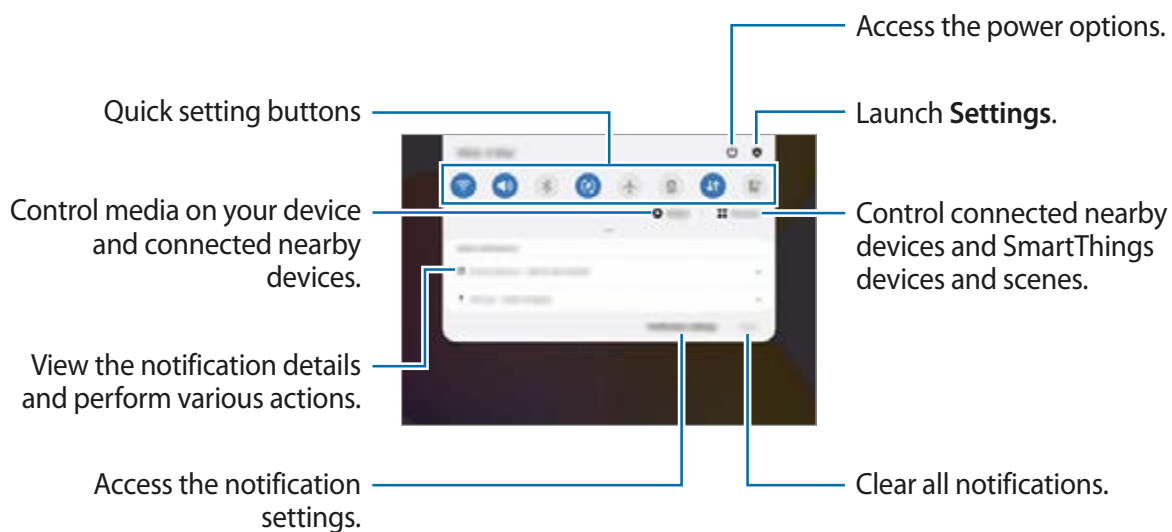
## Notification panel

When you receive new notifications, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.

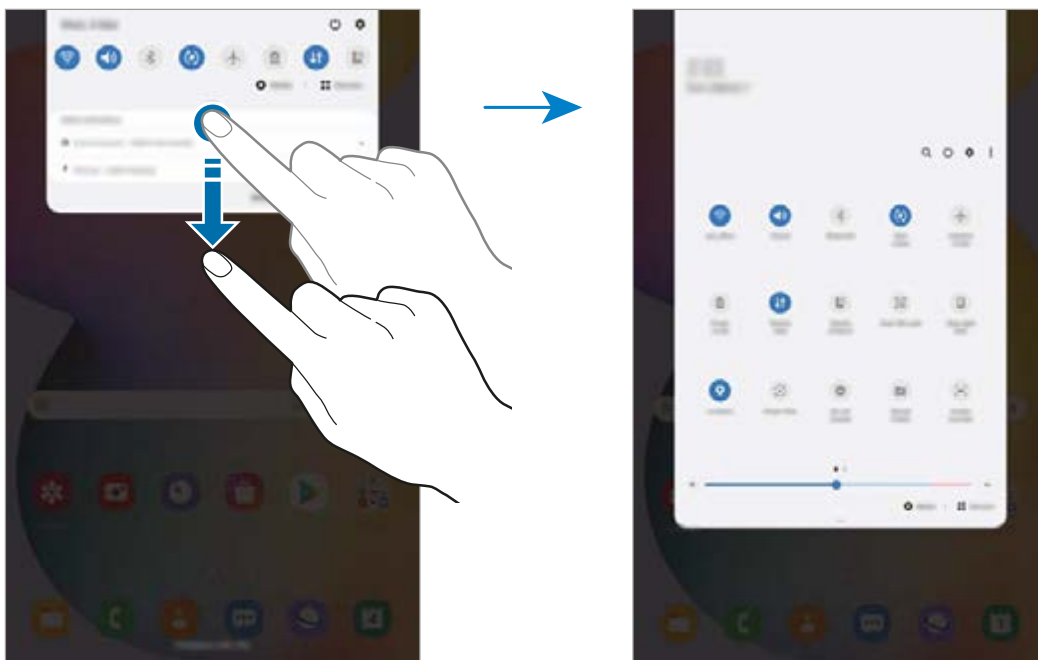


You can use the following functions on the notification panel.




## Using quick setting buttons

Tap quick setting buttons to activate certain features. Swipe downwards on the notification panel to view more buttons.




To change feature settings, tap the text under each button. To view more detailed settings, tap and hold a button.

To rearrange buttons, tap  → **Button order**, tap and hold a button, and then drag it to another location.

## Controlling media playback

Take control of music or video playback easily using the Media feature. You can also continue playback on another device.

- 1 Open the notification panel and tap **Media**.
- 2 Tap the icons on the controller to control the playback.  
To continue playback on another device, tap  and select the device you want.



# Screen capture and screen record

## Screen capture

Capture a screenshot while using the device and write on, draw on, crop, or share the captured screen. You can capture the current screen and scrollable area.

Use the following methods to capture a screenshot. Captured screenshots will be saved in **Gallery**.





- **Key capture:** Press the Side key and the Volume Down key simultaneously.
- **Air command capture:** Hover the S Pen over the screen and press the S Pen button to open the Air command panel, and then, tap **Screen write**. Refer to [Screen write](#) for more information.



It is not possible to capture a screenshot while using some apps and features.

After capturing a screenshot, use the following options on the toolbar at the bottom of the screen:




- : Capture the current content and the hidden content on an elongated page, such as a webpage. When you tap , the screen will automatically scroll down and more content will be captured.
- : Write or draw on the screenshot or crop a portion from the screenshot. The cropped area will be saved in **Gallery**.
- : Share the screenshot with others.





If the options are not visible on the captured screen, launch the **Settings** app, tap **Advanced features** → **Screenshots and screen recorder**, and then tap the **Screenshot toolbar** switch to activate it.

## Screen record

Record the screen while using your device.

Open the notification panel, swipe downwards, and then tap  (**Screen recorder**) to activate it. After a countdown, recording will start.

- To write or draw on the screen, tap .

When you are finished recording the video, tap . The video will be saved in **Gallery**.



To change the screen recorder settings, launch the **Settings** app and tap **Advanced features** → **Screenshots and screen recorder** → **Screen recorder settings**.

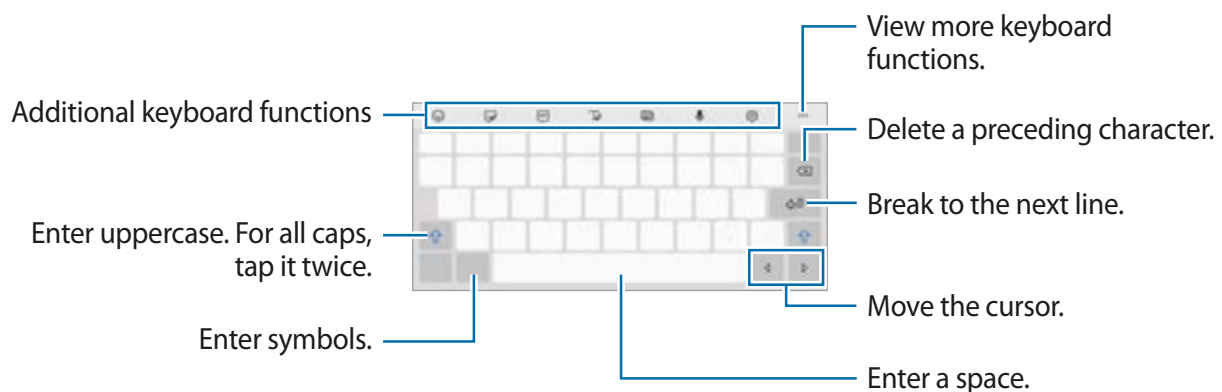
## Entering text

### Keyboard layout


A keyboard appears automatically when you enter text to send emails, create notes, and more.



Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.




## Changing the input language

Tap  → **Languages and types** → **Manage input languages** and select the languages to use. When you select two or more languages, you can switch between the input languages by swiping to the left or right on the space key.


## Changing the keyboard

On the navigation bar, tap  to change the keyboard.



To change the keyboard type, tap  → **Languages and types**, select a language, and then select the keyboard type you want.







If the keyboard button  does not appear on the navigation bar, launch the **Settings** app, tap **General management** → **Language and input** → **On-screen keyboard**, and then tap the **Show Keyboard button** switch to activate it.

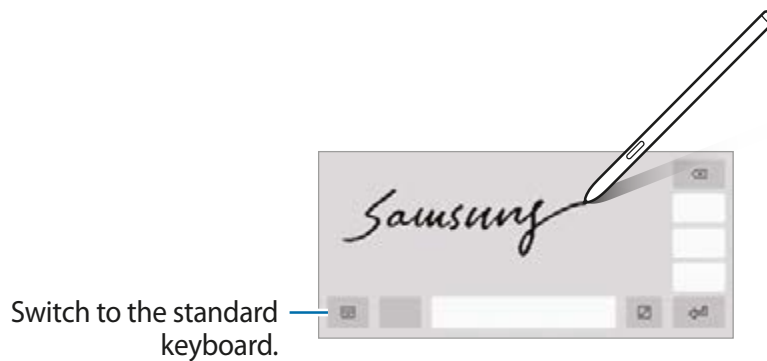
## Additional keyboard functions



















Some features may not be available depending on the region or service provider.



-  : Enter emoticons.
-  : Enter stickers.
-  : Attach animated GIFs. (SM-P615)

-  : Switch to handwriting mode.



-  : Change the keyboard mode.
-  : Enter text by voice.
-  : Change the keyboard settings.
-  →  : Search for content on the device quickly and enter it.
-  →  : Translate text and enter it.
-  →  : Add an item from the clipboard.
-  →  : Open the text editing panel.
-  →  : Change the keyboard size.
-  →  /  : Enter stickers.

## Copying and pasting


- 1 Tap and hold over text.
- 2 Drag  or  to select the desired text, or tap **Select all** to select all text.
- 3 Tap **Copy** or **Cut**.  
The selected text is copied to the clipboard.
- 4 Tap and hold where the text is to be inserted and tap **Paste**.  
To paste text that you have previously copied, tap **Clipboard** and select the text.

## Dictionary



Look up definitions for words while using certain features, such as when browsing webpages.

1 Tap and hold over a word that you want to look up.

2 Tap **Dictionary** on the options list.

If a dictionary is not preinstalled on the device, tap **Move to Manage dictionaries**, tap  next to a dictionary, and then tap **Install** to download it.

3 View the definition in the dictionary pop-up window.

To switch to the full screen view, tap . Tap the definition on the screen to view more definitions. In the detailed view, tap  to add the word to your favourite words list or tap **Search Web** to use the word as a search term.

# Apps and features

## Installing or uninstalling apps

### Galaxy Store

Purchase and download apps. You can download apps that are specialised for Samsung Galaxy devices.

Launch the **Galaxy Store** app.



This app may not be available depending on the region or service provider.

### Installing apps

Browse apps by category or tap **Q** to search for a keyword.

Select an app to view information about it. To download free apps, tap **Install**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap **☰** → **⚙️** → **Auto update apps**, and then select an option.

## Play Store

Purchase and download apps.


Launch the **Play Store** app.

## Installing apps

Browse apps by category or search for apps by keyword.

Select an app to view information about it. To download free apps, tap **Install**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  → **Settings** → **Auto-update apps**, and then select an option.

## Managing apps

### Uninstalling or disabling apps


Tap and hold an app and select an option.

- **Uninstall:** Uninstall downloaded apps.
- **Disable:** Disable selected default apps that cannot be uninstalled from the device.



Some apps may not support this feature.

### Enabling apps

Launch the **Settings** app, tap **Apps** →  → **Disabled**, select an app, and then tap **Enable**.

## Setting app permissions

For some apps to operate properly, they may need permission to access or use information on your device.

To view your app permission settings, launch the **Settings** app and tap **Apps**. Select an app and tap **Permissions**. You can view the app's permissions list and change its permissions.

To view or change app permission settings by permission category, launch the **Settings** app and tap **Apps** → **⋮** → **Permission manager**. Select an item and select an app.

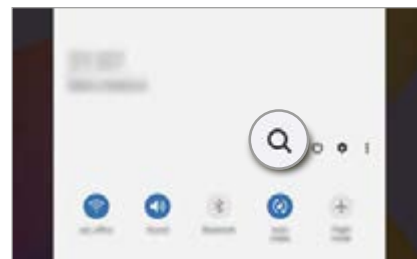
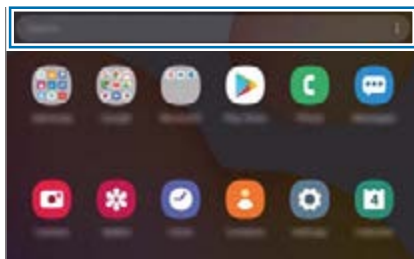


If you do not grant permissions to apps, the basic features of the apps may not function properly.

## Finder

Search for content on the device quickly.

- 1 On the Apps screen, tap **Search**. Alternatively, open the notification panel, swipe downwards, and then tap **Q**.



- 2 Enter a keyword.

Apps and content on your device will be searched.

If you tap **Q** on the keyboard, you can search for more content.



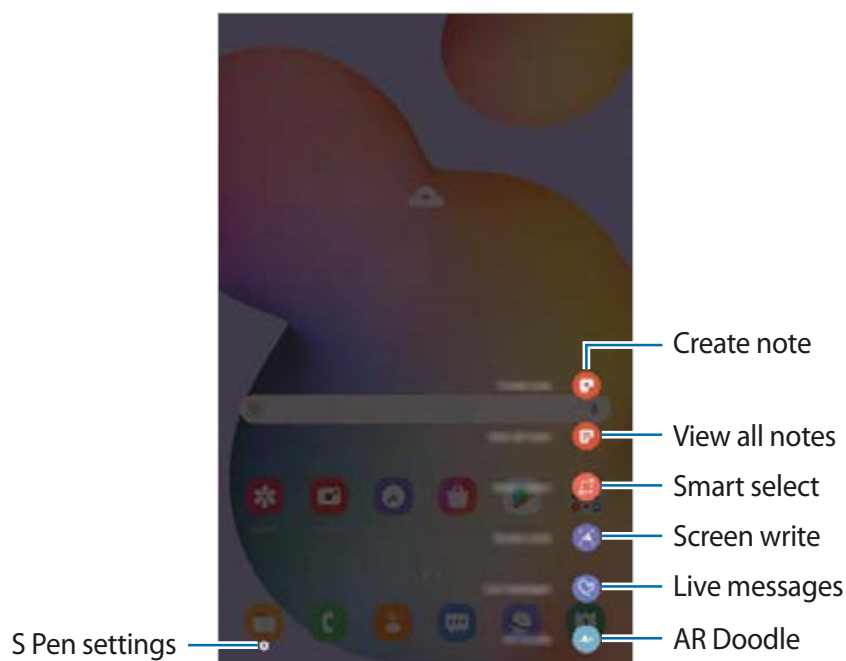
## S Pen features

### Air command

Air command is a menu that provides S Pen features and quick access to frequently used apps.

To open the Air command panel, hover the S Pen over the screen and press the S Pen button. You can also tap the Air command icon (🖋️) with the S Pen.

Drag upwards or downwards on the Air command panel and select a function or app you want.



### Adding shortcuts to the Air command panel

Add shortcuts to frequently used apps or functions to the Air command panel.

On the Air command panel, tap **Add shortcuts** and select apps or functions to open from the panel.

Alternatively, open the Air command panel and tap ⚙️ → **Shortcuts**.

## S Pen features

Activate various S Pen features from the Air command panel. The shortcuts that do not appear on the panel by default can be added by using the Add shortcuts feature.

- **Create note:** Create notes easily in a pop-up window without launching the **Samsung Notes** app. Refer to [Create note](#) for more information.
- **View all notes:** View all notes in the **Samsung Notes** app.
- **Smart select:** Use the S Pen to select an area and perform actions, such as sharing or saving. Refer to [Smart select](#) for more information.
- **Screen write:** Capture screenshots to write or draw on them or crop an area from the captured image. You can also capture the current content and the hidden content on an elongated page, such as a webpage. Refer to [Screen write](#) for more information.
- **Live messages:** Instead of text message, create and send a unique message by recording your actions while handwriting or drawing a live message and saving it as an animated file. Refer to [Live messages](#) for more information.
- **AR Doodle:** Record fun videos with virtual handwriting or drawings on faces or anywhere else. Refer to [AR Doodle](#) for more information.
- **PENUP:** Post your artwork, view others' artwork, and get useful drawing tips. Refer to [PENUP](#) for more information.
- **Bixby Vision:** Use the Bixby Vision features to search for similar images, detect and translate text, and more. Refer to [Bixby Vision](#) for more information.
- **Glance:** Reduce an app to a thumbnail and hover the S Pen over the thumbnail to open the app in full screen view. Refer to [Glance](#) for more information.
- **Colouring:** Add colours to images provided by PENUP using the S Pen.
- **Write on calendar:** Launch the **Calendar** app and write or draw on the screen. Refer to [Write on calendar](#) for more information.
- **Add shortcuts:** Add shortcuts to frequently used apps to the Air command panel.

## Air command icon

When the Air command panel is closed, the Air command icon will remain on the screen. You can open the Air command panel by tapping the icon with the S Pen.

To move the icon, drag  to a new location.

If the Air command icon does not appear on the screen, launch the **Settings** app, tap **Advanced features** → **S Pen**, and then tap the **Show floating icon** switch to activate it.

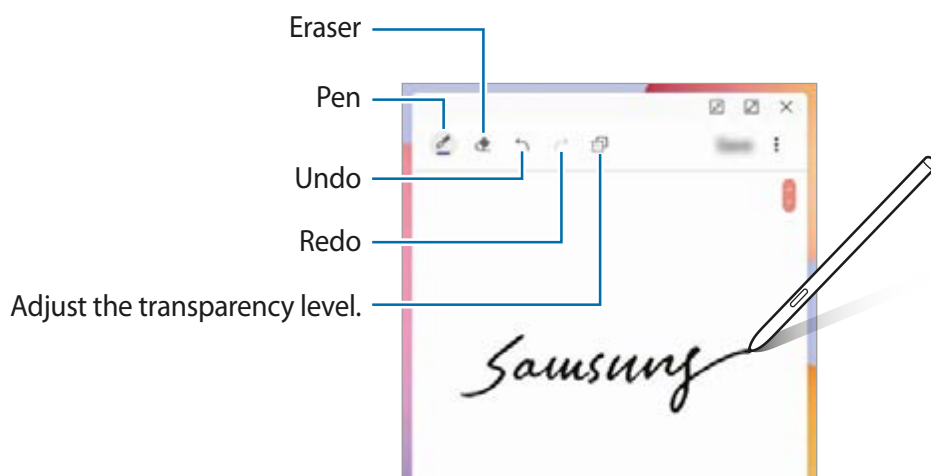
## Create note

Create notes easily in a pop-up window without launching the **Samsung Notes** app.

1 Open the Air command panel and tap **Create note**. Alternatively, double-tap the screen while pressing and holding the S Pen button.

The note screen will appear as a pop-up window.

2 Create a note using the S Pen.




3 When you are finished composing the note, tap **Save**.

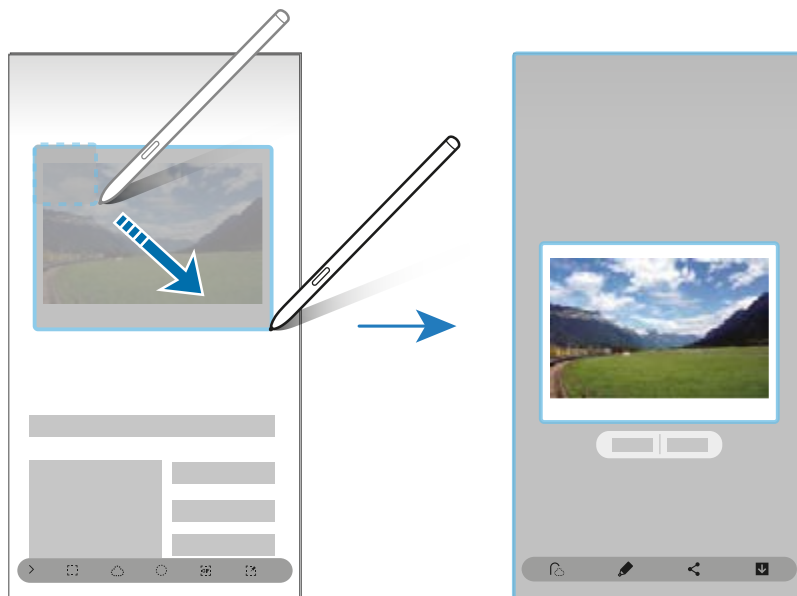
The note will be saved in **Samsung Notes**.





## Smart select

Use the S Pen to select an area and perform actions, such as sharing or saving. You can also select an area from a video and capture it as a GIF animation.

- 1 When there is content you want to capture, such as a part of an image, open the Air command panel and tap **Smart select**.
- 2 Select a desired shape icon on the toolbar and drag the S Pen across the content you want to select.


To pin the selected area at the top of the screen, tap , select the area and then tap **Pin to screen**.



- 3 Select an option to use with the selected area.
  - **Extract text:** Extract text from the selected area.
  - **Pin to screen:** Pin the selected area to the screen.
  - : Automatically changes the appearance of the selected area.
  - : Write or draw on the selected area.
  - : Share the selected area with others.
  - : Save the selected area in **Gallery**.

## Capturing an area from a video

While playing a video, select an area and capture it as a GIF animation.

- 1 When there is content you want to capture during video playback, open the Air command panel and tap **Smart select**.
- 2 On the toolbar, tap .
- 3 Adjust the position and size of the capturing area.







- 4 Tap **Record** to start capturing.



- Before capturing a video, make sure that the video is playing.
- The maximum duration you can capture an area of the video for will be displayed on the screen.
- When capturing an area from a video, its sound will not be recorded.

- 5 Tap **Stop** to stop capturing.

- 6 Select an option to use with the selected area.

- : Write or draw on the selected area. Tap  to view the result before saving the file.
- : Share the selected area with others.
- : Save the selected area in **Gallery**.

## Screen write

Capture screenshots to write or draw on them or crop an area from the captured image.



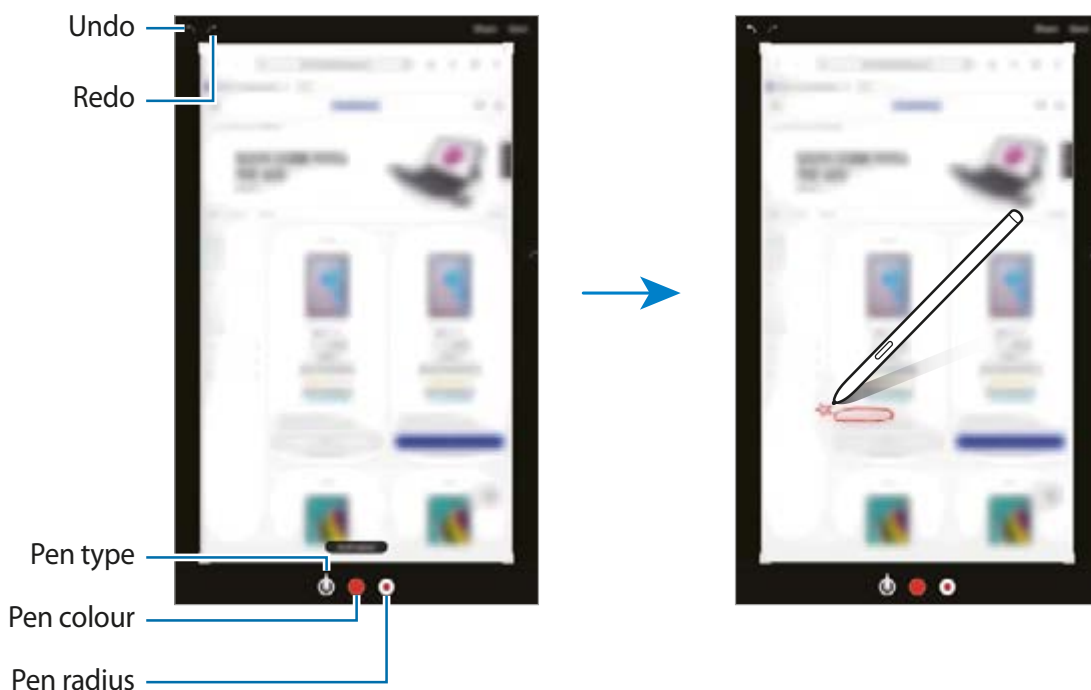
It is not possible to capture a screenshot while using some apps.

- 1 When there is content you want to capture, open the Air command panel and tap **Screen write**.

The current screen is automatically captured and the editing toolbar appears.

- 2 If you capture the content on an elongated page, such as a webpage, tap **Scroll capture** to capture the hidden content. Tap **Scroll capture** repeatedly until screen capture is complete, and then tap **Done**.

- 3 Write a memo on the screenshot.



- 4 Select an option to use with the screenshot.

- **Share:** Share the screenshot with others.
- **Save:** Save the screenshot in **Gallery**.

## Live messages

Instead of a text message, create and send a unique message by recording your actions while handwriting or drawing a live message and saving it as an animated file.

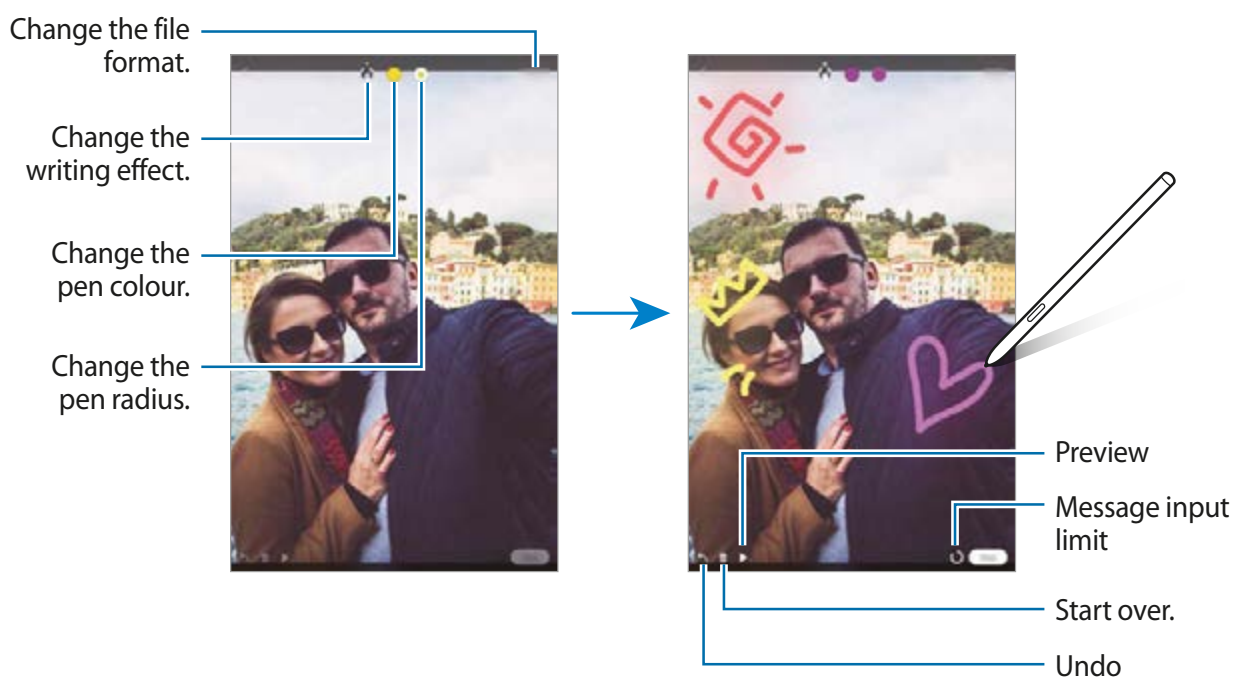
- 1 When you want to send an animated message, open the Air command panel and tap **Live messages**.

The live message screen will appear.

- 2 Customise background image and tap **Done** or **Start drawing**.

- **Gallery:** Set a photo or a video saved in Gallery as a background image.
- **Camera:** Take a photo or record a video and set it as a background image.
- **Colour:** Select a background colour.

- 3 Write or draw on the live message screen.



- 4 Tap **Done**.

The live message will be saved in **Gallery** as an animated GIF file or a video.

- 5 Tap **Share** and select a method.

## Bixby Vision

When you hover the S Pen over the content, the content is recognised and available search icons will appear. Use the features to search for similar images, detect and translate text, and more. Refer to [Bixby Vision](#) for more information.

- 1 When there is an image you want to search for relevant information or extract text from, open the Air command panel and tap **Bixby Vision**.
- 2 Hover the S Pen over the content you want.  
When the content is recognised, the available search icons will appear.



- 3 Select an icon you want.
- 4 To close Bixby Vision, tap **X** on the Bixby Vision panel.



## Glance

Reduce an app to a thumbnail and hover the S Pen over the thumbnail to open the app in full screen view.

For example, launch a map app, open the Air command panel, and then tap **Glance**. The app will be reduced to a thumbnail at the bottom of the screen. While browsing webpages, hover the S Pen over the thumbnail to open the map app on the full screen and quickly search for places.




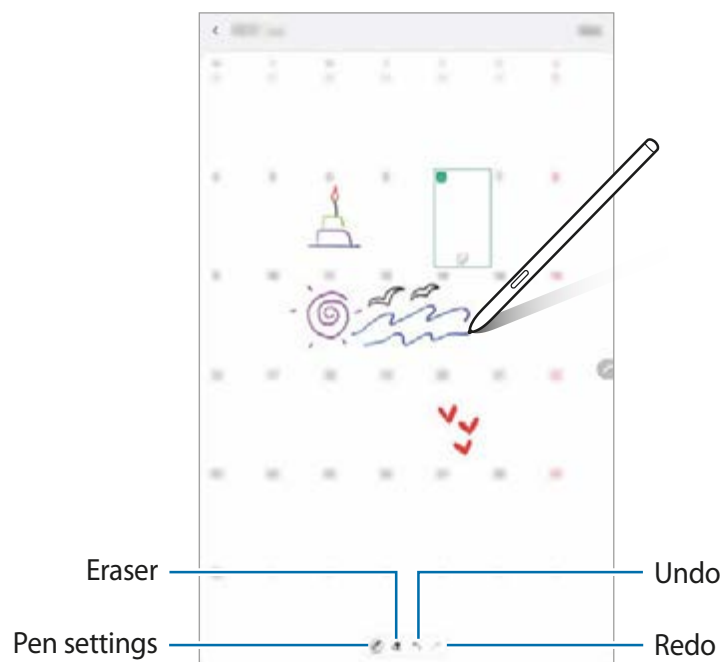
Hover the S Pen away from the screen to reduce the app to a thumbnail again.

To close the minimised app, tap and hold the thumbnail and drag it to **Remove** at the top of the screen.

## Write on calendar

Fill in your plans easily and quickly by writing or drawing on the calendar screen.

Open the Air command panel, tap **Write on calendar**, and then fill in your plans on the calendar. When you are finished, tap **Save**. To edit it, tap .

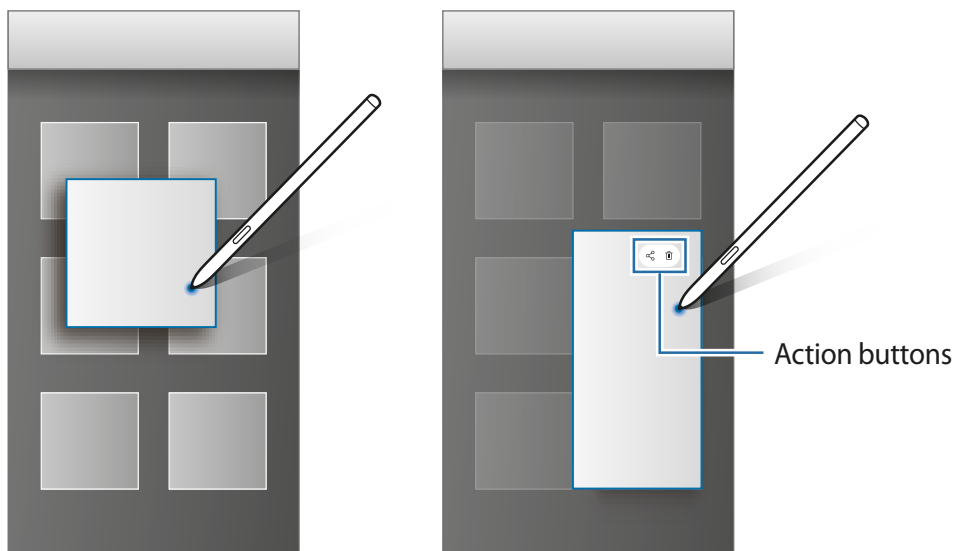


You can use this feature only on the calendar of monthly view.

## Air view

Hover the S Pen over an item on the screen to preview content or view information in a pop-up window.

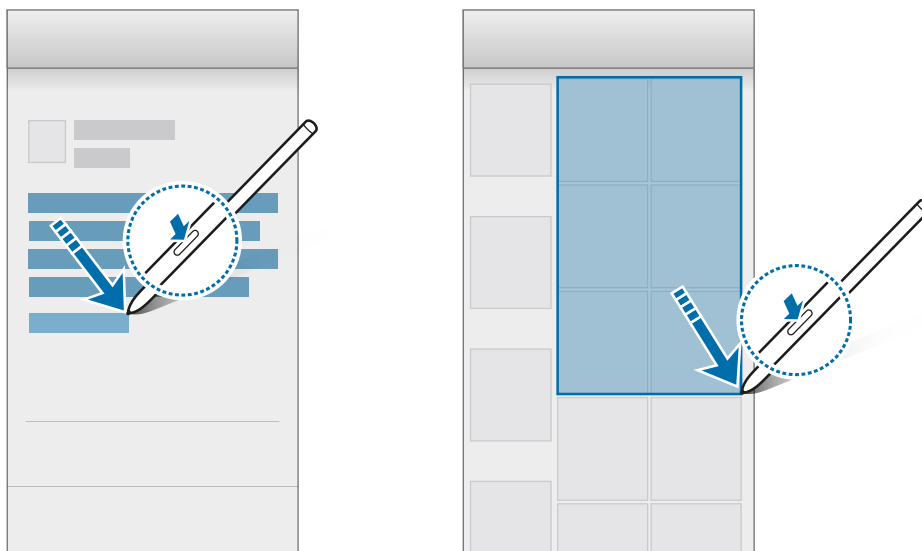
In some apps, Action buttons will be displayed on the preview window.



If this feature is not activated, launch the **Settings** app, tap **Advanced features** → **S Pen**, and then tap the **Air view** switch to activate it.

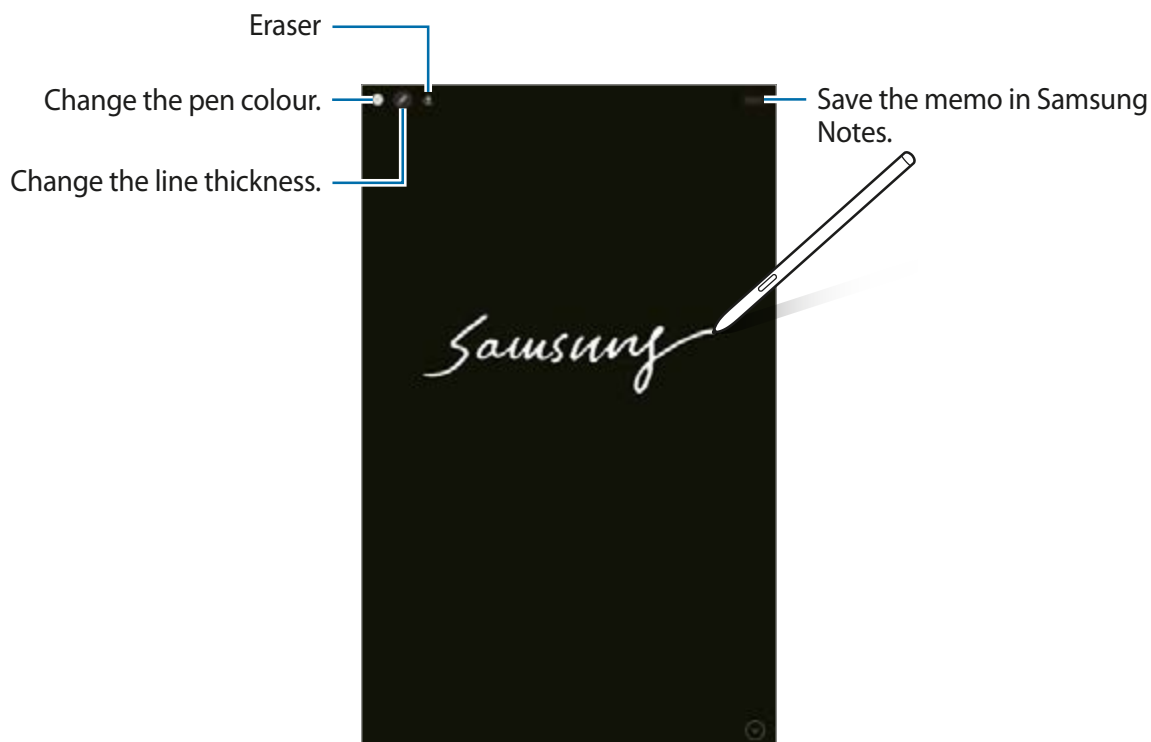
## Pen Select

While pressing and holding the S Pen button, drag the S Pen over text or item lists to select multiple items or text. You can also copy and paste the selected items or text into another app or share them with others.





## Screen off memo

You can quickly create memos by writing on the screen without turning it on.



If this feature is not activated, launch the **Settings** app, tap **Advanced features** → **S Pen**, and then tap the **Screen off memo** switch to activate it.

### Creating a screen off memo

- 1 When the screen is off, hover the S Pen over the screen and press the S Pen button.
  - 2 Write or draw a memo.  
To extend the page, tap .
- To save the memo, tap **Save**. The memo will be saved to **Samsung Notes** →  → **Screen off memo**.

# Bixby

## Introduction

Bixby is a user interface that helps you use your device more conveniently.

You can talk to Bixby or type text. Bixby will launch a function you request or show the information you want. It also learns your usage patterns and environments. The more it learns about you, the more precisely it will understand you.

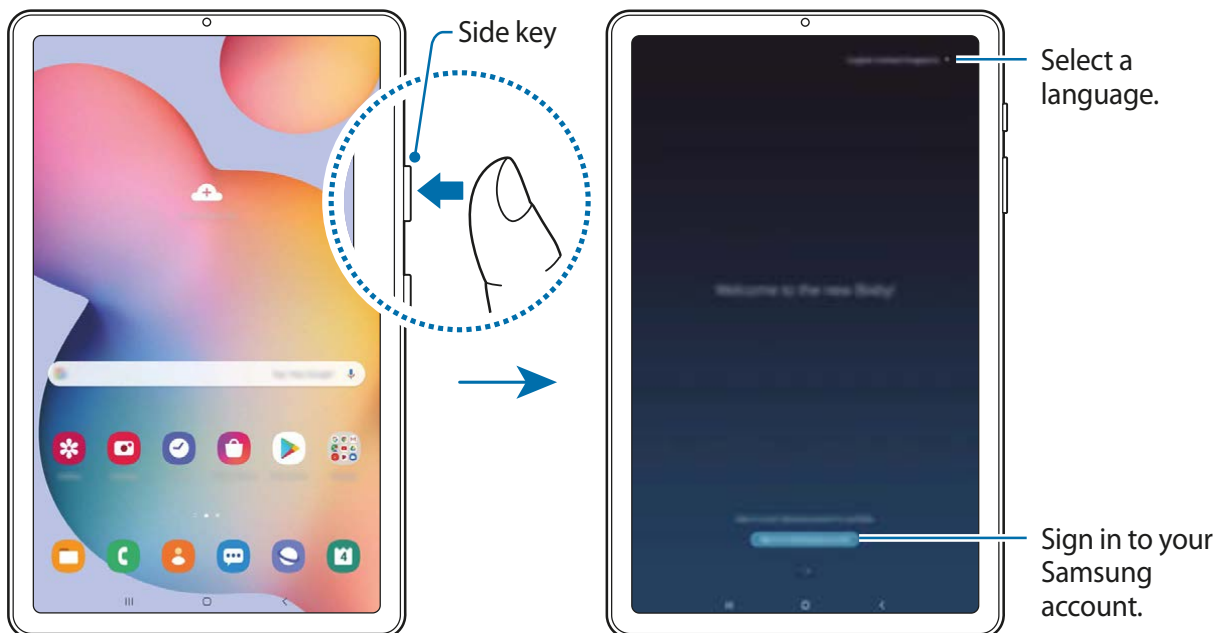


- To use Bixby, your device must be connected to a Wi-Fi or mobile network.
- To use Bixby, you must sign in to your Samsung account.
- Bixby is only available in some languages, and certain features may not be available depending on your region.

## Starting Bixby

When you launch Bixby for the first time, the Bixby intro page will appear. You must select the language to use with Bixby, sign in to your Samsung account according to the on-screen instructions, and then agree to the terms and conditions.

- 1 Press and hold the Side key. Alternatively, launch the **Bixby** app.



- 2 Select the language to use with Bixby.
- 3 Tap **Sign in to Samsung account** and follow the on-screen instructions to sign in to your Samsung account.



If you are already signed in, your account information will appear on the screen.

- 4 Follow the on-screen instructions to complete the setup.  
The Bixby screen will appear.

## Using Bixby


When you say what you want to Bixby, Bixby will launch corresponding functions or show the information you requested.



While pressing and holding the Side key, say what you want to Bixby, and then release your finger from the key when you are finished speaking. Alternatively, say “Hi, Bixby”, and when the device emits a sound, say what you want.

For example, while pressing and holding the Side key, say “How’s the weather today?” The weather information will appear on the screen.

If you want to know the weather tomorrow, while pressing and holding the Side key, just say “Tomorrow?” Because Bixby understands the context of the conversation, it will show you tomorrow’s weather.





If Bixby asks you a question during a conversation, while pressing and holding the Side key, answer Bixby. Or, tap  and answer Bixby.

If you are using headphones or Bluetooth audio, or start a conversation by saying "Hi, Bixby", you can continue the conversation without tapping the icon. Launch the **Bixby** app and tap  →  → **Automatic listening** → **Hands-free only**.

## Waking up Bixby using your voice

You can start a conversation with Bixby by saying “Hi, Bixby”. Register your voice so that Bixby will respond to your voice when you say “Hi, Bixby”.

- 1 Launch the **Bixby** app and tap  →  → **Voice wake-up**.
- 2 Tap the **Wake with “Hi, Bixby”** switch to activate it.
- 3 Follow the on-screen instructions to complete the setup.

Now you can say “Hi, Bixby”, and when the device emits a sound, start a conversation.

## Communicating by typing text

If your voice is not recognised due to noisy environments or if you are in a situation where speaking is difficult, you can communicate with Bixby via text.

Launch the **Bixby** app and tap , and then type what you want.

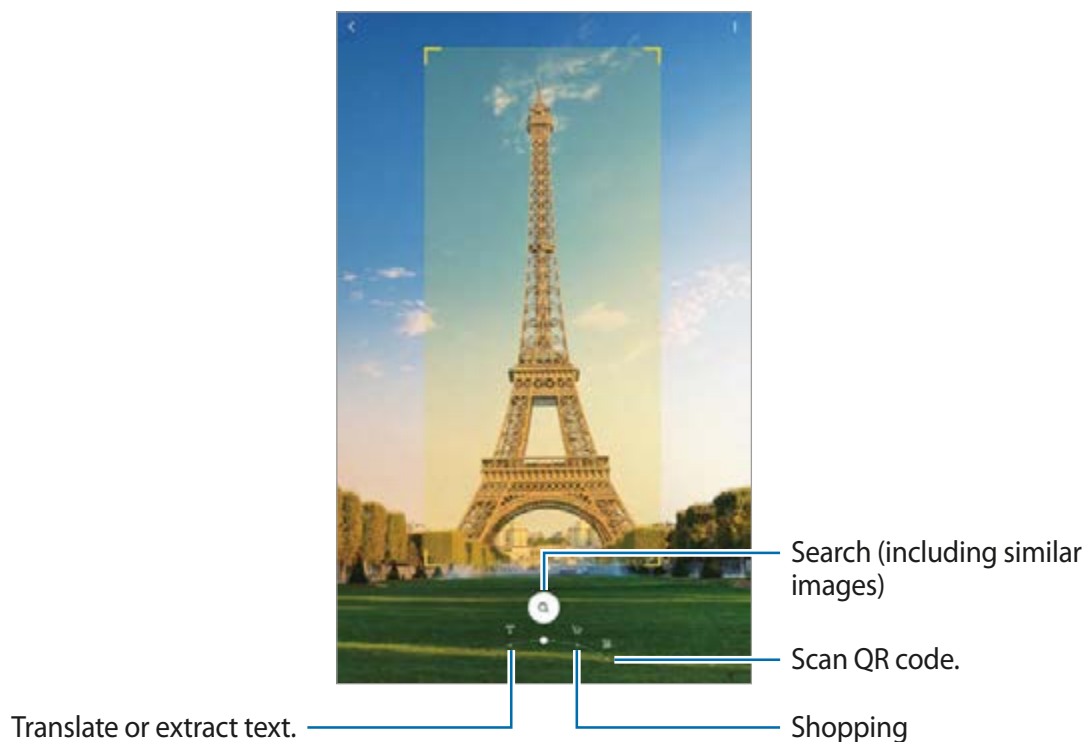
During the communication, Bixby also will answer you through text instead of voice feedback.



## Bixby Vision

### Introduction


Bixby Vision is a service that provides various features based on image recognition. You can use Bixby Vision to quickly search for information by recognising objects. Use a variety of useful Bixby Vision features.



- To use this feature, the device must be connected to a Wi-Fi or mobile network.
- The available features and search results may vary depending on the region or service provider.
- This feature may not be available or you may not get correct search results depending on the image size, format, or resolution.
- Samsung is not responsible for the product information provided by Bixby Vision.

## Launching Bixby Vision

Launch Bixby Vision using one of these methods.


- In the **Camera** app, tap **MORE** on the shooting modes list and tap **BIXBY VISION**.
- In the **Gallery** app, select an image and tap .
- In the **Internet** app, tap and hold an image and tap **Bixby Vision**.
- If you added the Bixby Vision app icon to the Apps screen, launch the **Bixby Vision** app.

## Translating or extracting text



Recognise and show the translated text on the screen. You can also extract text from a document or an image file.

For example, if you want to know what a sign says while travelling abroad, use the Bixby Vision features. The device will translate the sign's text into the language you select.

**1** Launch the **Camera** app, tap **MORE** on the shooting modes list, and then tap **BIXBY VISION**.

**2** Select  and keep the text within the screen to recognise it.


The translated text will appear on the screen.

- To extract text, tap . If you tap , you can use additional features with the extracted text, such as sharing or saving it.
- To change the source or target language, tap the language settings panel at the bottom of the screen.

## Searching for similar images and related information

Search for images similar to the recognised object online and related information. You can view various images with properties similar to the object, such as colour or shape, and view the related information.


For example, if you want to know the information about a building, use the Bixby Vision features. The device will search for and show you related information or images with similar characteristics.

- 1 Launch the **Camera** app, tap **MORE** on the shooting modes list, and then tap **BIXBY VISION**.
- 2 Select  and keep the object within the screen to recognise it.
- 3 Select a search result.  
The similar images and related information will appear.

## Searching for shopping information


Recognise a product to search for information even when you do not know the product's name.

For example, if you want to search for the product's information online, use the Bixby Vision features and the device will search for it and show you the results.

- 1 Launch the **Camera** app, tap **MORE** on the shooting modes list, and then tap **BIXBY VISION**.
- 2 Select  and keep the object within the screen to recognise it.
- 3 Select a search result.  
The information about the product will appear.

## Reading QR codes

Recognise QR codes and view a variety of information, such as websites, photos, videos, maps, and business cards.

- 1 Launch the **Camera** app, tap **MORE** on the shooting modes list, and then tap **BIXBY VISION**.
- 2 Select  and keep the QR code within the screen to recognise it.  
The information connected to the QR code will appear.

# Samsung Daily

View the latest news and various content, such as videos and games.

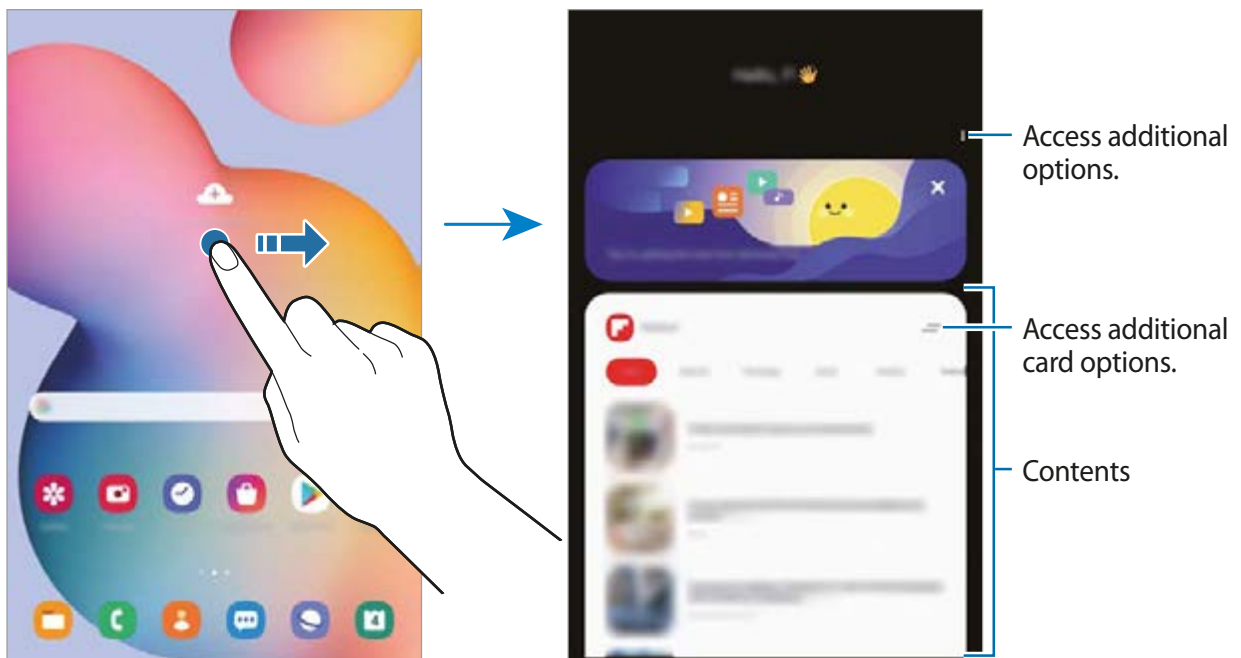


- To use Samsung Daily, your device must be connected to a Wi-Fi or mobile network.
- To fully use this feature, you must sign in to your Samsung account.

1 On the Home screen, swipe to the right.

The Samsung Daily screen will appear.

When launching this feature for the first time or after performing a data reset, follow the on-screen instructions to complete the setup.



- To stop displaying a card on the list, tap at the top of the card and tap **Don't show again**.
- To add or delete content to be shown as cards, tap → **Cards** and tap the switches next to items to turn them on or off.
- To change the order of the cards, tap → **Cards** → **Reorder** and drag to another location.

2 Swipe upwards or downwards to view content.



The content of the cards update automatically at a specified interval. You can update cards whenever you want by swiping downwards on the screen.

3 To close Samsung Daily, swipe to the left on the screen or tap the Back button.

## Bixby Routines

Bixby Routines are a service that automates settings you use repeatedly and suggests useful features according to your frequent situations by learning your usage patterns.

For example, a 'before bed' routine will perform actions, such as turning on silent mode and dark mode, to not be jarring on your eyes and ears when you use the device before going to bed.

### Adding routines

Add routines to use your device more conveniently. When you add a routine, you can set its running condition to auto or manual.

### Adding recommended routines

When your device learns your usage patterns, it will recommend adding useful or frequently used features as routines.

When the recommendation notification appears, tap **View all** and add it as your own routine.

## Adding routines from the recommendation list

View the list of useful features and add them as your own routines.



- 1 Launch the **Settings** app and tap **Advanced features** → **Bixby Routines**.
- 2 On the **Discover** list, select a routine you want and tap **Save**.
  - To set the routine's conditions and actions, tap **Edit**. Alternatively, tap the condition or action you want to edit.
  - If you want to set the routine's running condition to manual, tap **Start button tapped**. This option will appear only when there are no running conditions set.

For manual routines, you can add them to the Home screen as widgets and access them quickly. When a pop-up window appears, tap **Add**.

## Adding your own routines

Add features you want to use as routines.

- 1 Launch the **Settings** app and tap **Advanced features** → **Bixby Routines** → **+**.
- 2 Tap **+**, set conditions, and then tap **Next**.  
If you want to set the routine's running condition to manual, tap **Start button tapped**.
- 3 Tap **+**, set actions, and then tap **Done**.
- 4 Enter a routine name and tap **Done**.  
For manual routines, you can add them to the Home screen as widgets and access them quickly. When a pop-up windows appears, tap **Add**.

## Using routines

### Running auto routines

Auto routines will run automatically when their conditions are detected.

### Running manual routines

For manual routines which you set the running condition as **Start button tapped**, you can run them manually by tapping the button whenever you want.

Launch the **Settings** app, tap **Advanced features** → **Bixby Routines** → **My routines** and tap **▶** next to the routine you want to run. Alternatively, tap the routine's widget on the Home screen.

## Viewing running routines


Currently running routines will appear on the notification panel. To view a routine's details, tap the notification.

## Stopping running routines

You can quickly stop running routines. On the notification panel, select a routine and tap **Stop**.

## Managing routines

Launch the **Settings** app and tap **Advanced features** → **Bixby Routines** → **My routines**. Your routines will appear.

To deactivate a routine, tap the routine's switch or .

To edit a routine, select a routine and tap **Edit**. Alternatively, tap the condition or action you want to edit.

To delete routines, tap  → **Delete**, tick routines to delete, and then tap **Delete**.

# Phone

## Introduction



Make or answer voice and video calls.

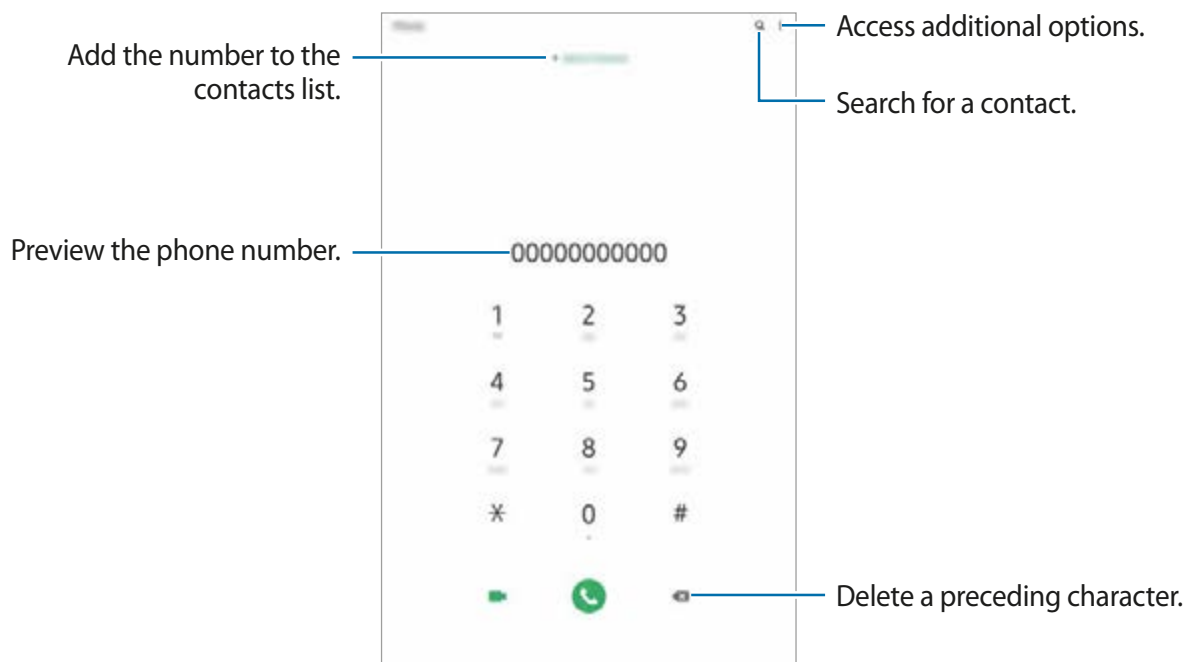


- To make a call and send a text message, launch the **Settings** app, tap **Advanced features**, and then tap the **Call & text on other devices** switch to activate it. You must register and sign in to the same Samsung account on your device and the other device. Some calling and messaging features may not be available.
- You can select the call and text method. Select a SIM card or your connected device using the same Samsung account.



## Making calls

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter a phone number.
- 3 Tap  to make a voice call, or tap  to make a video call.



## Making calls from call logs or contacts list

Launch the **Phone** app, tap **Recents** or **Contacts**, and then swipe to the right on a contact or a phone number to make a call.

If this feature is deactivated, launch the **Settings** app, tap **Advanced features** → **Motions and gestures**, and then tap the **Swipe to call or send messages** switch to activate it.

## Using speed dial


Set speed dial numbers to quickly make calls.

To set a number to speed dial, launch the **Phone** app, tap **Keypad** or **Contacts** → ⋮ → **Speed dial numbers**, select a speed dial number, and then add a phone number.

To make a call, tap and hold a speed dial number on the keypad. For speed dial numbers 10 and up, tap the first digit(s) of the number, and then tap and hold the last digit.

For example, if you set the number **123** as a speed dial number, tap **1**, tap **2**, and then tap and hold **3**.

## Making calls from the locked screen

On the locked screen, drag  outside the circle.

## Making calls by searching for nearby places


You can easily make calls to places near your current location by searching for their information. You can search for nearby places by category, such as restaurants or stores, or by selecting recommended hot places.

Launch the **Phone** app, tap **Places**, and then select a category or tap **Q** and enter a business name in the search field. Or, select one from the recommended hot places. The business's information, such as its phone number or address, will appear.



This feature may not be available depending on the region or service provider.

## Making an international call

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Tap and hold **0** until the + sign appears.
- 3 Enter the country code, area code, and phone number, and then tap .

## Receiving calls

### Answering a call



When a call comes in, drag  outside the large circle.

### Rejecting a call


When a call comes in, drag  outside the large circle.

To send a message when rejecting an incoming call, drag the **Send message** bar upwards and select a message to send.

If the **Add reminder** switch is activated, a reminder will be saved to alert you of the rejected call one hour later.

To create various rejection messages, launch the **Phone** app, tap  → **Settings** → **Quick decline messages**, enter a message, and then tap .

### Missed calls


If a call is missed, the  icon appears on the status bar. Open the notification panel to view the list of missed calls. Alternatively, launch the **Phone** app and tap **Recents** to view missed calls.

## Blocking phone numbers

Block calls from specific numbers added to your block list.

1 Launch the **Phone** app and tap  → **Settings** → **Block numbers**.

2 Tap **Recents** or **Contacts**, select contacts or phone numbers, and then tap **Done**.

To manually enter a number, tap **Add phone number**, enter a phone number, and then tap .

When blocked numbers try to contact you, you will not receive notifications. The calls will be logged in the call log.





You can also block incoming calls from people that do not show their caller ID. Tap the **Block unknown callers** switch to activate the feature.

## Options during calls

### During a voice call

The following actions are available:



- : Access additional options.
- **Add call:** Dial a second call. The first call will be put on hold. When you end the second call, the first call will be resumed.
- **Message:** Send a message to the caller.
- **Bluetooth:** Switch to a Bluetooth headset if it is connected to the device.
- **Hold call:** Hold a call. Tap **Resume call** to retrieve the held call.
- **Mute:** Turn off the microphone so that the other party cannot hear you.
- **Keypad / Hide:** Open or close the keypad.
- : End the current call.

### During a video call

Tap the screen to use the following options:



The video call feature may vary depending on the region or service provider.

- : Access additional options.
- **Camera:** Turn off the camera so that the other party cannot see you.
- **Switch:** Switch between the front and rear cameras.
- : End the current call.
- **Mute:** Turn off the microphone so that the other party cannot hear you.
- **Bluetooth:** Switch to a Bluetooth headset if it is connected to the device.

## Adding a phone number to Contacts

### Adding a phone number to Contacts from the keypad

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter the number.
- 3 Tap **Add to Contacts**.
- 4 Tap **Create new contact** to create a new contact, or tap **Update existing contact** to add the number to an existing contact.

### Adding a phone number to Contacts from the calls list

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a phone number and tap **Add**.
- 3 Tap **Create new contact** to create a new contact, or tap **Update existing contact** to add the number to an existing contact.

## Adding a tag to a phone number

You can add tags to numbers without saving them to Contacts. This allows you to view the caller's information when they call without having them listed in Contacts.

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a phone number.
- 3 Tap **Add note**, enter a tag, and then tap **Add**.

When a call comes from that number, the tag will show under the number.


# Contacts

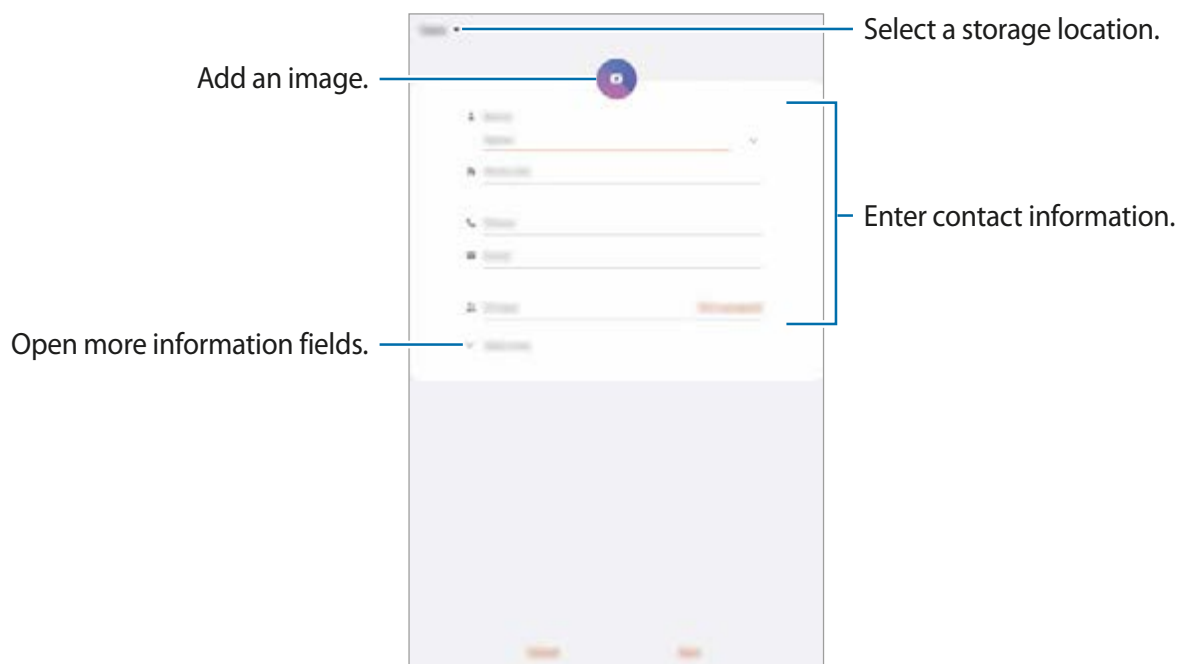
## Introduction


Create new contacts or manage contacts on the device.

## Adding contacts

### Creating a new contact

- 1 Launch the **Contacts** app and tap .
- 2 Select a storage location.
- 3 Enter contact information.




 Depending on the selected storage location, the types of information you can save may vary.

- 4 Tap **Save**.


## Importing contacts

Add contacts by importing them from other storages to your device.

- 1 Launch the **Contacts** app and tap  → **Manage contacts** → **Import or export contacts** → **Import**.
- 2 Select a storage location to import contacts from.
- 3 Tick VCF files or contacts to import and tap **Done**.
- 4 Select a storage location to save contacts to and tap **Import**.

## Syncing contacts with your web accounts

Sync your device contacts with online contacts saved in your web accounts, such as your Samsung account.

- 1 Launch the **Settings** app, tap **Accounts and backup** → **Accounts** and select the account to sync with.
- 2 Tap **Sync account** and tap the **Contacts** switch to activate it.  
For the Samsung account, tap  → **Sync settings** and tap the **Contacts** switch to activate it.

## Searching for contacts

Launch the **Contacts** app.

Use one of the following search methods:


- Scroll up or down the contacts list.
- Drag a finger along the index at the right side of the contacts list to scroll through it quickly.
- Tap **Q** at the top of the contacts list and enter search criteria.

Tap the contact. Then take one of the following actions:

- ☆ : Add to favourite contacts.
- 📞 / 📺 : Make a voice or video call.
- 💬 : Compose a message.
- ✉️ : Compose an email.

## Sharing contacts

You can share contacts with others by using various sharing options.

- 1 Launch the **Contacts** app, tap  at the top of the contacts list, and then tap **Share**.
- 2 Select contacts and tap **Share**.
- 3 Select a sharing method.

## Saving and sharing profile (SM-P615)

Save and share your profile information, such as your photo and status message, with others using the profile sharing feature.




- To use this feature, you must sign in to your Samsung account.
- The profile sharing feature may not be available depending on the region or service provider.
- The profile sharing feature is only available for contacts who have activated the profile sharing feature on their device.

- 1 Launch the **Contacts** app and select your profile.
- 2 Tap **Tap here to share your profile** and tap the switch to activate it.
  - To use the profile sharing feature, your phone number must be verified. You can view your contacts' updated profile information in **Contacts**.
  - To change the scope of contacts to share your profile with, tap **Select what's shared**, select an item to share, and then select an option.





## Creating groups

You can add groups, such as family or friends, and manage contacts by group.

- 1 Launch the **Contacts** app and tap  → **Groups** → **Create group**.
- 2 Enter a group name.  
To set a group ringtone, tap **Group ringtone** and select a ringtone.
- 3 Tap **Add member**, select contacts to add to the group, and then tap **Done**.
- 4 Tap **Save**.


## Sending a group message

You can send a group message to a group's members at the same time.


Launch the **Contacts** app, tap  → **Groups**, and then select a group. Tap  at the top of the contacts list and tap **Send message**.

## Merging duplicate contacts

When you import contacts from other storages, or sync contacts with other accounts, your contacts list may include duplicate contacts. Merge duplicate contacts into one to streamline your contacts list.

- 1 Launch the **Contacts** app and tap  → **Manage contacts** → **Merge contacts**.
- 2 Tick contacts and tap **Merge**.

## Deleting contacts

- 1 Launch the **Contacts** app, tap  at the top of the contacts list, and then tap **Delete**.
- 2 Select contacts and tap **Delete**.

To delete contacts one by one, tap a contact. Then tap  → **Delete**.

## Messages

### Introduction

Send and view messages by conversation.



- To make a call and send a text message, launch the **Settings** app, tap **Advanced features**, and then tap the **Call & text on other devices** switch to activate it. You must register and sign in to the same Samsung account on your device and the other device. Some calling and messaging features may not be available.
- You can select the call and text method. Select a SIM card or your connected device using the same Samsung account.


### Sending messages

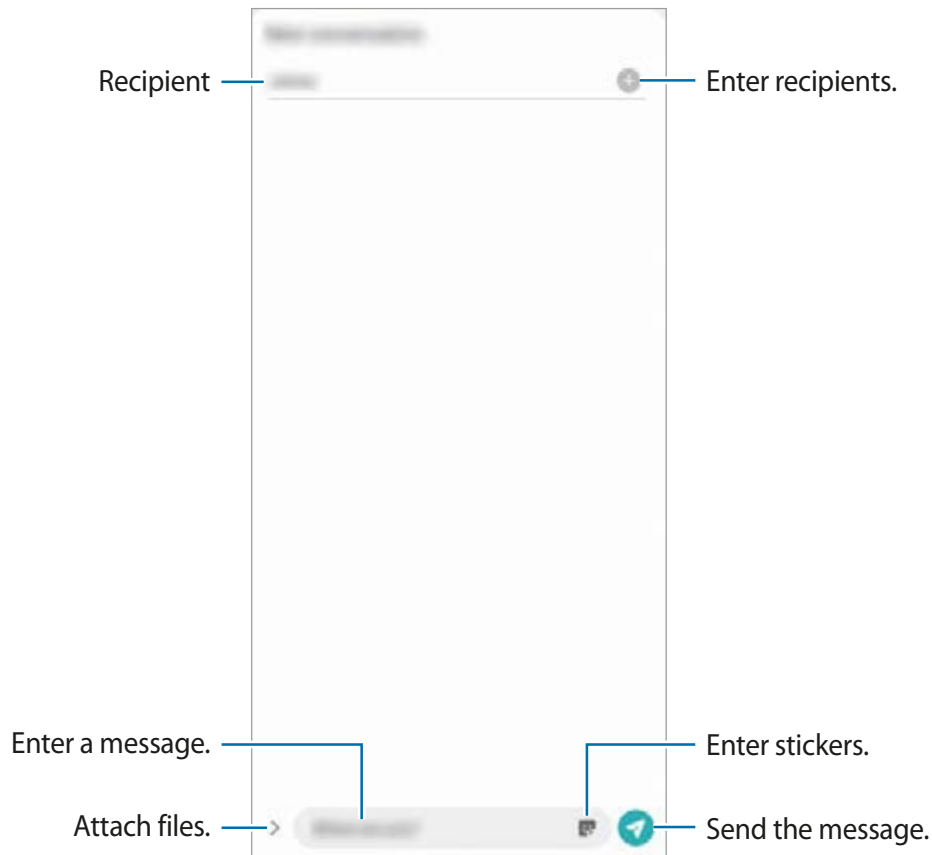


You may incur additional charges for sending messages when you are roaming.

- 1 Launch the **Messages** app and tap .

## 2 Add recipients and enter a message.

To record and send a voice message, tap and hold , say your message, and then release your finger. The recording icon appears only while the message input field is empty.



## 3 Tap to send the message.

## Viewing messages


Messages are grouped into message threads by contact.



You may incur additional charges for receiving messages when you are roaming.



### 1 Launch the **Messages** app.

### 2 On the messages list, select a contact or a phone number.

- To reply to the message, tap the message input field, enter a message, and then tap .
- To adjust the font size, spread two fingers apart or pinch on the screen.


## Blocking unwanted messages

Block messages from specific numbers added to your block list.

- 1 Launch the **Messages** app, tap  at the top of the messages list, and then tap **Settings** → **Block numbers and messages** → **Block numbers**.
- 2 Tap **Conversations** and select a contact or a phone number. Or, tap **Contacts**, select contacts, and then tap **Done**.  
To manually enter a number, enter a phone number under **Enter phone number** and tap .

## Setting the message notification

You can change notification sound, display options, and more.

- 1 Launch the **Messages** app, tap  at the top of the messages list, tap **Settings** → **Notifications**, and then tap the switch to activate it.
- 2 Change the notification settings.

## Setting a message reminder

You can set an alert at an interval to let you know that you have unchecked notifications. If this feature is not activated, launch the **Settings** app, tap **Accessibility** → **Advanced settings** → **Notification reminders**, and then tap the switch to activate it.

## Deleting messages

- 1 Launch the **Messages** app.
- 2 On the messages list, select a contact or a phone number.
- 3 Tap and hold a message, then tap **Delete**.  
To delete multiple messages, tick messages you want to delete.
- 4 Tap **Delete**.

# Internet

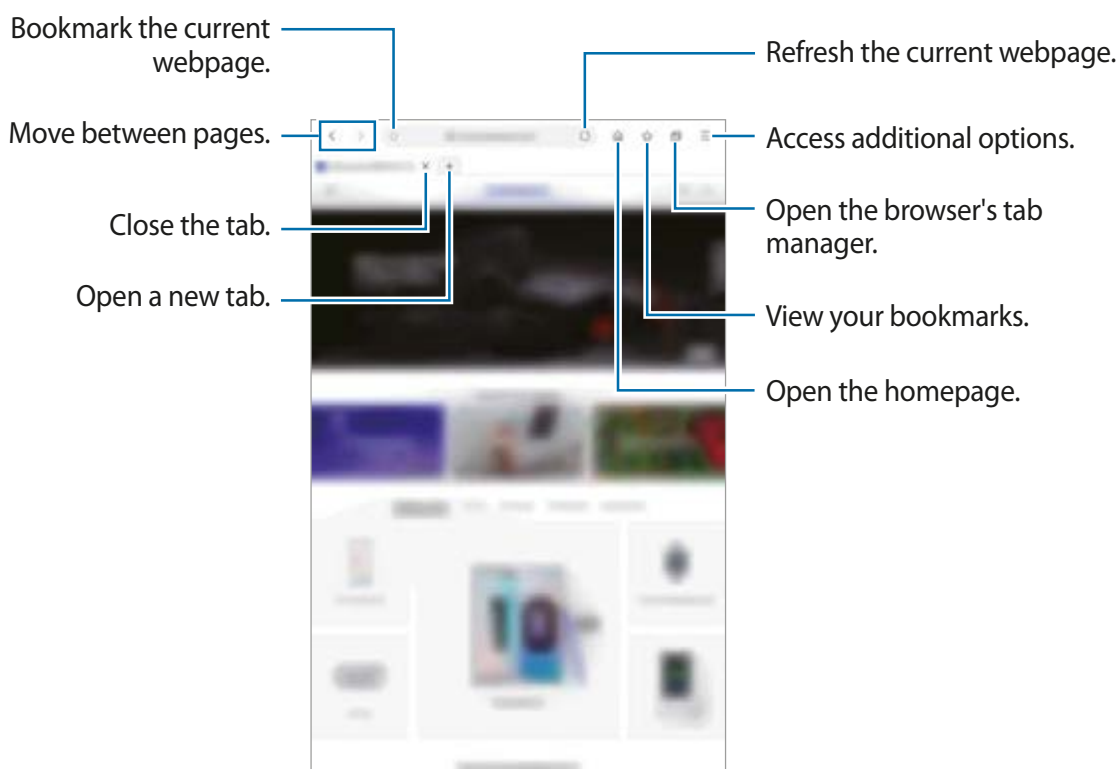
## Introduction

Browse the Internet to search for information and bookmark your favourite webpages to access them conveniently.

## Browsing webpages

- 1 Launch the **Internet** app.
- 2 Tap the address field.
- 3 Enter the web address or a keyword, and then tap **Go**.


To view the toolbars, drag your finger downwards slightly on the screen.



## Using secret mode

In secret mode, you can separately manage open tabs, bookmarks, and saved pages. You can lock secret mode using a password and your biometric data.

### Activating secret mode

Tap  → **Turn on Secret mode**. If you are using this feature for the first time, set whether to use a password for secret mode.


In secret mode, the device will change the colour of the toolbars.



In secret mode, you cannot use some features, such as screen capture.

### Changing security settings

You can change your password or the lock method.

Tap  → **Settings** → **Privacy and security** → **Secret mode settings** → **Change password**.

To use your registered biometric data as a lock method along with the password, tap an option switch under **Biometrics** to activate it.

### Deactivating secret mode

Tap  → **Turn off Secret mode**.

# Camera

## Introduction

Take photos and record videos using various modes and settings.

### Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.

## Launching Camera

Use the following methods to launch **Camera**:

- Launch the **Camera** app.
- Press the Side key twice quickly.



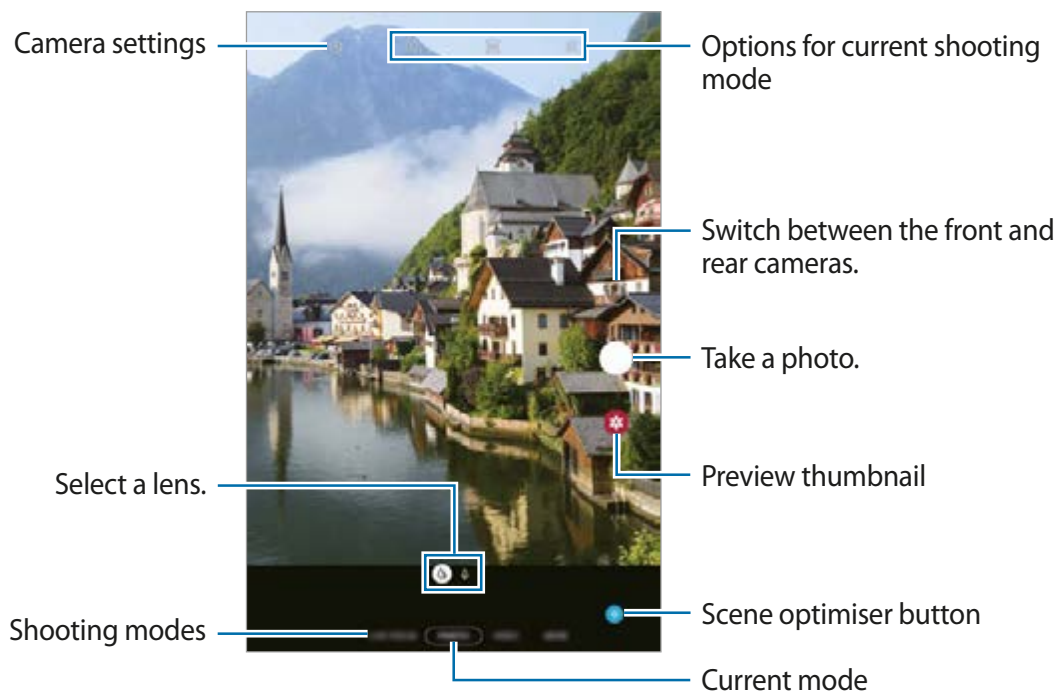
- Some methods may not be available depending on the region or service provider.
- Some camera features are not available when you launch the **Camera** app from the locked screen or when the screen is turned off while the screen lock method is set.
- If photos you take appear blurry, clean the camera lens and try again.

## Taking photos

1 Tap the image on the preview screen where the camera should focus.

- Spread two fingers apart on the screen to zoom in, and pinch to zoom out. Alternatively, drag the lens selection icon to the left or right. Zooming features are available only when using the rear camera.
- To adjust the brightness of photos, tap the screen. When the adjustment bar appears, drag the adjustment bar towards **+** or **-**.

## 2 Tap to take a photo.



- The preview screen may vary depending on the shooting mode and which camera is being used.
- The camera automatically shuts off when unused.
- Make sure that the lens is not damaged or contaminated. Otherwise, the device may not work properly in some modes that require high resolutions.
- Your device's camera features a wide-angle lens. Minor distortion may occur in wide-angle photos or videos and does not indicate device performance problems.





## Selecting a lens for shooting

On the preview screen, select the lens you want and take a photo or record a video.




This feature is only available in some shooting modes.

-  : The wide-angle lens lets you take basic photos or record normal videos.
-  : The telephoto lens (2x optical zoom) lets you take photos or record videos by enlarging the subject.



 Basic shooting

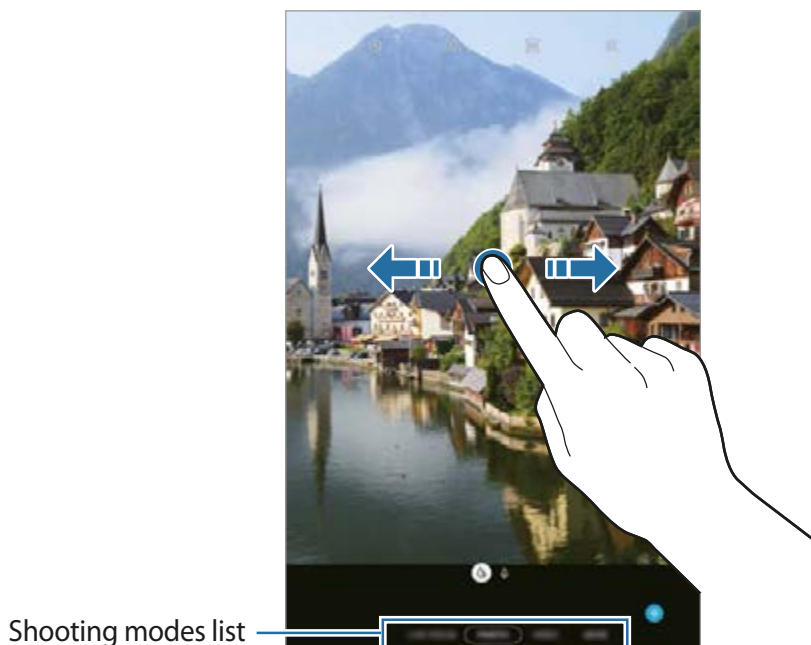


 2x optical zoom shooting

## Using shooting modes

To change the shooting mode, drag the shooting modes list to the left or right, or swipe to the left or right on the preview screen.

Select a shooting mode you want.



## Photo mode (Intelligent camera)

The camera adjusts the shooting options automatically depending on the surroundings to capture photos easily. The intelligent camera feature automatically recognises the subject and optimises the colour and any effects.



On the shooting modes list, tap **PHOTO** and tap  to take a photo.

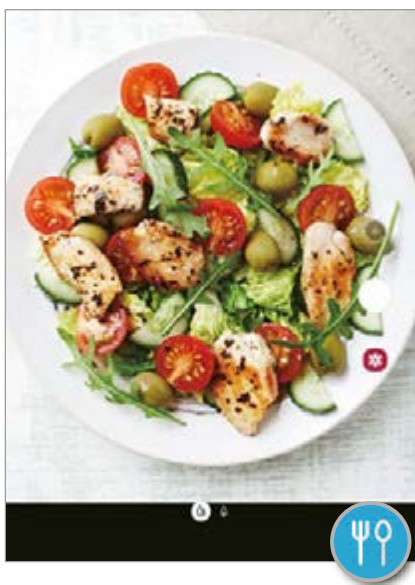
## Scene optimiser

The camera adjusts the colour settings and applies the optimised effect automatically by recognising the subject.

On the shooting modes list, tap **PHOTO**. When the camera recognises the subject, the scene optimiser button will change and the optimised colour and effect will be applied.





- If this feature is not activated, tap  on the preview screen and tap the **Scene optimiser** switch to activate it.
- To use additional features, tap  on the preview screen, tap **Scene optimiser**, and then tap the switches next to the features you want.
- If you do not want to use this feature, tap the **Scene optimiser** button on the preview screen.




## Taking selfies

You can take self-portraits with the front camera.

- 1 On the shooting modes list, tap **PHOTO**.
- 2 On the preview screen, swipe upwards or downwards, or tap  to switch to the front camera for self-portraits.
- 3 Face the front camera lens.
- 4 Tap  to take a photo.

## Applying filter and beauty effects

You can select a filter effect and modify facial features, such as your skin tone or face shape, before taking a photo.

- 1 On the preview screen, tap .
- 2 Select a filter effect or beauty effects and take a photo.




## Locking the focus (AF) and exposure (AE)

You can lock the focus or exposure on a selected area to prevent the camera from automatically adjusting based on changes to the subjects or light sources.

Tap and hold the area to focus, the AF/AE frame will appear on the area and the focus and exposure setting will be locked. The setting remains locked even after you take a photo.

## Video mode

The camera adjusts the shooting options automatically depending on the surroundings to record videos easily.

- 1 On the shooting modes list, tap **VIDEO**.
- 2 Tap  to record a video.
  - To capture an image from the video while recording, tap .
  - To change the focus while recording a video, tap where you want to focus. To use auto focus mode, tap **AF** to cancel the manually set focus.
- 3 Tap  to stop recording the video.



The 2x optical zoom may not work in low-light environments.

## Live focus mode

Take photos that focus on the face by blurring the background. You can also apply a background effect and edit it after taking a photo.



Blur



Spin



Zoom



Colour point



- Use this feature in a place that has sufficient light.
- The background blur may not be applied properly in the following conditions:
  - The device or the subject is moving.
  - The subject has a similar colour to the background.

## Taking portraits that stand out using the Live focus feature

- 1 On the shooting modes list, tap **LIVE FOCUS**.  
Drag the background blur adjustment bar to the left or right to adjust the blur level.

- 2 When **Ready** appears on the preview screen, tap  to take a photo.



Background blur adjustment bar

### Editing the background of the Live focus photos

You can also edit the background effect and the intensity of the background effect for a photo taken with the Live focus feature.

- 1 Select a photo taken with the Live focus feature and tap **Change background effect**.
- 2 Select a background effect you want.

To adjust the intensity of the background effect, drag the adjustment bar to the left or right.




Change the background effect.

Adjust the intensity of the background effect.




- 3 Tap **Apply** to save the photo.

## Pro mode

Capture photos while manually adjusting various shooting options, such as exposure value and ISO value.

On the shooting modes list, tap **MORE** → **PRO**. Select options and customise the settings, and then tap  to take a photo.

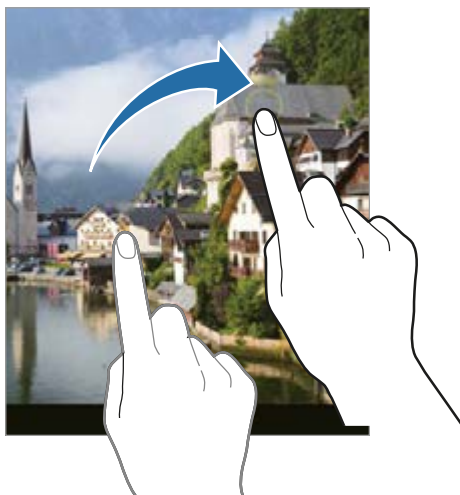
### Available options

-  : Select an ISO value. This controls camera light sensitivity. Low values are for stationary or brightly lit objects. Higher values are for fast-moving or poorly lit objects. However, higher ISO settings can result in noise in photos.
-  : Select an appropriate white balance, so images have a true-to-life colour range. You can set the colour temperature.
-  : Change the exposure value. This determines how much light the camera's sensor receives. For low-light situations, use a higher exposure.

### Separating the focus area and the exposure area

You can separate the focus area and the exposure area.

Tap and hold the preview screen. The AF/AE frame will appear on the screen. Drag the frame to the area where you want to separate the focus area and the exposure area.





## Panorama mode

Using panorama mode, take a series of photos and then stitch them together to create a wide scene.



To get the best shots using panorama mode, follow these tips:

- Move the camera slowly in one direction.
- Keep the image within the frame on the camera's viewfinder. If the preview image is out of the guide frame or you do not move the device, the device will automatically stop taking photos.
- Avoid taking photos of indistinct backgrounds, such as an empty sky or a plain wall.

- 1 On the shooting modes list, tap **MORE** → **PANORAMA**.
- 2 Tap  and move the device slowly in one direction.
- 3 Tap  to stop taking photos.

## Food mode

Take photos of food with more vibrant colours.

- 1 On the shooting modes list, tap **MORE** → **FOOD**.
- 2 Tap the screen and drag the circular frame over the area to highlight.  
The area outside the circular frame will be blurred.  
To resize the circular frame, drag a corner of the frame.





3 Tap  and drag the adjustment bar to adjust the colour tone.

4 Tap  to take a photo.

## Hyperlapse mode


Record scenes, such as passing people or cars, and view them as fast-motion videos.

1 On the shooting modes list, tap **MORE** → **HYPERLAPSE**.

2 Tap  and select a frame rate option.

If you set the frame rate to **Auto**, the device will automatically adjust the frame rate according to the changing rate of the scene.

3 Tap  to start recording.

4 Tap  to finish recording.

5 On the preview screen, tap the preview thumbnail and tap **Play hyperlapse** to view the video.













## Customising camera settings

### Options for current shooting mode


On the preview screen, use the following options.



The available options may vary depending on the shooting mode.

-  : Select the length of the delay before the camera automatically takes a photo.
-  : Select an aspect ratio for photos.
-  : Apply a filter effect or beauty effects.
-  : Select a frame rate.
-  : Select an aspect ratio for videos.
-  : Record fun videos with virtual handwriting or drawings on faces or anywhere else. Refer to [AR Doodle](#) for more information.
-  : Select a metering method. This determines how light values are calculated.  **Centre-weighted** uses the light in the centre portion of the shot to calculate the exposure of the shot.  **Spot** uses the light in a concentrated centre area of the shot to calculate the exposure of the shot.  **Matrix** averages the entire scene.
-  : In **FOOD** mode, focus on a subject inside the circular frame and blur the image outside the frame.
-  : In **FOOD** mode, adjust the colour tone.

## Camera settings

On the preview screen, tap . Some options may not be available depending on the shooting mode.

### Intelligent features

- **Scene optimiser:** Set the device to adjust the colour settings and apply the optimised effect automatically depending on the subject or scene.
- **Scan QR codes:** Enable or disable the QR code reader.

### Pictures

- **Hold Shutter button to:** Select an action to perform when you tap and hold the camera button.
- **HEIF pictures (Photo):** Take photos in the High Efficiency Image Format (HEIF). Your HEIF photos will be saved as compressed files to conserve the device's memory.

### Videos


- **Rear video size:** Select a resolution for videos you want to take with the rear camera. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- **Front video size:** Select a resolution for videos you want to take with the front camera. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- **High efficiency video:** Record videos in the High Efficiency Video Codec (HEVC) format. Your HEVC videos will be saved as compressed files to conserve the device's memory.



You cannot play the HEVC videos on other devices or share them online.

- **Video stabilisation:** Activate anti-shake to reduce or eliminate blurry image resulting from camera shake while recording a video.

## Useful features

- **HDR (rich tone) / Auto HDR:** Take photos with rich colours and reproduce details even in bright and dark areas.
- **Pictures as previewed:** Set the device to save photos as they appear on the preview screen when taken with the front camera without flipping them.
- **Grid lines:** Display viewfinder guides to help composition when selecting subjects.
- **Location tags:** Attach a GPS location tag to the photo.
  -  • GPS signal strength may decrease in locations where the signal is obstructed, such as between buildings or in low-lying areas, or in poor weather conditions.
  - Your location may appear on your photos when you upload them to the Internet. To avoid this, deactivate the location tag setting.
- **Shooting methods:** Select additional shooting methods for taking a photo or recording a video.
- **Storage location:** Select the memory location for storage. This feature will appear when you insert a memory card.
- **Watermark:** Add a watermark in the bottom left corner when taking pictures.
- **Reset settings:** Reset the camera settings.
- **Contact us:** Ask questions or view frequently asked questions.
- **About Camera:** View the Camera app version and legal information.

# Gallery

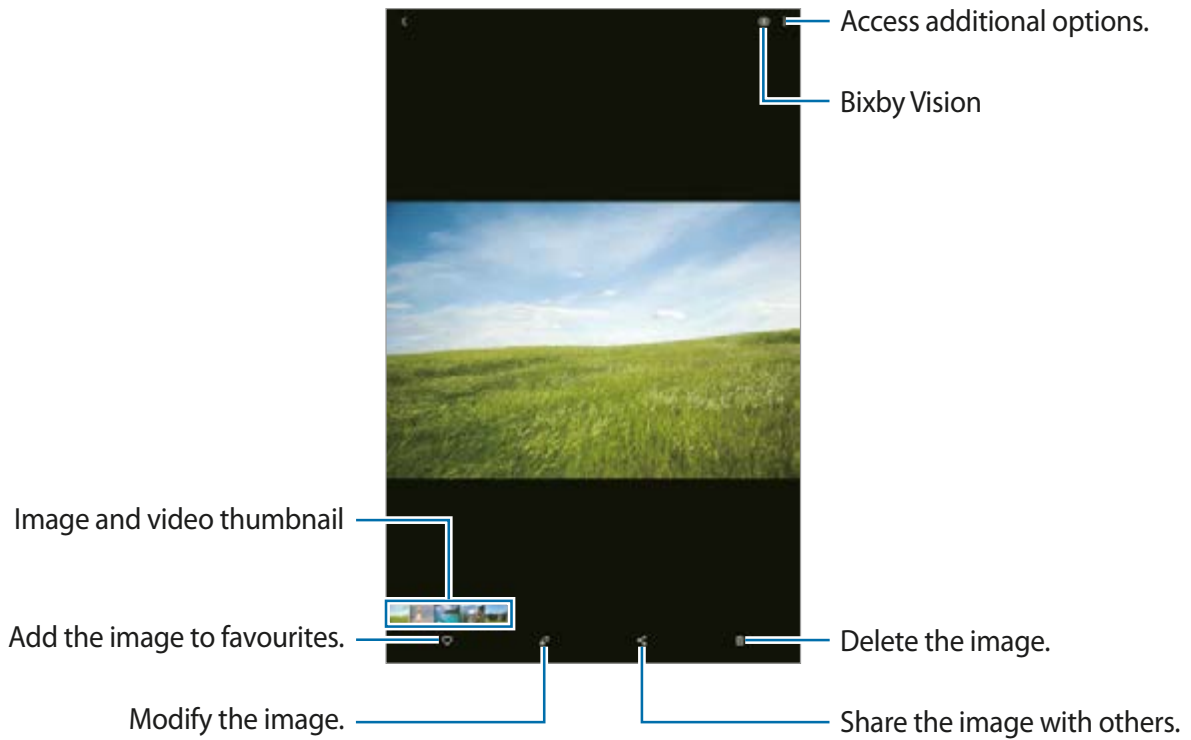
## Introduction



View images and videos stored in your device. You can also manage images and videos by album or create stories.

## Viewing images


- 1 Launch the **Gallery** app and tap **Pictures**.

## 2 Select an image.



You can create a movie, animated GIF, or collage from multiple images. On the list, tap  or tap  → **Create GIF** or **Create collage**, and then select images.

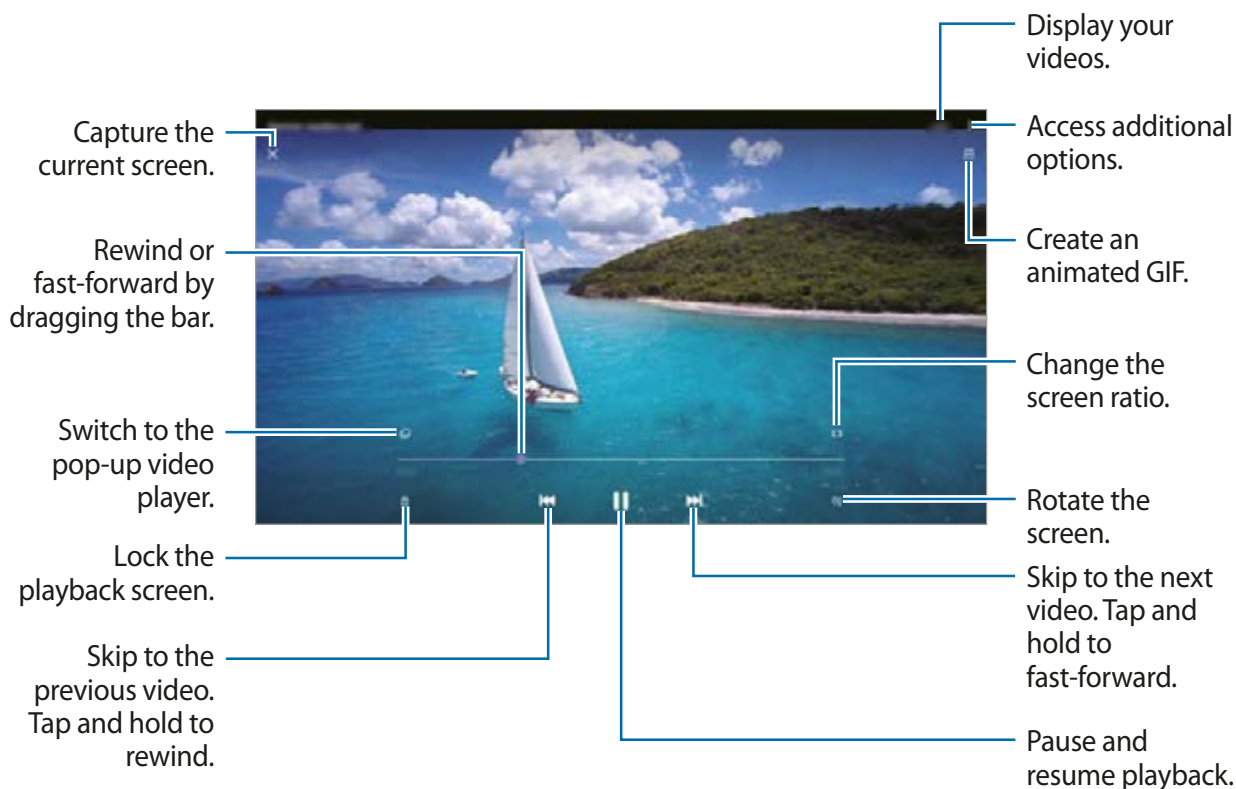
## Searching for images

Launch the **Gallery** app and tap  to view images sorted by category, such as types or locations.

To search for images by entering keywords, tap the search field.

## Viewing videos

- 1 Launch the **Gallery** app and tap **Pictures**.
- 2 Select a video to play.
- 3 Tap **Play video** to play the video.



Drag your finger up or down on the left side of the playback screen to adjust the brightness, or drag your finger up or down on the right side of the playback screen to adjust the volume. To rewind or fast-forward, swipe to the left or right on the playback screen.

## Viewing albums

You can view your images and videos sorted by folders or albums.


Launch the **Gallery** app, tap **Albums**, and then select an album.

## Hiding albums

You can hide albums.



You cannot hide albums created by default, such as the **Camera** and **Screenshots** albums.

- 1 Launch the **Gallery** app and tap **Albums**.
- 2 Tap  → **Hide or unhide albums**.
- 3 Tap an album switch to hide.


## Viewing stories


When you capture or save images and videos, the device will read their date and location tags, sort the images and videos, and then create stories. To create stories automatically, you must capture or save multiple images and videos.


Launch the **Gallery** app, tap **Stories**, and then select a story.

## Creating stories

Create stories with various themes.

- 1 Launch the **Gallery** app and tap **Stories**.
- 2 Tap  → **Create story**.
- 3 Enter a title for the story and tap **Create**.
- 4 Tick images or videos to include in the story and tap **Done**.

To add images or videos to a story, select a story and tap **Story album** →  → **Add**.

To remove images or videos from a story, select a story, tap **Story album** →  → **Edit**, tick images or videos to remove, and then tap **Remove from story**.

## Deleting stories

- 1 Launch the **Gallery** app and tap **Stories**.
- 2 Tap and hold a story to delete, and tap **Delete**.

## Syncing images and videos


When you sync your **Gallery** app with the cloud, photos and videos you take will also be saved in the cloud. You can view images and videos saved in the cloud in your **Gallery** app and from other devices.

Launch the **Gallery** app, tap  → **Settings** → **Cloud sync**, and then follow the on-screen instructions to complete the sync. The **Gallery** app and the cloud will be synced.




When you connect your Samsung account and Microsoft account, you can set the cloud storage as Microsoft OneDrive.

## Deleting images or videos

- 1 Launch the **Gallery** app.
- 2 Select an image or a video to delete.  
To delete multiple files, tap and hold a file to delete on the list and tick more files to delete.
- 3 Tap  or **Delete**.

## Using the recycle bin feature

You can keep the deleted images and videos in the recycle bin. The files will be deleted after a certain period.

Launch the **Gallery** app, tap  → **Settings**, and then tap the **Recycle bin** switch to activate it.

To view files in the recycle bin, launch the **Gallery** app and tap  → **Recycle bin**.



## AR Zone

### Introduction

AR Zone provides you AR related features. Choose a feature and capture fun photos or videos.

### Launching AR Zone

Use the following methods to launch AR Zone:

- Launch the **AR Zone** app.
- Launch the **Camera** app and tap **MORE** → **AR ZONE**.



Available features may vary depending on the region or service provider.



- **AR Doodle:** Record fun videos with virtual handwriting or drawings on faces or anywhere else.
- **Deco Pic:** Capture photos or videos with various stickers.

## AR Doodle


Record fun videos with virtual handwriting or drawings on faces or anywhere else. When the camera recognises a face or space, the doodles on the face will follow the face as it moves, and the doodles in the space will be fixed in the same place even if the camera moves.

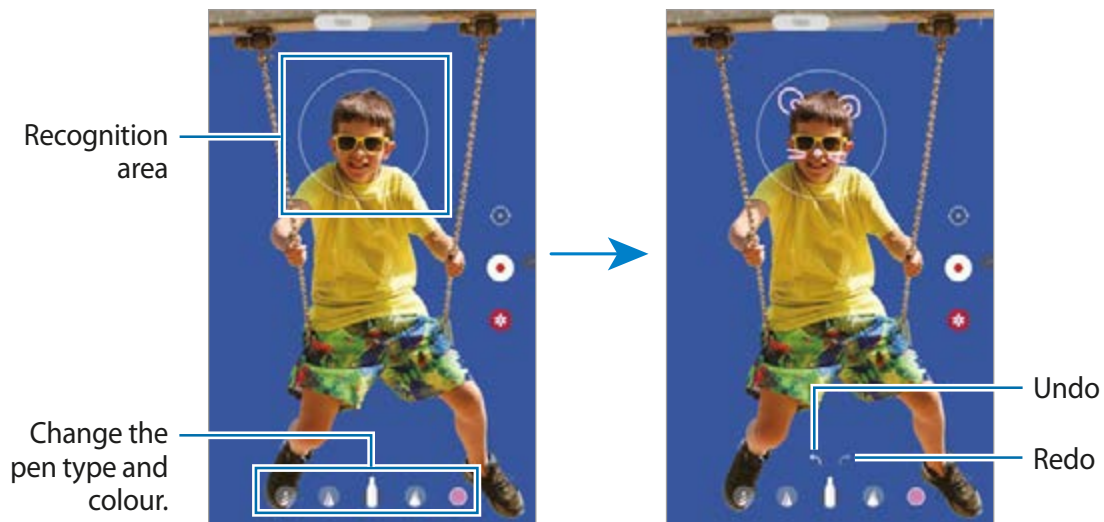
### 1 Launch the **AR Zone** app and tap **AR Doodle**.

When the camera recognises the subject, the recognition area will appear on the screen.

- **Face:** Doodle on a face.
- **Everywhere:** Doodle anywhere else.

### 2 Write or draw in the recognition area.

- If you switch to the rear camera, you can also write or draw outside the recognition area.
- If you tap  and then begin to doodle, you can record yourself doodling.



### 3 Tap to record a video.

### 4 Tap to stop recording the video.



You can view and share the video in **Gallery**.

## Deco Pic

Capture photos or videos with various stickers.

- 1 Launch the **AR Zone** app and tap **Deco Pic**.
- 2 Select a sticker you want to use.



- 3 Tap  to take a photo or tap and hold  to record a video.  
You can view and share the photos and videos that you have captured in **Gallery**.

## Multi window

### Introduction

Multi window lets you run two apps at the same time in the split screen view. You can also run multiple apps at the same time in the pop-up view.



Some apps may not support this feature.



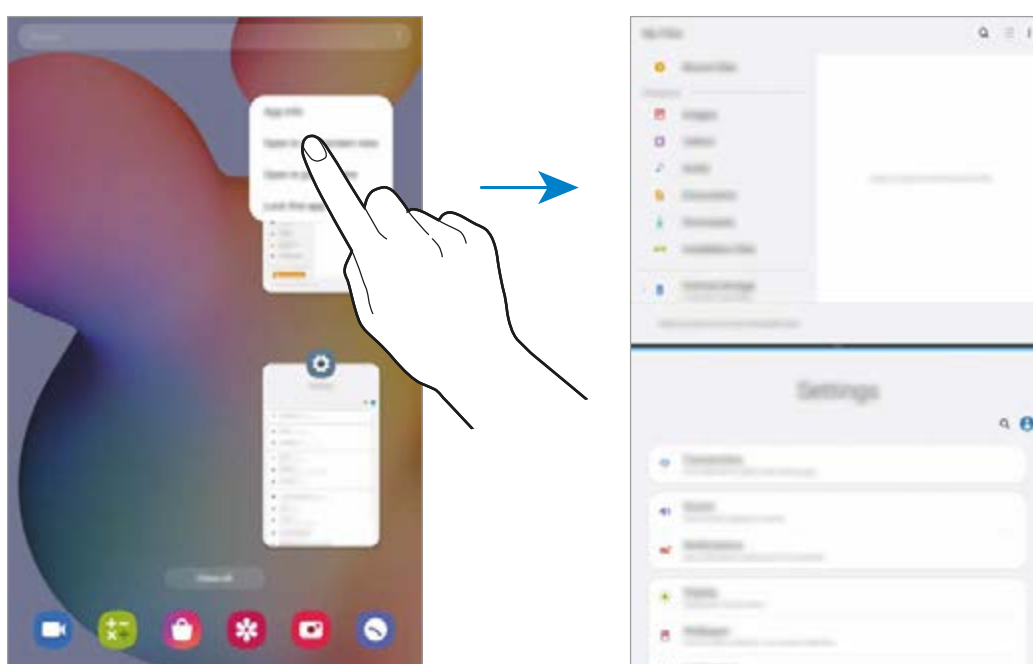
Split screen view



Pop-up view

## Split screen view

- 1 Tap the Recents button to open the list of recently used apps.
- 2 Swipe to the left or right, tap an app's icon, and then tap **Open in split screen view**.  
The selected app will launch in the upper window.
- 3 On the lower window, swipe left or right to select another app to launch.  
To launch apps not on the list of recently used apps, tap the Home button or Back button and select an app.




## Adjusting the window size

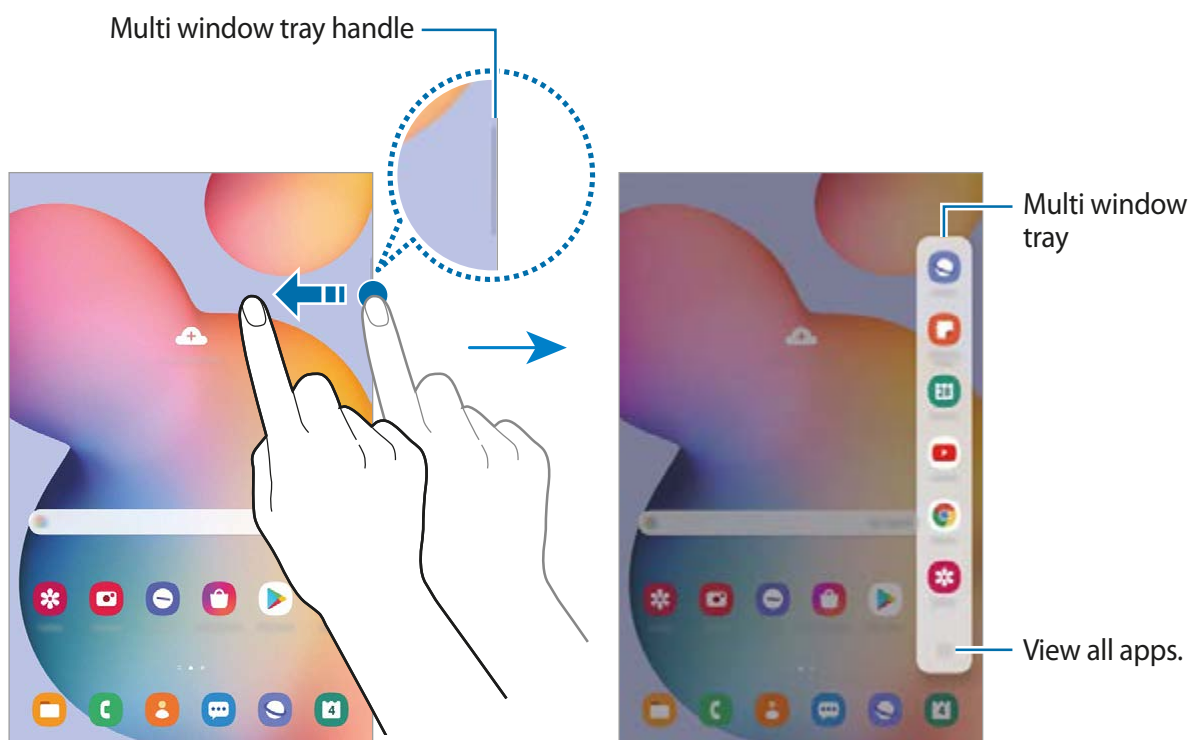
Drag the bar between the app windows up or down to adjust the size of the windows.  
When you drag the bar between the app windows to the top or bottom edge of the screen, the window will be maximised.

## Using the Multi window tray

You can quickly access the apps that you want to run in the split screen view.

1 Swipe to the left on the screen.



 If the Multi window tray does not appear, launch the **Settings** app, tap **Advanced features**, and then tap the **Multi window tray** switch to activate it.




2 Select an app.

The selected app will launch in the upper window.

3 Select another app to launch in the lower window.

 If there is no app on the Multi window tray that you want to launch, tap  to view all apps.

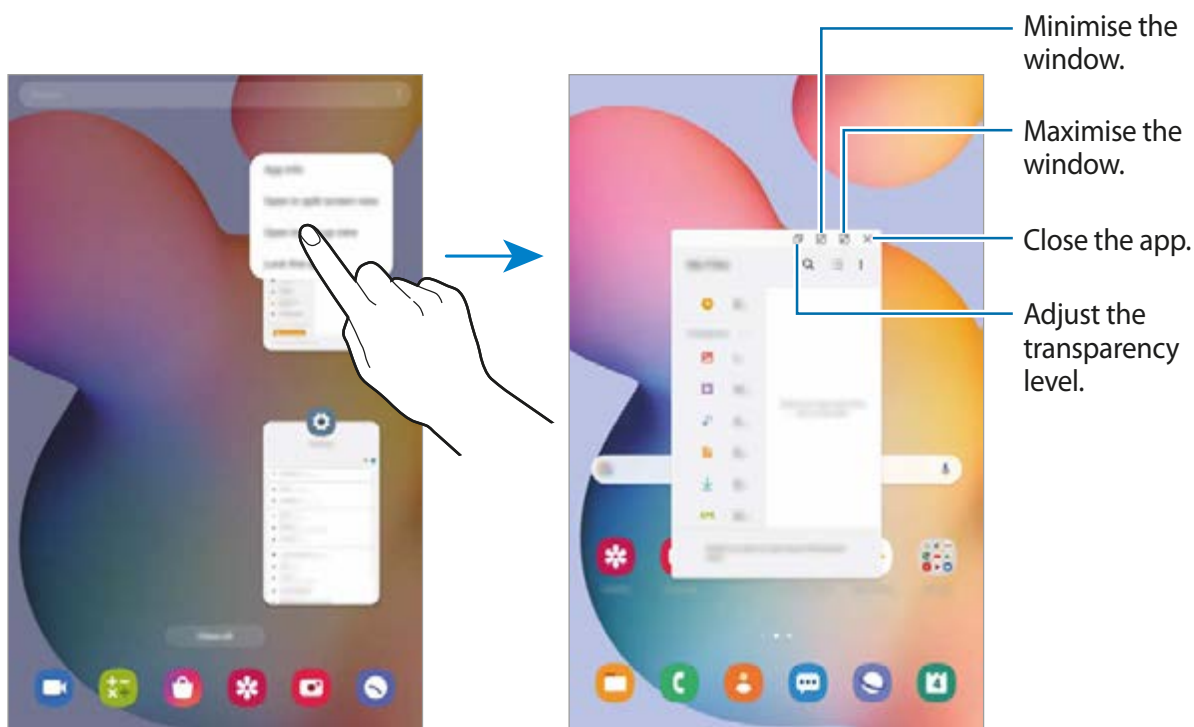
## Editing the Multi window tray

If you want to add frequently used apps on the Multi window tray, tap  → **Edit tray** and tap an app from the apps list.

The app will be added to the Multi window tray.

## Pop-up view

- 1 Tap the Recents button to open the list of recently used apps.
- 2 Swipe to the left or right, tap an app's icon, and then tap **Open in pop-up view**.  
The app screen will appear in the pop-up view.



## Moving pop-up windows

To move a pop-up window, tap the window's toolbar and drag it to a new location.

## Samsung Members

**Samsung Members** offers support services to customers, such as device problem diagnosis, and lets users submit questions and error reports. You can also share information with others in the Galaxy users' community or view the latest Galaxy news and tips. **Samsung Members** can help you solve any problems you might encounter while using your device.




To submit your feedback or post your comments, you must sign in to your Samsung account. Refer to [Samsung account](#) for more information.

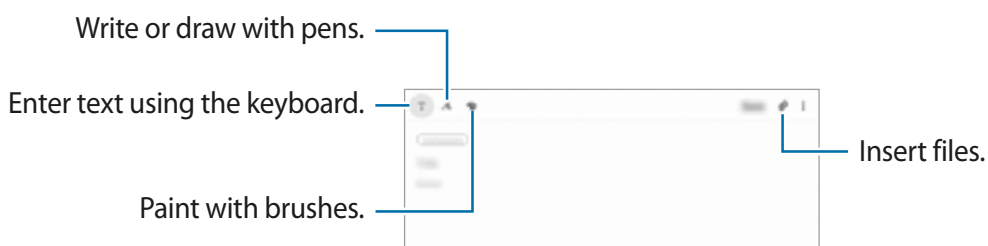
## Samsung Notes

### Introduction

Create notes by entering text from the keyboard or by handwriting or drawing on the screen. You can also insert images or voice recordings into your notes.

### Creating notes

- 1 Launch the **Samsung Notes** app and tap .
- 2 Select an input method from the toolbar at the top of the screen and compose a note.



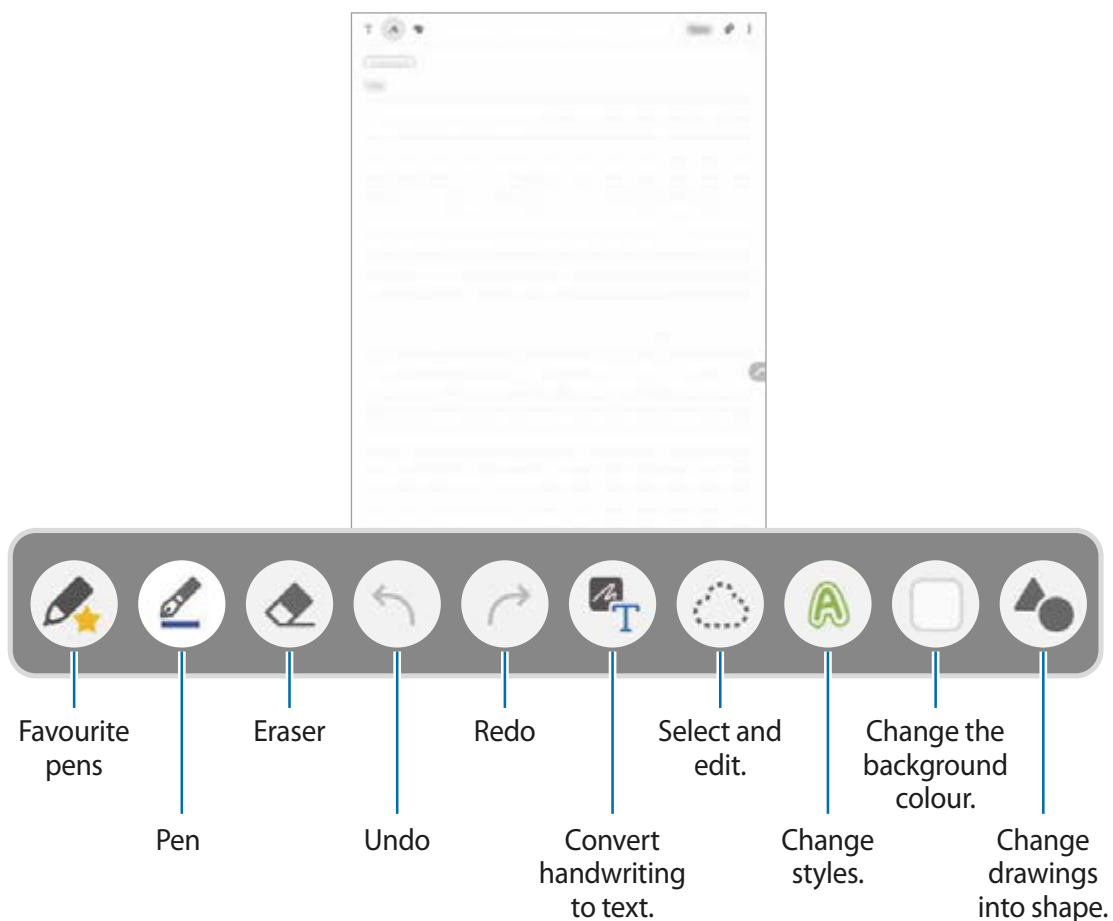
- 3 When you are finished composing the note, tap **Save**.



## Composing notes with handwriting

On the note composer screen, tap  to write or draw with the S Pen.

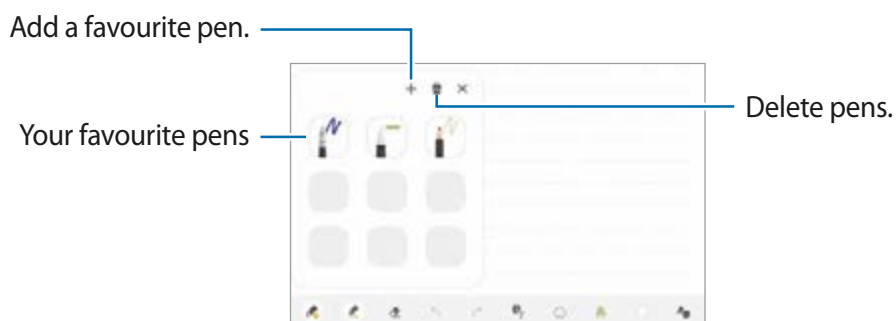
You can enter your handwriting more easily if you magnify the screen by spreading two fingers on it.




## Editing your favourite pens

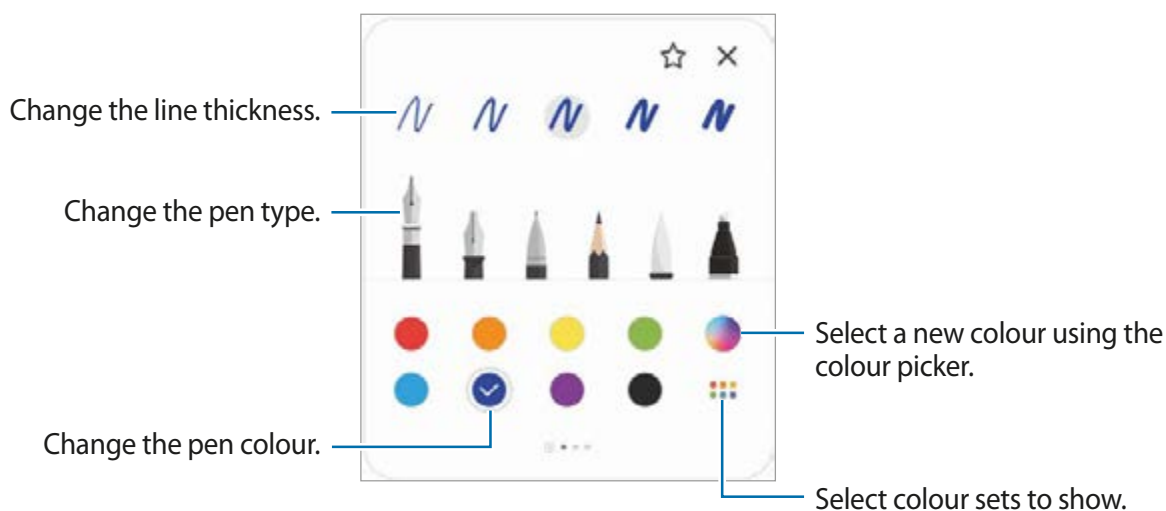
Add various styles of pens to your favourites and then you can select and use them more quickly.

On the note composer screen, tap .




## Changing the pen settings

When writing or drawing on the screen, tap  to change the pen type, line thickness, or pen colour.



## Using the eraser

When you want to erase handwriting from a note, tap  and select an area to erase. Alternatively, select an area while pressing and holding the S Pen button.

To change the eraser type, tap  once more.

- **Erase by line:** Erase the line you select.
- **Erase by area:** Erase only the area you select. You can adjust the size of the eraser by dragging the size adjustment bar.
- **Erase all:** Clear the note.






Even with a smaller eraser, you may still not be able to precisely erase the intended part.

## Using the easy writing pad

Use the easy writing pad to enter your handwriting more easily.

When you write or draw on the easy writing pad, your handwriting will be automatically adjusted and entered between the lines of the input field.


- 1 On the Samsung Notes main screen, tap  →  → **Add-ons** and tap the **Easy writing pad** switch to activate it.
- 2 On the note composer screen, tap .  
The input field will be magnified and appear as the easy writing pad.



## Editing handwritten notes

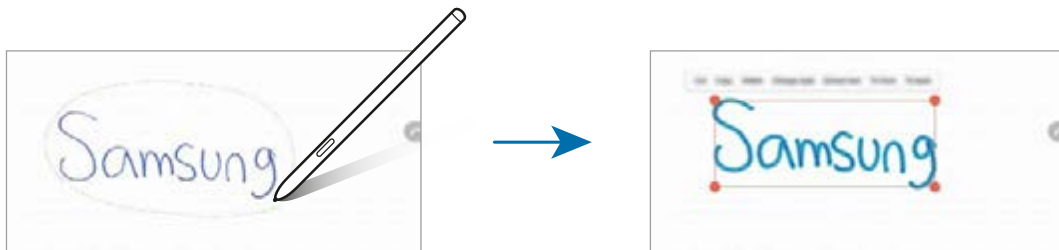
Edit handwritten notes using various editing options, such as cutting, moving, resizing, or transforming.

1 When there is handwriting on the note, tap .

To change the shape of the selection, tap  once more.

2 Tap or draw a line around the input to select.

- To move the input to another location, select the input, and then drag it to a new location.
- To change the size of the selection, tap the input and drag a corner of the frame that appears.





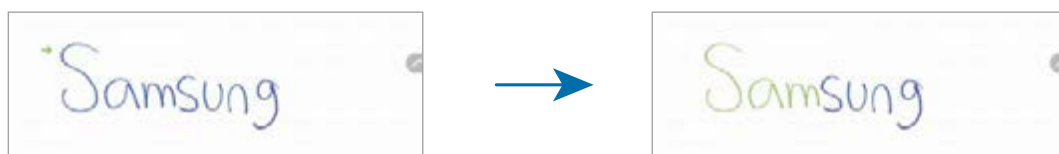
3 Edit the input using the available options.

- **Cut:** Cut out the input. To paste it to another location, tap and hold the location, and then tap **Paste**.
- **Copy:** Copy the input. To paste it to another location, tap and hold the location, and then tap **Paste**.
- **Delete:** Delete the input.
- **Change style:** Change styles. Select a colour or line thickness and tap **Done**.
- **Extract text:** Extract text from the selected area. To paste or copy the text to a note, tap **Paste** or **Copy**.
- **To front:** Send the input to the front.
- **To back:** Send the input to the back.


## Changing styles

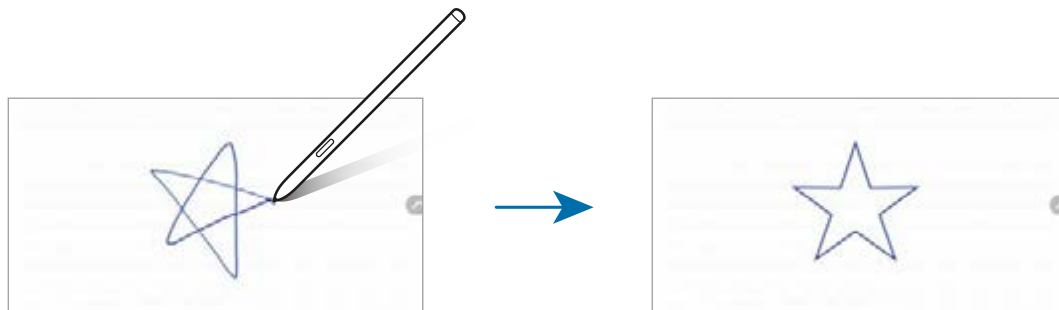
You can change the style of your handwriting and drawings.

- 1 After writing or drawing on the screen, tap  twice.
- 2 Select a colour or line thickness you want.
- 3 Point the S Pen toward where you want to apply the style.  
The  icon will appear.
- 4 Tap where you want to change the style.




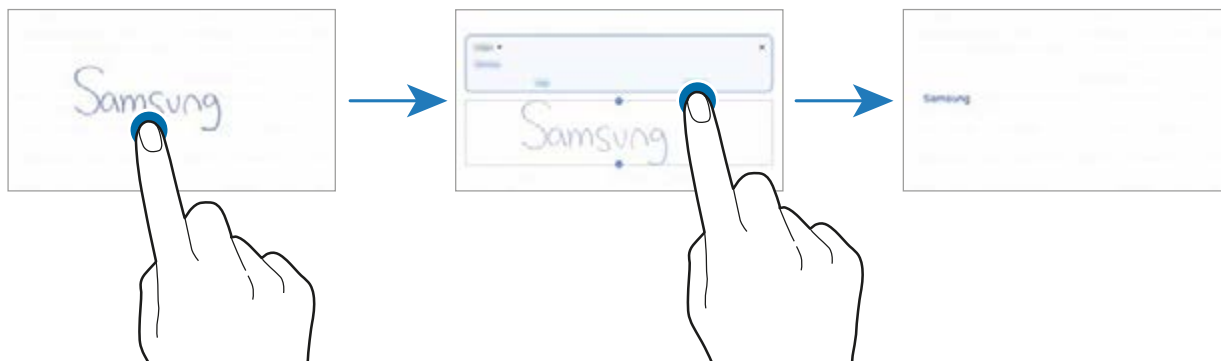
## Changing drawings into shape

You can change your drawings into shapes. Tap  and draw. Your drawings will now automatically change into the corresponding shape.



## Converting handwriting to text

After writing on the screen, tap it with your finger. To select all of your handwriting on the current page, tap . Options will appear in the preview window. To replace the handwriting with the text, tap **Convert**.

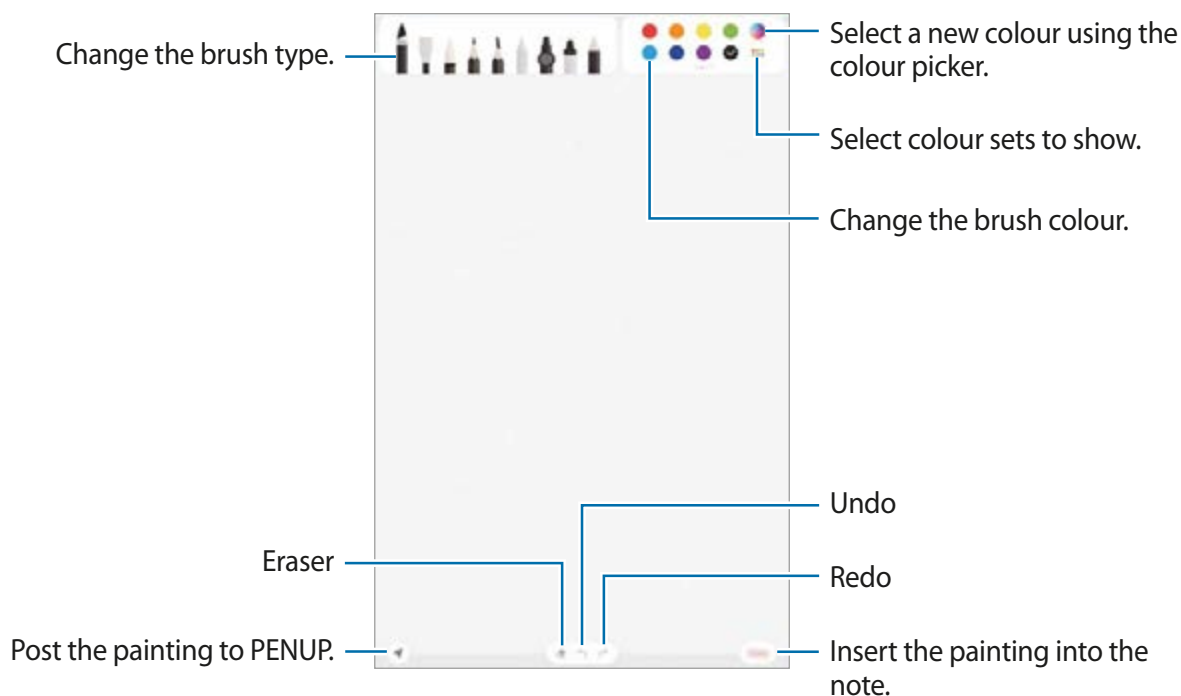


## Painting with brushes

On the note composer screen, tap  to paint with various brushes.


When you are finished, tap **Done** to insert your painting into the note.

You can post your painting to PENUP to share it with others.




## Pinning a note to the Home screen

Pin a note to the Home screen to quickly view it or open and edit it.

- 1 Launch the **Samsung Notes** app.
- 2 Select a note and tap  → **Pin to home screen**.  
The note will be added to the Home screen.

## Saving a note as a reminder

You can save a note as a reminder to view the note later.

- 1 Launch the **Samsung Notes** app.
- 2 Select a note and tap  → **Send to Reminder**.  
The note will be saved as a reminder.

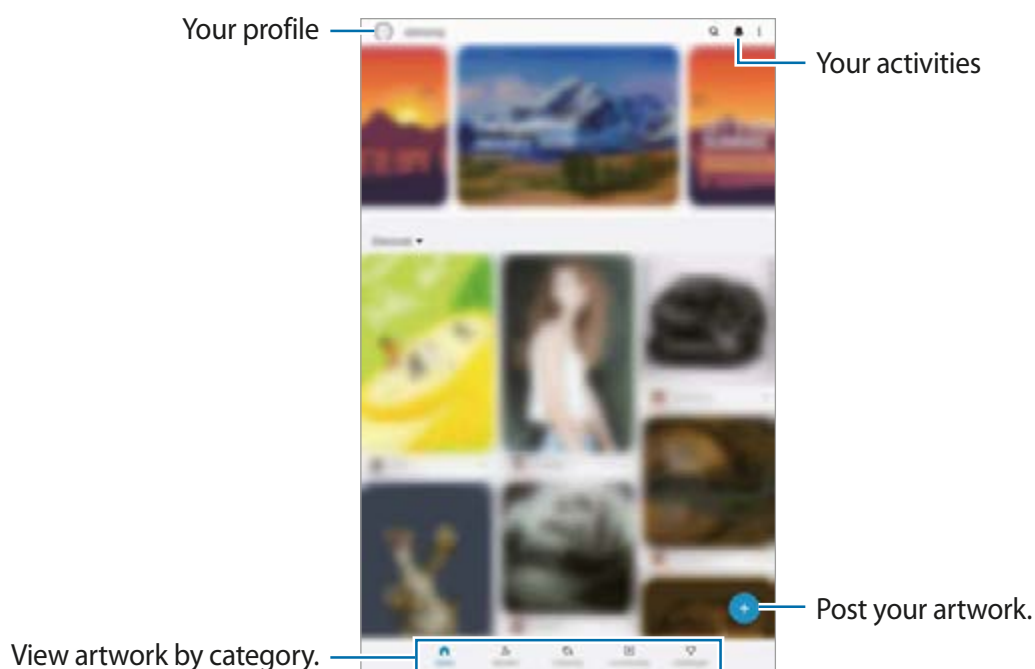
## Deleting notes

- 1 Launch the **Samsung Notes** app.
- 2 Tap and hold a note to delete.  
To delete multiple notes, tick more notes to delete.
- 3 Tap **Delete**.

# PENUP

## Introduction

PENUP is a social network service for sharing artwork drawn with the S Pen. Post your artwork, view others' artwork, and get useful drawing tips.



You can sign in to PENUP with your Samsung account or other SNS accounts.

## Posting your artwork

- 1 Launch the **PENUP** app and tap **+**.
- 2 Select an option.
  - Tap **Drafts**, finish artwork, and then tap **Done**.
  - Tap **From Gallery**, select your artwork to post, and then tap **Done**.
  - Tap **Photo drawing**, select an option to take a photo or select a photo, draw on it, and then tap **Done**.
  - Tap **Drawing**, draw artwork, and then tap **Done**.



### 3 Tap **Save and post**.

If you want to apply a filter to your artwork, tap **Choose a filter**, select a filter you want, and then tap **Next**.




This option will not appear when you select **From Gallery**.

### 4 Enter a title, description, and hashtag.

### 5 Tap **Post**.

## Posting artwork from other apps

To post your artwork from **Gallery** or other drawing apps, select the artwork from an app and tap  → **PENUP**.

## Colouring images

Using the various colours, create your own artwork.

### 1 Launch the **PENUP** app and tap **Colouring**.

### 2 Select an image.



### 3 Tap **Start colouring**.

### 4 When you are finished, tap **Done**.

## Live drawing

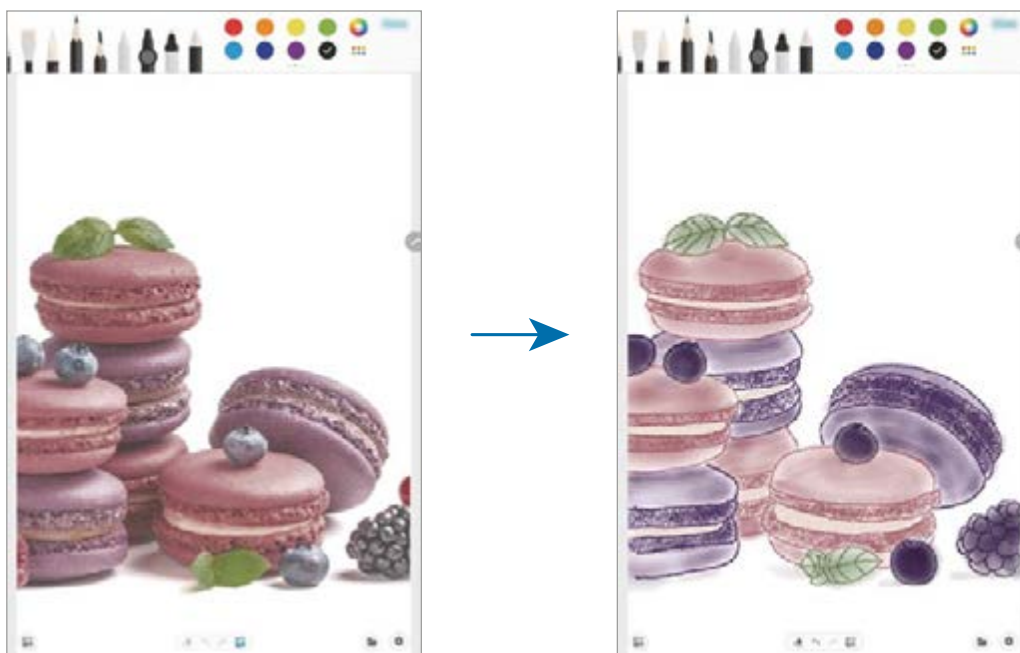
Draw along as you watch the live drawing video that shows the process of completing an image. You can easily draw a nice image.



- 1 Launch the **PENUP** app and tap **Live drawing**.
  - 2 Select an image.
  - 3 Tap **Learn to draw**.
  - 4 To draw on the image, tap  to pause the playback.  
You can change the playback speed by tapping **x1**.
  - 5 When you are finished, tap .
- The original image will be hidden and you can see the image you drew.

## Photo drawing

Draw images on your photos and keep them as your own works of art. Select a photo from **Gallery** or take a photo and draw on the photo. After completing your drawing, you can see the image you drew by hiding the photo.



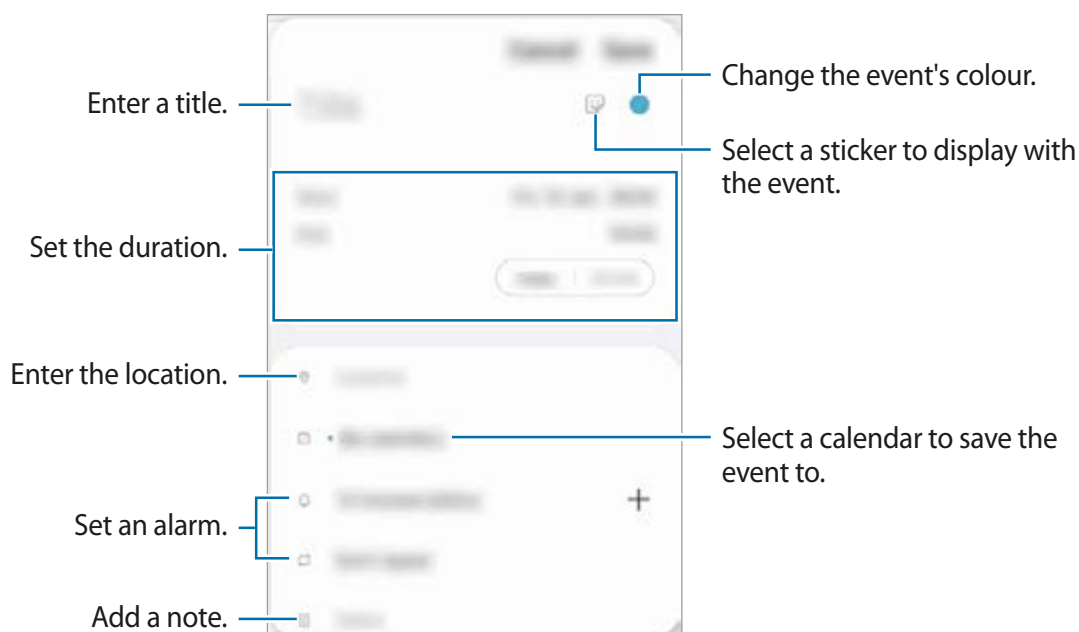
- 1 Launch the **PENUP** app.
- 2 Tap **+** → **Photo drawing**.
- 3 Tap **Take picture**, take a photo, and then tap **OK**.  
Alternatively, tap **Select from Gallery** and select a photo.
- 4 Select the area to draw, adjust the transparency level or apply a sketch filter, and then tap **Done**.  
The selected area will be added as a background.
- 5 Draw on the photo.
- 6 When you are finished, tap **👤**.  
The photo will be hidden and you can see the image you drew.

# Calendar

Manage your schedule by entering upcoming events or reminders in your planner.

## Creating events

- 1 Launch the **Calendar** app and tap **+** or double-tap a date.
- 2 Enter event details.






- 3 Tap **Save** to save the event.

## Creating reminders

You can create tasks as reminders and receive notifications at the preset time or location for each reminder. Launch the **Calendar** app and tap **≡** → **Reminder**. Refer to [Reminder](#) for more information.

## Syncing events with your accounts

- 1 Launch the **Settings** app, tap **Accounts and backup** → **Accounts**, and then select the account to sync with.
- 2 Tap **Sync account** and tap the **Calendar** switch to activate it.  
For the Samsung account, tap  → **Sync settings** and tap the **Calendar** switch to activate it.

To add accounts to sync with, launch the **Calendar** app and tap  →  → **Add new account**. Then, select an account to sync with and sign in. When an account is added, a blue circle is displayed next to the account name.



## Reminder

Create reminders to schedule to-do items or to view content later. You will receive notifications at the preset time or location for each reminder.



- To receive more accurate notifications, connect to a Wi-Fi or mobile network.
- To fully use this feature, you must sign in to your Samsung account.
- To use location reminders, the GPS feature must be activated.

### Starting Reminder

Launch the **Calendar** app and tap  → **Reminder**. The Reminder screen will appear and the **Reminder** app icon () will be added to the Apps screen.

## Creating reminders

Create reminders with various methods. Reminder will alert you if you create a reminder with a specified time or location setting. You can also save various content, such as a single memo or webpage address, and view it later.

For example, create a reminder to alert you to 'Water the flowers when I get home'.

- 1 Launch the **Reminder** app.
- 2 Tap **Write a reminder** or **+** and enter 'Water the flowers'.
- 3 Tap **Place** → **Pick a place** and set the location to home.
- 4 Tap **When I arrive at** → **Done**.
- 5 Tap **Save** to save the reminder.

When you arrive at home, the 'Water the flowers' notification will appear.

## Completing reminders

Mark reminders that you do not need to be reminded of as complete.

On the reminders list, select a reminder and tap **Complete**.

## Restoring reminders

Restore reminders that have been completed.

- 1 On the reminders list, tap **⋮** → **Completed** → **Edit**.
- 2 Tick items to restore and tap **Restore**.  
Reminders will be added to the reminders list and you will be reminded at the preset times.

## Deleting reminders

To delete a reminder, select a reminder and tap **Delete**. To delete multiple reminders, tap and hold a reminder, tick reminders to delete, and then tap **Delete**.

# Samsung Flow

## Introduction

Samsung Flow allows you to easily connect your tablet to your smartphone and use them conveniently, such as checking notifications or sharing contents.

Samsung Flow must be installed on both devices that you want to connect. If Samsung Flow is not installed, download it from **Galaxy Store** or **Play Store**.



- This feature is only available on some Samsung Android devices.
- To use this feature, you must activate Bluetooth feature on your tablet and your smartphone.

## Connecting your tablet and smartphone

- 1 On your smartphone, launch Samsung Flow.
- 2 On your tablet, launch the **Samsung Flow** app.



If you are using this feature for the first time, tap **Start**.

- 3 Select your smartphone from the detected devices list.
- 4 Accept the connection request on both devices.
- 5 Confirm the passkey on both devices.

The devices will be connected.



If your smartphone supports fingerprint recognition feature, set up Samsung Pass on your smartphone to connect the devices more easily and securely using your fingerprint.

## Sharing mobile data connection

Share your smartphone's mobile data connection with your tablet using a mobile hotspot when the Internet connection is not available on your tablet.

1 On your tablet, launch the **Samsung Flow** app.

2 Tap .

You can access the Internet on your tablet using your smartphone's mobile data connection.



- Your smartphone must support the mobile hotspot feature.
- You may incur additional charges on your smartphone when using this feature.

## Checking notifications on your tablet

When you receive new notifications on your smartphone, check the notifications in pop-up window on your tablet.

## Sharing contents

You can share your smartphone's contents with your tablet.





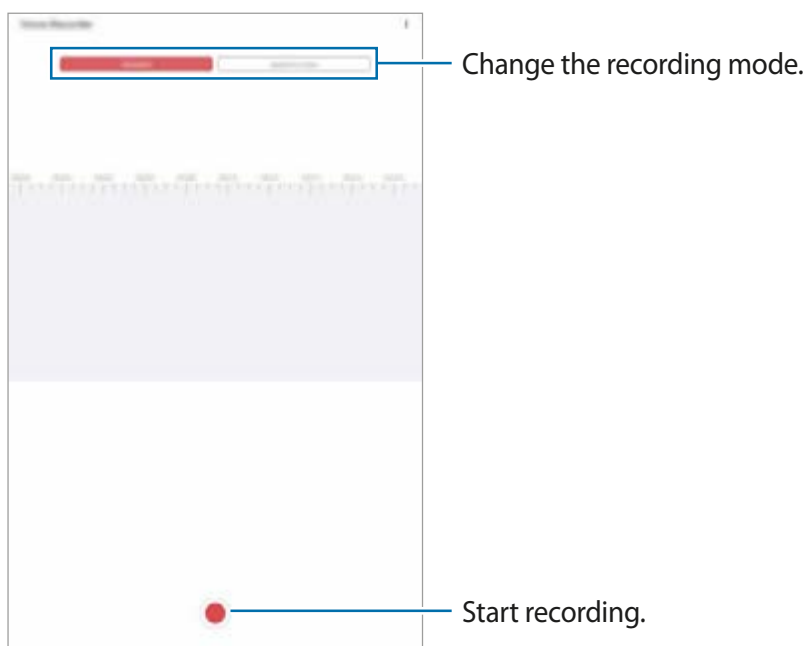
# Voice Recorder


## Introduction

Use different recording modes for various situations. The device can convert your voice to text.

## Making voice recordings

- 1 Launch the **Voice Recorder** app.
- 2 Tap  to start recording. Speak into the microphone.
  - Tap  to pause recording.
  - While making a voice recording, tap **BOOKMARK** to insert a bookmark.



- 3 Tap  to finish recording.
- 4 Enter a file name and tap **Save**.

## Changing the recording mode

Launch the **Voice Recorder** app.

Select a mode from the top of the voice recorder screen.

- **Standard:** This is the normal recording mode.
- **Speech-to-text:** The device records your voice and simultaneously converts it to on-screen text. For best results, keep the device near your mouth and speak loudly and clearly in a quiet place.




If the voice memo system language does not match the language you are speaking, the device will not recognise your voice. Before using this feature, tap the current language to set the voice memo system language.

## My Files

Access and manage various files stored in the device or in other locations, such as cloud storage services.

Launch the **My Files** app.

View files that are stored in each storage.

To check for unnecessary data and free up the device's storage, tap  → **Analyse storage**.

To search for files or folders, tap **Q**.

## Clock

### Introduction

Set alarms, check the current time in many cities around the world, time an event, or set a specific duration.

### Alarm

Launch the **Clock** app and tap **Alarm**.

## Setting alarms

Tap **+** in the alarms list, set an alarm time, select the days on which the alarm will repeat, set other various alarm options, and then tap **Save**.

To open the keypad to enter an alarm time, tap the time input field.

To activate or deactivate alarms, tap the switch next to the alarm in the alarms list.

## Stopping alarms

Tap **Dismiss** to stop an alarm. If you have previously enabled the snooze option, tap **Snooze** to repeat the alarm after a specified length of time.

## Deleting alarms

Tap and hold an alarm, tick alarms to delete, and then tap **Delete**.

## World Clock

Launch the **Clock** app and tap **World Clock**.

## Creating clocks

Tap **+**, enter a city name or select a city from the map, and then tap **Add**.

To use the time zone converter, tap **⋮** → **Time zone converter**.

## Deleting clocks

Tap and hold a clock, tick clocks to delete, and then tap **Delete**.

## Stopwatch

- 1 Launch the **Clock** app and tap **Stopwatch**.
- 2 Tap **Start** to time an event.  
To record lap times while timing an event, tap **Lap**.
- 3 Tap **Stop** to stop timing.
  - To restart the timing, tap **Resume**.
  - To clear lap times, tap **Reset**.

## Timer


- 1 Launch the **Clock** app and tap **Timer**.  
To add a frequently used timer, tap **+**, set the duration and name, and then tap **Add**.
- 2 Set the duration and tap **Start**.  
To open the keypad to enter the duration, tap the duration input field.
- 3 Tap **Dismiss** when the timer goes off.

## Calculator

Perform simple or complex calculations.

Launch the **Calculator** app.

To clear the history, tap **Clear history**.


To use the unit conversion tool, tap . You can convert various values, such as area, length, or temperature, into other units.

# Samsung Kids

## Introduction

You can restrict children’s access to certain apps, set their usage times, and configure settings to provide a fun and safe environment for children when they use the device.

## Using Samsung Kids

Open the notification panel, swipe downwards, and then tap  (**Samsung Kids**) to activate it. The Samsung Kids screen will appear. When starting Samsung Kids for the first time or after performing a data reset, follow the on-screen instructions to complete the setup.

On the Samsung Kids screen, select the app you want to use.



Your preset screen lock method or your created PIN will be used when activating the **Parental control** feature or closing Samsung Kids.


## Using parental control features

You can configure the settings for Samsung Kids and view the usage history.

On the Samsung Kids screen, tap  → **Parental control** and enter your unlock code.

- **Kid's name:** Manage your child's profile.
- **Set daily playtime:** Restrict the usage time for Samsung Kids.
- **Daily usage:** View the daily usage time of Samsung Kids.
- **Activity:** View the activity history of Samsung Kids.
- **Frequently contacted:** View the frequently used contacts in Samsung Kids. (SM-P615)
- **My kid's creations:** View the works created from the apps in Samsung Kids.
- **Allowed content:** Check the apps or content supported by Samsung Kids and add them.
- **Show Content page:** Set the device to display the Samsung partner's content page on the Samsung Kids screen.

## Closing Samsung Kids

To close Samsung Kids, tap the Back button or tap  → **Close Samsung Kids**, and then enter your unlock code.

# SmartThings

## Introduction

Control and manage smart appliances and Internet of Things (IoT) products with your tablet.

- **Connecting with nearby devices:** Connect with nearby devices, such as Bluetooth headsets or wearable devices, easily and quickly.
- **Registering and controlling home appliances, TVs, and IoT products:** Register smart refrigerators, washers, air conditioners, air purifiers, TVs, and Internet of Things (IoT) products on your tablet, and view their status or control them from your tablet's screen.

- **Receiving notification:** Receive notifications from connected devices on your tablet. For example, when the laundry is finished, you can receive a notification on your tablet.



- To use SmartThings, your tablet and other devices must be connected to a Wi-Fi or mobile network. To fully use SmartThings, you must sign in to your Samsung account.
- The devices you can connect may vary depending on the region or service provider. Available features may differ depending on the connected device.
- Connected devices' own errors or defects are not covered by the Samsung warranty. When errors or defects occur on the connected devices, contact the device's manufacturer.

## Connecting to nearby devices

Connect to nearby devices, such as Bluetooth headsets, easily and quickly.



Connection methods may vary depending on the type of connected devices or the shared content.

- 1 Launch the **SmartThings** app.
- 2 Tap **Add device** or tap **+** → **Device**.
- 3 Tap **Scan**.
- 4 Select a device from the list and connect to it by following the on-screen instructions.

## Using home appliances, TVs, and IoT products

View the status of your smart appliances, TVs, and IoT products from your tablet's screen. You can group devices by location and add rules to control the devices easily and conveniently.

### Connecting devices

- 1 Launch the **SmartThings** app.
- 2 Tap **Add device** or tap **+** → **Device**.

- 3 Select a device type.  
Or, tap **Scan** or tap the search field to search for devices.
- 4 Follow the on-screen instructions to connect devices.

## Viewing and controlling connected devices




You can view and control the devices. For example, you can check the ingredients in your refrigerator or adjust the TV volume.

- 1 Launch the **SmartThings** app.  
The list of connected devices will appear.
- 2 View the status of devices on the list.  
To control the devices, select a device. When the device controller supplied with the selected device is downloaded, you can control the device.

## Adding devices and scenes by locations

Add devices by locations, view the list of devices in a same location, and control them. You can also add a scene to a location to control multiple devices at the same time.





### Adding locations

- 1 Launch the **SmartThings** app and tap  →  → **Add location**.
- 2 Enter the location name.
  - To set a location, tap **Geolocation** to select a location on the map and tap **Done**.
  - To add rooms to the location, tap **Rooms**, tick rooms you want to add, and then tap **Done**.
- 3 Tap **Done**.  
Your location will be added.  
To add devices to the location, tap **Add device** or tap  → **Device** and follow the on-screen instructions to register devices.



## Adding scenes






Add a scene and register devices to it to control multiple devices at the same time.

- 1 Launch the **SmartThings** app.
- 2 Tap  →  and select a location.
- 3 Tap  → **Scenes** → **Add scene**.
- 4 Enter the scene name.
- 5 Tap  under **Actions** to add actions to perform.
- 6 Tap **Save**.

## Adding automations



You can also set an automation to operate devices automatically depending on the preset time, the status of devices, and more.

For example, add an automation to turn on the audio automatically every day at 7:00 AM.

- 1 Launch the **SmartThings** app.
- 2 Tap  →  and select a location.
- 3 Tap  → **Automations** → **Add automation**.
- 4 Tap  under **If**, set the activation conditions for the automation, and then tap **Next**.
- 5 Tap  under **Then**, set actions to perform, and then tap **Done**.
- 6 Enter the automation name and tap **OK**.

## Receiving notifications

You can receive notifications from connected devices on your tablet. For example, when the laundry is finished, you can receive a notification on your tablet.


To set devices to receive notifications, launch the **SmartThings** app, tap  →  → **Notifications**, and then tap the switches next to the devices you want.

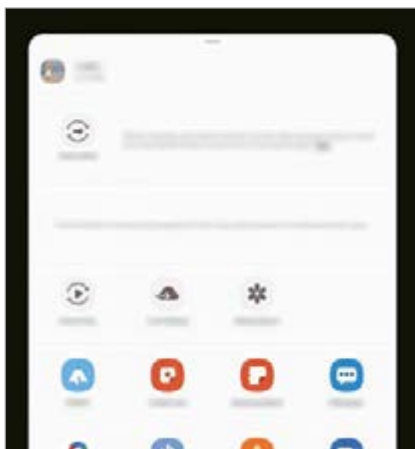
## Sharing content

Share content by using various sharing options. The following actions are an example of sharing images.



You may incur additional charges when sharing files via the mobile network.  
(SM-P615)

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  and select a sharing method, such as email.



When you have a communication or sharing history, the people you contacted will appear on the sharing options panel. To directly share content with them via the corresponding app, select a person's icon. If the feature is not activated, launch the **Settings** app, tap **Advanced features**, and then tap the **Direct share** switch to activate it.

## Using additional features

- **Quick Share:** Share content with nearby devices via Wi-Fi Direct or Bluetooth, or with SmartThings supported devices.
- **Smart View:** View your device's displayed content on a large screen by connecting your device to a screen mirroring-enabled TV or monitor.
- **Link Sharing:** Share large files. Upload files to the Samsung storage server and share them with others via a Web link. To use this feature, you must sign in to your Samsung account. (SM-P615)
- **Shared album:** Create a shared album to share photos or videos with others, and download your files whenever you want. To use this feature, you must sign in to your Samsung account.

## Daily Board

### Introduction

Daily Board lets you use your tablet as a picture frame or bulletin board when it is charging with a USB cable or charging dock. You can enjoy a slide show with your favourite images and view information, such as the time, weather, or your calendar. You can also create a note and control music while using it.



If you use a pogo charging dock (sold separately), Daily Board will launch automatically when you connect your tablet to it.



## Launching Daily Board

1 Charge the device with a USB cable or charging dock.



To connect the device to a charging dock, slide the device into the charging dock to bring the device's connectors and charging dock's charging terminals into contact with each other.

2 Open the notification panel and tap **Tap here to start Daily Board**.

The Daily Board main screen will appear and you can see the clock, weather, or calendar.

## Setting the information view mode of the Daily Board main screen

Change the view mode of the information, such as the clock, weather, or calendar displayed on the Daily Board main screen.

1 Launch the **Settings** app and tap **Advanced features** → **Daily Board**.

2 Tap **Time, weather, and calendar** and select a view mode.

- **Show sequentially:** Set the Daily Board main screen to display information sequentially by switching the screen.
- **All on one page:** Set the Daily Board main screen to display all information on one page.

## Using Daily Board

### Playing the slide show

You can use your device as a picture frame. Enjoy slide shows of your favourite images on Daily Board.


On the Daily Board main screen, swipe to the right to play a slide show.



To add your favourite images to display to a slide show, launch the **Settings** app, tap **Advanced features** → **Daily Board** → **Slideshow** → **Select albums**, and then select the album.

## Making a note on Daily Board

You can use your device as a bulletin board to make a note on Daily Board.

- 1 Swipe to the left on the Daily board main screen and tap .
- 2 Select a pen and write or draw on the screen.
- 3 Tap **Done**.  
The note you make will be pinned to Daily Board.

## Controlling the music

You can control music playback easily on Daily Board.

Tap  and tap the icons to control playback.

## Configuring settings for Daily Board

Configure various settings for Daily Board and make Daily board more personalised.

- **Slideshow:** Select the images to add to the slide show and change the settings for slide show, such as the image order, transition speed, and style. You can also set the clock or weather information shown on the slide show.
- **Time, weather, and calendar:** Change the setting for Daily Board main screen. You can change the view mode of the information, such as clock, weather, or calendar that is displayed on the Daily Board main screen and the clock's layout. You can also apply the dark theme or set the day's schedule to be shown on the Daily Board main screen.
- **Memo:** Turn the memo feature on Daily Board on or off.
- **Music:** Turn the music controller feature on Daily Board on or off.
- **Turn off as scheduled:** Set the schedule to close Daily Board. When activating this feature, tap **Set time** to set the time to close Daily Board.
- **About Daily Board:** View the Daily Board version and legal information.

## Closing Daily Board

To close Daily Board, tap the Home button or the Back button.

## Google apps

Google provides entertainment, social network, and business apps. You may require a Google account to access some apps.

To view more app information, access each app's help menu.



Some apps may not be available or may be labelled differently depending on the region or service provider.

### Chrome

Search for information and browse webpages.

### Gmail

Send or receive emails via the Google Mail service.

### Maps

Find your location on the map, search the world map, and view location information for various places around you.

### YT Music

Enjoy various music and videos provided by YouTube Music. You can also view the music collections stored on your device and play them.

### Play Movies & TV

Purchase or rent videos, such as movies and TV programmes, from **Play Store**.

### Drive

Store your content on the cloud, access it from anywhere, and share it with others.

## **YouTube**

Watch or create videos and share them with others.

## **Photos**

Search for, manage, and edit all your photos and videos from various sources in one place.

## **Google**

Search quickly for items on the Internet or your device.

## **Duo**

Make a simple video call.

# Settings

## Introduction

Customise device settings. You can make your device more personalised by configuring various setting options.

Launch the **Settings** app.


To search for settings by entering keywords, tap **Q**.

## Connections

### Options

Change settings for various connections, such as the Wi-Fi feature and Bluetooth.

On the Settings screen, tap **Connections**.

- **Wi-Fi:** Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices. Refer to [Wi-Fi](#) for more information.
  - **Bluetooth:** Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices. Refer to [Bluetooth](#) for more information.
  - **Flight mode:** Set the device to disable all wireless functions on your device. You can use only non-network services.
-  Follow the regulations provided by the airline and the instructions of aircraft personnel. In cases where it is allowed to use the device, always use it in flight mode.
- **Mobile networks:** Configure your mobile network settings. (SM-P615)



- **Data usage**
  - ▶ **SM-P615:** Keep track of your data usage amount and customise the settings for the limitation. Set the device to automatically disable the mobile data connection when the amount of mobile data you have used reaches your specified limit.  
You can also activate the data saver feature to prevent some apps running in the background from sending or receiving data. Refer to [Data saver \(SM-P615\)](#) for more information.
  - ▶ **SM-P610:** Keep track of your data usage amount.
- **Mobile Hotspot and Tethering:** Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth. Refer to [Mobile Hotspot and Tethering \(SM-P615\)](#) for more information. (SM-P615)
- **More connection settings:** Customise settings to control other features. Refer to [More connection settings](#) for more information.


## Wi-Fi

Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.

### Connecting to a Wi-Fi network


- 1 On the Settings screen, tap **Connections** → **Wi-Fi** and tap the switch to activate it.
- 2 Select a network from the Wi-Fi networks list.  
Networks that require a password appear with a lock icon. Enter the password and tap **Connect**.



- Once the device connects to a Wi-Fi network, the device will reconnect to that network each time it is available without requiring a password. To prevent the device from connecting to the network automatically, tap  next to the network and tap the **Auto reconnect** switch to deactivate it.
- If you cannot connect to a Wi-Fi network properly, restart your device's Wi-Fi feature or the wireless router.


## Wi-Fi Direct

Wi-Fi Direct connects devices directly via a Wi-Fi network without requiring an access point.


- 1 On the Settings screen, tap **Connections** → **Wi-Fi** and tap the switch to activate it.
- 2 Tap  → **Wi-Fi Direct**.  
The detected devices are listed.  
If the device you want to connect to is not in the list, request that the device turns on its Wi-Fi Direct feature.
- 3 Select a device to connect to.  
The devices will be connected when the other device accepts the Wi-Fi Direct connection request.

## Sending and receiving data

You can share data, such as contacts or media files, with other devices. The following actions are an example of sending an image to another device.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  → **Wi-Fi Direct** and select a device to transfer the image to.
- 3 Accept the Wi-Fi Direct connection request on the other device.  
If the devices are already connected, the image will be sent to the other device without the connection request procedure.

## Ending the device connection

- 1 On the Settings screen, tap **Connections** → **Wi-Fi**.
- 2 Tap  → **Wi-Fi Direct**.  
The device displays the connected devices in the list.
- 3 Tap the device name to disconnect the devices.

## Bluetooth

Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices.



- Samsung is not responsible for the loss, interception, or misuse of data sent or received via Bluetooth.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your device.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes). Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

### Pairing with other Bluetooth devices

1 On the Settings screen, tap **Connections** → **Bluetooth** and tap the switch to activate it. The detected devices will be listed.

2 Select a device to pair with.

If the device you want to pair with is not on the list, set the device to enter Bluetooth pairing mode. Refer to the other device's user manuals.




Your device is visible to other devices while the Bluetooth settings screen is open.

3 Accept the Bluetooth connection request on your device to confirm.


The devices will be connected when the other device accepts the Bluetooth connection request.

## Sending and receiving data

Many apps support data transfer via Bluetooth. You can share data, such as contacts or media files, with other Bluetooth devices. The following actions are an example of sending an image to another device.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  → **Bluetooth** and select a device to transfer the image to.  
If the device you want to pair with is not in the list, request that the device turns on its visibility option.
- 3 Accept the Bluetooth connection request on the other device.


## Unpairing Bluetooth devices

- 1 On the Settings screen, tap **Connections** → **Bluetooth**.  
The device displays the paired devices in the list.
- 2 Tap  next to the device name to unpair.
- 3 Tap **Unpair**.

## Data saver (SM-P615)

Reduce your data usage by preventing some apps running in the background from sending or receiving data.

On the Settings screen, tap **Connections** → **Data usage** → **Data saver** and tap the switch to activate it.

When the data saver feature is activated, the  icon will appear on the status bar.



To select apps to use data without restriction, tap **Allow app while Data saver on** and select apps.

## Mobile data only apps (SM-P615)

Select apps to always use the mobile data even when your device is connected to a Wi-Fi network.

For example, you can set the device to use only mobile data for apps that you want to keep secure or streaming apps that can be disconnected. Even if you do not deactivate the Wi-Fi feature, the apps will launch using the mobile data.

On the Settings screen, tap **Connections** → **Data usage** → **Mobile data only apps**, tap the switch to activate it, and then tap the switches next to the apps you want.



You may incur additional charges when using this feature.

## Mobile Hotspot and Tethering (SM-P615)

Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth.

On the Settings screen, tap **Connections** → **Mobile Hotspot and Tethering**.



You may incur additional charges when using this feature.


- **Mobile Hotspot:** Use the mobile hotspot to share the device's mobile data connection with computers or other devices.
- **Bluetooth tethering:** Use Bluetooth tethering to share the device's mobile data connection with computers or other devices via Bluetooth.
- **USB tethering:** Use USB tethering to share the device's mobile data connection with a computer via USB. When connected to a computer, the device is used as a wireless modem for the computer.


### Using the mobile hotspot

Use your device as a mobile hotspot to share your device's mobile data connection with other devices.


1 On the Settings screen, tap **Connections** → **Mobile Hotspot and Tethering** → **Mobile Hotspot**.

2 Tap the switch to activate it.


The  icon appears on the status bar. Other devices can find your device in the Wi-Fi networks list.

To set a password for the mobile hotspot, tap  → **Configure Mobile Hotspot** and select the level of security. Then, enter a password and tap **Save**.

3 On the other device's screen, search for and select your device from the Wi-Fi networks list.

To connect without entering the password, tap  and scan the QR code with the other device.



If the mobile hotspot is not found, on your device, set **Band** to **2.4 GHz**, tap  → **Configure Mobile Hotspot**, and then deselect **Hide my device**.

4 On the connected device, use the device's mobile data connection to access the Internet.

### Auto Hotspot

You can share your device's mobile data connection with other devices signed in to your Samsung account without entering a password.

Tap the **Auto Hotspot** switch to activate it.

## More connection settings

Customise settings to control other connection features.

On the Settings screen, tap **Connections** → **More connection settings**.

- **Nearby device scanning:** Set the device to scan for nearby devices to connect to.
- **Printing:** Configure settings for printer plug-ins installed on the device. You can search for available printers or add one manually to print files. Refer to [Printing](#) for more information.
- **VPN:** Set up virtual private networks (VPNs) on your device to connect to a school or company's private network.
- **Private DNS:** Set the device to use the security enhanced private DNS.
- **Ethernet:** When you connect an Ethernet adaptor, you can use a wired network and configure network settings.

## Printing

Configure settings for printer plug-ins installed on the device. You can connect the device to a printer via Wi-Fi or Wi-Fi Direct, and print images or documents.



Some printers may not be compatible with the device.

### Adding printer plug-ins

Add printer plug-ins for printers you want to connect the device to.

- 1 On the Settings screen, tap **Connections** → **More connection settings** → **Printing** → **Download plugin**.
- 2 Search for a printer plug-in in **Play Store**.
- 3 Select a printer plug-in and install it.
- 4 Select the installed printer plug-in.  
The device will automatically search for printers that are connected to the same Wi-Fi network as your device.
- 5 Select a printer to add.



To add printers manually, tap  → **Add printer**.

### Printing content

While viewing content, such as images or documents, access the options list, tap **Print** → ▼ → **All printers...**, and then select a printer.



Printing methods may vary depending on the content type.



## Sound

### Options

Change settings for various sounds on the device.

On the Settings screen, tap **Sound**.

- **Sound mode:** Set the device to use sound mode or silent mode.
- **Temporary mute:** Set the device to use silent mode for a certain period.
- **Ringtone:** Change the call ringtone.
- **Notification sound:** Change the notification sound.
- **System sound:** Change the sound to use for certain actions, such as charging the device.
- **Volume:** Adjust the device's volume level.
- **System sound:** Set the device to sound for actions, such as controlling the touchscreen.
- **Sound quality and effects:** Set the device's sound quality and effects. Refer to [Dolby Atmos \(surround sound\)](#) for more information.
- **Separate app sound:** Set the device to play media sound from a specific app separately on the other audio device. Refer to [Separate app sound](#) for more information.

### Dolby Atmos (surround sound)

Select a surround sound mode optimised for various types of audio, such as movies, music, and voice. With Dolby Atmos, you can experience moving audio sounds that flow all around you.

On the Settings screen, tap **Sound** → **Sound quality and effects** → **Dolby Atmos**, tap the switch to activate it, and then select a mode.

## Separate app sound

Set the device to play media sound from a specific app on the connected Bluetooth speaker or headset separate from the sound of other apps.

For example, you can listen to the Navigation app through your device's speaker while listening to playback from the Music app through the vehicle's Bluetooth speaker.

- 1 On the Settings screen, tap **Sound** → **Separate app sound** and tap the switch to activate it.
- 2 Select an app to play media sounds separately and tap the Back button.
- 3 Select a device for playing the selected app's media sound.

## Notifications

Change the notification settings.

On the Settings screen, tap **Notifications**.

- **Suggest actions and replies:** Set the device to suggest actions and replies for notifications.
- **Show snooze option:** Set whether to show the snooze option.
- **App icon badges:** Change the settings for app icon badges.
- **Status bar:** Set how to display notification icons and whether to show the remaining battery percentage on the status bar.
- **Do not disturb:** Set the device to mute all sounds except for allowed exceptions.
- **Recently sent:** View the apps that received recent notifications and change the notification settings. To customise notification settings for more apps, tap **See all** → ▼ → **All** and select an app from the apps list.

# Display

## Options

Change the display and the Home screen settings.


On the Settings screen, tap **Display**.

- **Light / Dark:** Activate or deactivate dark mode.
- **Dark mode settings:** Reduce eye strain by applying the dark theme when using the device at night or in a dark place. Refer to [Dark mode settings](#) for more information.
- **Brightness:** Adjust the brightness of the display.
- **Adaptive brightness:** Set the device to keep track of your brightness adjustments and apply them automatically in similar lighting conditions.
- **Font size and style:** Change the font size and style.
- **Screen zoom:** Change the screen zoom setting.
- **Screen timeout:** Set the length of time the device waits before turning off the display's backlight.
- **Home screen:** Configure settings for the Home screen, such as the screen grid or layout.
- **Navigation bar:** Change the navigation bar settings. Refer to [Navigation bar \(soft buttons\)](#) for more information.
- **Screensaver:** Set the device to launch a screensaver when the device is charging. Refer to [Screensaver](#) for more information.

## Dark mode settings

Reduce eye strain by applying the dark theme when using the device at night or in a dark place.




- The dark theme may not be applied in some apps.
- You can quickly activate or deactivate dark mode on the notification panel. Open the notification panel, swipe downwards, and then tap  (**Dark mode**).

- 1 On the Settings screen, tap **Display** and tap **Dark** to activate it.
- 2 To set the schedule to apply dark mode to the screen, tap **Dark mode settings**, tap the **Turn on as scheduled** switch to activate it, and then select an option.
  - **Sunset to sunrise:** Set the device to turn on dark mode at night and turn it off in the morning based on your current location.
  - **Custom schedule:** Set a specific time to turn on and off dark mode.

## Screensaver

You can set to display images as a screensaver when the screen turns off automatically. The screensaver will be displayed when the device is charging.

- 1 On the Settings screen, tap **Display** → **Screensaver**.
- 2 Select an option.  
If you select **Photo Frame** or **Photos**, a slideshow with selected images will start. If you select **Photo Table**, selected images will appear as small cards and overlap.
- 3 Tap  to select albums for displaying images.
- 4 When you are finished, tap the Back button.  
To preview the selected option, tap **Preview**.



When you tap the screen while your screensaver is displayed, the screen will turn on.

## Wallpaper

Change the wallpaper settings for the Home screen and the locked screen.

On the Settings screen, tap **Wallpaper**.

## Lock screen

### Options

Change the settings for the locked screen.

On the Settings screen, tap **Lock screen**.



The available options may vary depending on the screen lock method selected.

- **Screen lock type:** Change the screen lock method.
- **Smart Lock:** Set the device to unlock itself when trusted locations or devices are detected. Refer to [Smart Lock](#) for more information.
- **Secure lock settings:** Change screen lock settings for the selected lock method.
- **Clock style:** Change the type and colour of the clock on the locked screen.
- **Roaming clock:** Change the clock to show both the local and home time zones on the locked screen when roaming. (SM-P615)
- **FaceWidgets:** Change the settings of the items displayed on the locked screen.
- **Contact information:** Set the device to show contact information, such as your email address, on the locked screen.
- **Notifications:** Set how to show notifications on the locked screen.
- **Shortcuts:** Select apps to display shortcuts to them on the locked screen.
- **About Lock screen:** View the Lock screen version and legal information.

## Smart Lock

You can set the device to unlock itself and remain unlocked when trusted locations or devices are detected.

For example, if you have set your home as a trusted location, when you get home your device will detect the location and automatically unlock itself.



- This feature will be available to use after you set a screen lock method.
- If you do not use your device for four hours or when you turn on the device, you must unlock the screen using the pattern, PIN, or password you set.

- 1 On the Settings screen, tap **Lock screen** → **Smart Lock**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Select an option and follow the on-screen instructions to complete the setup.


## Biometrics and security

### Options

Change the settings for securing the device.

On the Settings screen, tap **Biometrics and security**.

- **Face recognition:** Set the device to unlock the screen by recognising your face. Refer to [Face recognition](#) for more information.
- **Biometrics preferences:** Change the settings for biometric data.
- **Biometrics security patch:** View the version of the biometrics security patch and check for updates.
- **Google Play Protect:** Set the device to check for harmful apps and behaviour and warn about potential harm and remove them.
- **Find My Mobile:** Activate or deactivate the Find My Mobile feature. Access the Find My Mobile website ([findmymobile.samsung.com](https://findmymobile.samsung.com)) to track and control your lost or stolen device.

- **Security update:** View the version of your device's software and check for updates.
- **Google Play system update:** View the Google Play system version and check for updates.
- **Install unknown apps:** Set the device to allow the installation of apps from unknown sources.
- **Secure Folder:** Create a secure folder to protect your private content and apps from others. Refer to [Secure Folder](#) for more information.
- **Encrypt or decrypt SD card:** Set the device to encrypt files on a memory card.
  -  If you reset your device to the factory defaults with this setting enabled, the device will not be able to read your encrypted files. Disable this setting before resetting the device.
- **Other security settings:** Configure additional security settings.

## Face recognition

You can set the device to unlock the screen by recognising your face.



- If you use your face as a screen lock method, your face cannot be used to unlock the screen for the first time after turning on the device. To use the device, you must unlock the screen using the pattern, PIN, or password you set when registering the face. Be careful not to forget your pattern, PIN, or password.
- If you change the screen lock method to **Swipe** or **None**, which are not secure, all of your biometric data will be deleted. If you want to use your biometric data in apps or features, you must register your biometric data again.



### Precautions for using face recognition

Before using the face recognition to unlock your device, keep the following precautions in mind.

- Your device could be unlocked by someone or something that looks like your image.
- Face recognition is less secure than Pattern, PIN, or Password.

## For better face recognition

Consider the following when using face recognition:

- Consider the conditions when registering, such as wearing glasses, hats, masks, beards, or heavy makeup
- Ensure that you are in a well-lit area and that the camera lens is clean when registering
- Ensure your image is not blurry for better match results

## Registering your face

For better face registration, register your face indoors and out of direct sunlight.

- 1 On the Settings screen, tap **Biometrics and security** → **Face recognition**.
- 2 Read the on-screen instructions and tap **Continue**.
- 3 Set a screen lock method.
- 4 Select whether you are wearing glasses or not and tap **Continue**.
- 5 Hold the device with the screen facing towards you and look at the screen.
- 6 Position your face inside the frame on the screen.

The camera will scan your face.



- If unlocking the screen with your face is not working properly, tap **Remove face data** to remove your registered face and register your face again.
- To enhance the face recognition, tap **Add alternative look** and add an alternate appearance.




## Deleting the registered face data

You can delete face data that you have registered.

- 1 On the Settings screen, tap **Biometrics and security** → **Face recognition**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap **Remove face data** → **Remove**.  
Once the registered face is deleted, all the related features will also be deactivated.

## Unlocking the screen with your face

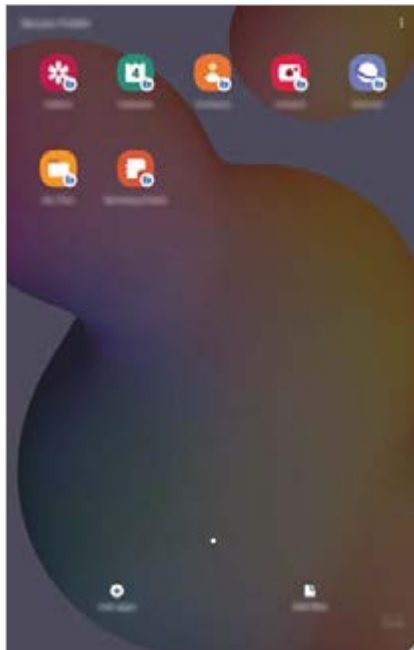
You can unlock the screen with your face instead of using a pattern, PIN, or password.



- 1 On the Settings screen, tap **Biometrics and security** → **Face recognition**.
  - 2 Unlock the screen using the preset screen lock method.
  - 3 Tap the **Face unlock** switch to activate it.
-  If you want to set the device to unlock the screen without swiping on the locked screen after recognising your face, tap the **Stay on Lock screen** switch to deactivate it.
  - If you want to reduce the possibility of recognising faces in photos or videos, tap the **Faster recognition** switch to deactivate it. This may decrease the face recognition speed.
  - If you want to set your device to recognise your face only when your eyes are open, tap the **Require open eyes** switch to activate it.
  - If you want to increase the recognition rate in a dark place, tap the **Brighten screen** switch to activate it.
- 4 On the locked screen, look at the screen.

When your face is recognised, you can unlock the screen without using any additional screen lock method. If your face is not recognised, use the preset screen lock method.

## Secure Folder

Secure Folder protects your private content and apps, such as photos and contacts, from being accessed by others. You can keep your private content and apps secure even when the device is unlocked.




-  Secure Folder is a separate, secured storage area. The data in Secure Folder cannot be transferred to other devices via unapproved sharing methods, such as USB or Wi-Fi Direct. Attempting to customise the operating system or modifying software will cause Secure Folder to be automatically locked and inaccessible. Before saving data in Secure Folder, make sure to back up a copy of the data in another secure location.
-  To use Secure Folder, you must sign in to your Samsung account.

## Setting up Secure Folder

- 1 Launch the **Settings** app and tap **Biometrics and security** → **Secure Folder**.
- 2 Agree to the terms and conditions of Secure Folder.
- 3 Enter your Samsung account ID and password and tap **Sign in**.
- 4 Select a lock method to use for Secure Folder and follow the on-screen instructions to complete the setup.

The Secure Folder screen will appear and the **Secure Folder** app icon() will be added to the Apps screen.


To change the name or icon colour of Secure Folder, tap  → **Customise**.



- When you launch the **Secure Folder** app, you must unlock the app using your preset lock method.
- If you forget your Secure Folder unlock code, you can reset it using your Samsung account. Tap the button at the bottom of the locked screen, and enter your Samsung account password.

## Setting auto lock for Secure Folder

Set the device to automatically lock Secure Folder when it is not being used.

- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Auto lock Secure Folder**.
- 2 Select a lock option.



To manually lock your Secure Folder, tap  → **Lock and exit**.

## Moving content to Secure Folder

Move content, such as photos and videos, to Secure Folder. The following actions are an example of moving an image from the default storage to Secure Folder.

1 Launch the **Secure Folder** app and tap **Add files**.

2 Tap **Images**, tick images to move, and then tap **Done**.

3 Tap **Move**.

The selected items will be deleted from the original folder and moved to Secure Folder. To copy items, tap **Copy**.



The method for moving content may vary depending on the content type.

## Moving content from Secure Folder

Move content from Secure Folder to the corresponding app in the default storage. The following actions are an example of moving an image from Secure Folder to the default storage.

1 Launch the **Secure Folder** app and tap **Gallery**.

2 Select an image and tap **⋮** → **Move out of Secure Folder**.

The selected items will be moved to **Gallery** in the default storage.

## Adding apps

Add an app to use in Secure Folder.

- 1 Launch the **Secure Folder** app and tap **Add apps**.
- 2 Tick one or more apps installed on the device and tap **Add**.  
To install apps from **Play Store** or **Galaxy Store**, tap **Download from Play Store** or **Download from Galaxy Store**.

## Removing apps from Secure Folder

Tap and hold an app to delete, and tap **Uninstall**.

## Adding accounts


Add your Samsung and Google accounts, or other accounts, to sync with the apps in Secure Folder.

- 1 Launch the **Secure Folder** app and tap **:** → **Settings** → **Accounts** → **Add account**.
- 2 Select an account service.
- 3 Follow the on-screen instructions to complete the account setup.

## Hiding Secure Folder

You can hide the Secure Folder shortcut from the Apps screen.


Launch the **Secure Folder** app, tap **:** → **Settings**, and then tap the **Show icon on Apps screen** switch to deactivate it.

Alternatively, open the notification panel, swipe downwards, and then tap  (**Secure Folder**) to deactivate the feature.



## Backing up and restoring Secure Folder

Back up content and apps in Secure Folder to Samsung Cloud using your Samsung account and restore them later.

## Backing up data


- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Backup and restore**.
- 2 Tap **Add account** and follow the on-screen instructions to complete signing in to your Samsung account.
- 3 Tap **Back up Secure Folder data**.
- 4 Tick items you want to back up and tap **Back up**.  
Data will be backed up to Samsung Cloud.

## Restoring data

- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Backup and restore**.
- 2 Tap **Restore**.
- 3 Tap  to select a device to restore the data.
- 4 Tick items you want to restore and tap **Restore**.  
Backed up data will be restored to your device.

## Uninstalling Secure Folder

You can uninstall Secure Folder, including the content and apps in it.

Launch the **Secure Folder** app and tap  → **Settings** → **More settings** → **Uninstall**.

To back up content before uninstalling Secure Folder, tick **Move media files out of Secure Folder** and tap **Uninstall**. To access data backed up from Secure Folder, launch the **My Files** app and tap **Internal storage** → **Secure Folder**.



Notes saved in **Samsung Notes** will not be backed up.

## Privacy

Change the settings for privacy.

On the Settings screen, tap **Privacy**.

- **Permission manager:** View the list of features and apps that have permission to use them. You can also edit the permission settings.
- **Send diagnostic data:** Set the device to automatically send the device's diagnostic and usage information to Samsung.
- **Receive marketing information:** Set whether to receive Samsung marketing information, such as special offers, membership benefits, and newsletters.
- **Samsung account privacy:** Manage personal data related to your Samsung account and change the settings for Customisation Service.
- **Advanced:** Configure advanced settings for privacy.

## Location

Change settings for location information permissions.

On the Settings screen, tap **Location**.

- **App permissions:** View the list of apps that have permission to access the device's location and edit the permission settings.
- **Improve accuracy:** Set the device to use the Wi-Fi or Bluetooth feature to increase the accuracy of your location information, even when the features are deactivated.
- **Recent location requests:** View which apps request your current location information.
- **Location services:** View the location services your device is using.

# Accounts and backup

## Options

Sync, back up, or restore your device's data using Samsung Cloud. You can also sign in to accounts, such as your Samsung account or Google account, or transfer data to or from other devices via Smart Switch.

On the Settings screen, tap **Accounts and backup**.

- **Accounts:** Add your Samsung and Google accounts, or other accounts, to sync with.
- **Users:** Set up additional user accounts for other users to use the device with personalised settings, such as email accounts, wallpaper preferences, and more. Refer to [Users](#) for more information.



This feature may not be available depending on the region or service provider.

- **Backup and restore:** Keep your personal information, app data, and settings safe on your device. You can back up your sensitive information and access it later. You must sign in to your Google or Samsung account to back up or restore data.
- **Samsung Cloud:** Manage the content that you want to store securely in Samsung Cloud. Check the usage status of your Samsung Cloud storage, and sync, back up, and restore your data. Refer to [Samsung Cloud](#) for more information.
- **Smart Switch:** Launch Smart Switch and transfer data from your previous device. Refer to [Transferring data from your previous device \(Smart Switch\)](#) for more information.



Regularly back up your data to a safe location, such as Samsung Cloud or a computer, so that you can restore it if the data is corrupted or lost due to an unintended factory data reset.



## Users

Set up additional user accounts for other users to use the device with personalised settings, such as email accounts, wallpaper preferences, and more.



This feature may not be available depending on the region or service provider.

Following types of user accounts are available:

- **Administrator:** The administrator account is created only when setting up the device for the first time, and cannot be created more than one. This account has full control of the device including user account management. You can add or delete user accounts only when using this account.
- **Guest:** This account allows guests to access the device. Information and data used during a guest session is temporarily stored. Each time you use this account, you are asked whether to continue the previous guest session or reset it.
- **New user:** This account allows users to access their own apps and content, and customise the device settings that affect all accounts.
- **New restricted account:** A restricted account can only access the apps and content allowed by the administrator account, and cannot use the services that require logging in. (SM-P610)

## Adding users

1 On the Settings screen, tap **Accounts and backup** → **Users**.

2 ► **SM-P615:** Tap **Add user** → **OK** → **Set up now**.

► **SM-P610:** Tap **Add user or profile** → **User** → **OK** → **Set up now**.

The device will switch to a new user account and the default locked screen will appear on the screen.

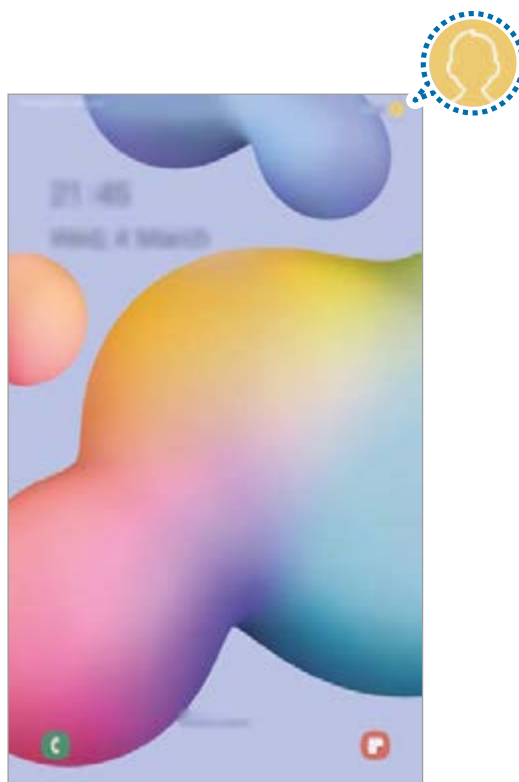
3 Unlock the device and follow the on-screen instructions to complete the account setup.

## Adding restricted profiles (SM-P610)

- 1 On the Settings screen, tap **Accounts and backup** → **Users**.
- 2 Tap **Add user or profile** → **User (restricted profile)**.  
If you are not using a secure screen lock method with the administrator account, follow the on-screen instructions to set one up.
- 3 Select the apps and content that restricted users are allowed to access.

## Switching users

Tap the user account icon at the top of the locked screen and select an account to switch to.



Locked screen

## Managing users



When using the administrator account, you can delete accounts or change account settings.

On the Settings screen, tap **Accounts and backup** → **Users**.

▶ **SM-P615:** To delete a user account, tap  next to the account and tap **Delete user**.

To change an account's settings, tap  next to an account.

▶ **SM-P610:** To delete a user account, tap  next to the account and then tap **Delete**.

To change the settings for a restricted account, tap  next to an account. You can delete the account by tapping .

## Samsung Cloud

Sync the data saved in your device, such as images and videos with Samsung Cloud and view the data you have saved on Samsung Cloud. You can also back up your device's data to Samsung Cloud and restore it later.



To use Samsung Cloud, you must sign in to your Samsung account.

## Syncing data

You can sync data saved in your device with Samsung Cloud and access it from other devices.

1 On the Settings screen, tap **Accounts and backup** → **Samsung Cloud**.

2 Tap  → **Settings** → **Sync and auto backup settings** → **Sync**.

3 Tap the switches next to the items you want to sync with.



You can check the saved data or change the settings by tapping **Gallery**, **Other synced data**, or **Samsung Cloud Drive**.

## Backing up data

You can back up your device's data to Samsung Cloud.

- 1 On the Settings screen, tap **Accounts and backup** → **Samsung Cloud** → **Back up this tablet**.
- 2 Tick items you want to back up and tap **Back up**.
- 3 Tap **Done**.



- Some data will not be backed up. To check which data will be backed up, on the Settings screen, tap **Accounts and backup** → **Samsung Cloud** → **Back up this tablet**.
- To view the backup data for other devices in your Samsung Cloud, on the Settings screen, tap **Accounts and backup** → **Samsung Cloud** → **Restore data** → ▼, and then select a device you want.

## Restoring data

You can restore your backup data from Samsung Cloud to your device.

- 1 On the Settings screen, tap **Accounts and backup** → **Samsung Cloud**.
- 2 Tap **Restore data** → ▼ and select a device you want.
- 3 Tick items you want to restore and tap **Restore**.

## Google

Configure settings for some features provided by Google.

On the Settings screen, tap **Google**.

## Advanced features

### Options

Activate advanced features and change the settings that control them.

On the Settings screen, tap **Advanced features**.



Excessive shaking or an impact to the device may cause an unintended input for some features using sensors.

- **S Pen:** Change the settings for using the S Pen. Refer to [S Pen features](#) for more information about **Air command**, **Air view**, and **Screen off memo**.
- **Side key:** Select an app or feature to launch using the Side key. Refer to [Setting the Side key](#) for more information.
- **Accessories:** Change the accessory settings.
- **Daily Board:** Set the device to show a slideshow with selected features. Refer to [Daily Board](#) for more information.
- **Bixby Routines:** Add routines to automate settings that you use repeatedly. The device also suggests useful routines according to your frequent situations. Refer to [Bixby Routines](#) for more information.
- **Call & text on other devices:** Use your device's calling and messaging features on other devices signed in to your Samsung account.



This feature may not be available depending on the region or service provider.

- **Multi window tray:** Open the Multi window tray to quickly access the apps that you want to run in split screen view. Refer to [Using the Multi window tray](#) for more information.
- **Smart pop-up view:** Select apps to view their notifications via pop-up windows. When using this feature, you can quickly view the contents via pop-up windows by tapping the icon on the screen.



This feature is only available in apps that support the Multi window feature.

- **Screenshots and screen recorder:** Change the settings for screenshots and screen recorder.
- **Direct share:** Set the device to display the people you contacted on the sharing options panel to allow you to share content directly.
- **Reduce animations:** Set the device to reduce the screen effects of certain actions, such as opening or closing apps.
- **Motions and gestures:** Activate the motion feature and configure settings. Refer to [Motions and gestures](#) for more information.

## Motions and gestures

Activate the motion feature and configure settings.

On the Settings screen, tap **Advanced features** → **Motions and gestures**.

- **Smart stay:** Set the device to prevent the display from turning off while you are looking at it.
- **Swipe to call or send messages:** Set the device to make a call or send a message when you swipe to the right or left on a contact or a phone number in the **Phone** or **Contacts** app.

## Digital Wellbeing and parental controls

### Options

View the history of your device usage and use features to prevent your device from interfering with your life. You can also set up parental controls for your children and manage their digital use.

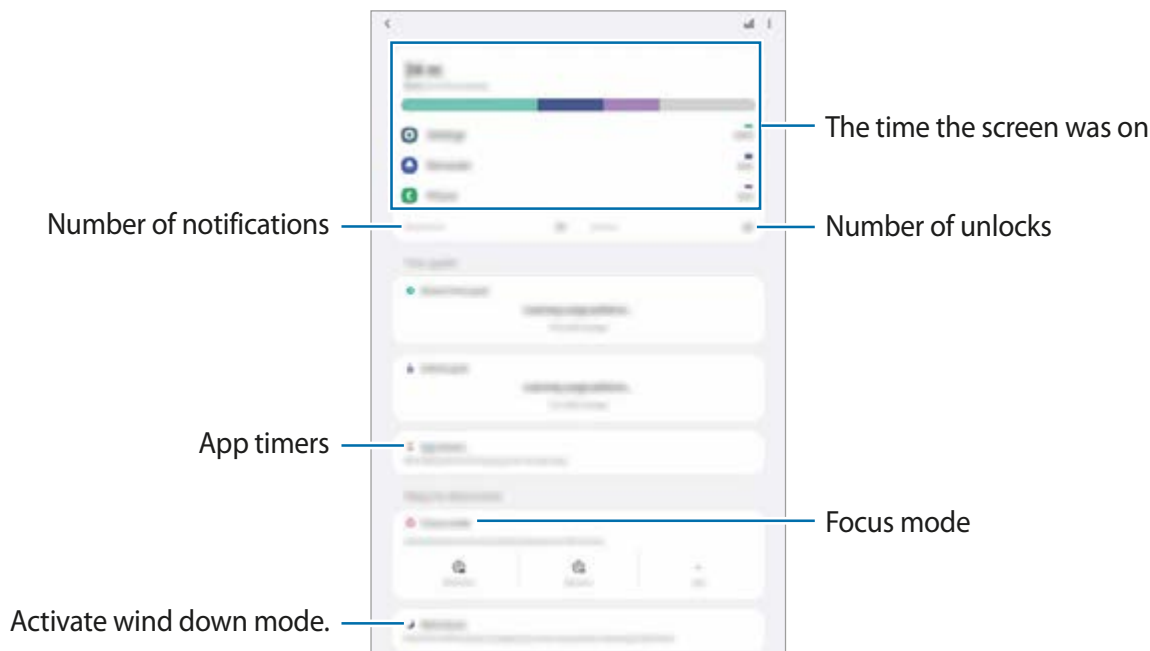
On the Settings screen, tap **Digital Wellbeing and parental controls**.

- **Digital Wellbeing:** View the daily usage history of your device. Refer to [Digital Wellbeing](#) for more information.
- **Parental controls:** Manage your children's digital use.

## Digital Wellbeing

View the daily usage history of your device. You can also limit usage time or change the notification settings for each app.

On the Settings screen, tap **Digital Wellbeing and parental controls** → **Digital Wellbeing**.



### Setting timers for apps

You can limit the daily usage time for each app by setting a timer. When you reach the limit, the app will be deactivated and you cannot use it.

- 1 On the Settings screen, tap **Digital Wellbeing and parental controls** → **App timers**.
- 2 Tap **No timer** next to the app you want and set the time.

## Using focus mode

You can activate focus mode to avoid distractions from your device and stay focused on what you want. While focus mode is on, you can only use default apps and the apps you allowed exceptions for.

On the Settings screen, tap **Digital Wellbeing and parental controls**. Then tap the mode you want to activate under **Focus mode** and tap **Start**.

## Activating wind down mode

You can activate wind down mode to reduce eye strain before sleeping and prevent your sleep from being disturbed.

- 1 On the Settings screen, tap **Digital Wellbeing and parental controls** → **Wind Down**.
- 2 To set the schedule to activate wind down mode, tap **Turn on as scheduled**, tap the switch to activate it, and then set the days and time.

# Device care

## Introduction

The device care feature provides an overview of the status of your device's battery, storage, memory, and system security. You can also automatically optimise the device with a tap of your finger.

## Optimising your device


On the Settings screen, tap **Device care** → **Optimise now**.

The quick optimisation feature improves device performance through the following actions.

- Clearing some memory.
- Closing apps running in the background.
- Managing abnormal battery usage.
- Scanning for crashed apps and malware.



## Using the auto optimisation feature

You can set the device to perform auto optimisation when your device is not in use. Tap  → **Advanced** → **Auto optimisation** and tap the switch to activate it. If you want to set the time to perform auto optimisation, tap **Time**.

## Battery

Check the remaining battery power and time to use the device. For devices with low battery levels, conserve battery power by activating power saving features.

On the Settings screen, tap **Device care** → **Battery**.



- The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.
- You may not receive notifications from some apps that use power saving mode.

## Power mode

Select a power mode that suits your device usage purposes.

Tap **Power mode** and select an option.

- **Optimised:** Optimised for a balance between the device's performance and battery usage.
- **Medium power saving:** Activate power saving mode to extend the battery's usage time.
- **Maximum power saving:** In maximum power saving mode, the device decreases battery consumption by activating dark mode and limiting the apps and features available. Network connections, except for the mobile network, will be deactivated.

You can set the device to charge the battery more quickly. Tap **Charging** and tap the **Fast charging** switch to activate it.

## Adaptive power saving

You can set the device to activate power saving mode automatically based on your usage patterns and the remaining battery power.

Tap **Power mode** and tap the **Adaptive power saving** switch to activate it. Your device will activate power saving mode based on the situation to extend the battery's usage time.

## Managing battery usage for each app

You can save battery power by preventing apps that are running in the background from using battery power when they are not being used. Tap **Battery usage**, select apps from the apps list, and then tap the **Put app to sleep** switch to activate the feature.

## Storage

Check the status of the used and available memory.

On the Settings screen, tap **Device care** → **Storage**.



- The actual available capacity of the internal memory is less than the specified capacity because the operating system and default apps occupy part of the memory. The available capacity may change when you update the device.
- You can view the available capacity of the internal memory in the Specification section for your device on the Samsung website.

## Managing the memory

To delete files or uninstall apps that you do not use any more, select a category. Then, tick items to select and tap **Delete** or **Uninstall**.

## Memory

On the Settings screen, tap **Device care** → **Memory**.

To speed up your device by stopping apps running in the background, tick apps from the apps list, and tap **Clean now**.

## Security

Check the device's security status. This feature scans your device for malware.

On the Settings screen, tap **Device care** → **Security** → **Scan tablet**.

## Apps

Manage the device's apps and change their settings. You can view the apps' usage information, change their notification or permission settings, or uninstall or disable unnecessary apps.

On the Settings screen, tap **Apps**.

## General management

Customise your device's system settings or reset the device.

On the Settings screen, tap **General management**.

- **Language and input:** Select device languages and change settings, such as keyboards and voice input types. Some options may not be available depending on the selected language. Refer to [Adding device languages](#) for more information.
- **Date and time:** Access and alter the settings to control how the device displays the time and date.



If the battery remains fully discharged, the time and date is reset.

- **Contact us:** Ask questions or view frequently asked questions.
- **Reset:** Reset your device's settings or perform a factory data reset. You can reset all your settings, or only network settings, or accessibility settings. You can also set the device to restart at a preset time for device optimisation.

## Adding device languages

You can add languages to use on your device.

- 1 On the Settings screen, tap **General management** → **Language and input** → **Language** → **Add language**.

To view all the languages that can be added, tap **⋮** → **All languages**.

- 2 Select a language to add.

- 3 To set the selected language as the default language, tap **Set as default**. To keep the current language setting, tap **Keep current**.

The selected language will be added to your languages list. If you changed the default language, the selected language will be added to the top of the list.

To change the default language from your languages list, select the language you want and tap **Apply**. If an app does not support the default language, the next supported language in the list will be used.

## Accessibility

Configure various settings to improve accessibility to the device.

On the Settings screen, tap **Accessibility**.

- **Screen reader:** Activate Voice Assistant, which provides voice feedback. To view help information to learn how to use this feature, tap **Tutorial**.
- **Visibility enhancements:** Customise the settings to improve accessibility for visually impaired users.
- **Hearing enhancements:** Customise the settings to improve accessibility for users with hearing impairment.
- **Interaction and dexterity:** Customise the settings to improve accessibility for users who have reduced dexterity.

- **Advanced settings:** Configure settings for Direct access and notification features.
- **Installed services:** View accessibility services installed on the device.
- **About Accessibility:** View the Accessibility information.
- **Contact us:** Ask questions or view frequently asked questions.

## Software update

Update your device's software via the firmware over-the-air (FOTA) service. You can also schedule software updates.

On the Settings screen, tap **Software update**.



If emergency software updates are released for your device's security and to block new types of security threats, they will be installed automatically without your agreement.

- **Download and install:** Check for and install updates manually.
- **Auto download over Wi-Fi:** Set the device to download updates automatically when connected to a Wi-Fi network.
- **Last update:** View information about the last software update.

## Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For security updates for your model, visit [security.samsungmobile.com](https://security.samsungmobile.com).



The website supports only some languages.

## About tablet

Access your device's information.

On the Settings screen, tap **About tablet**.

To change your device's name, tap **Edit**.

- **Status:** View various device information, such as the Wi-Fi MAC address and serial number.
- **Legal information:** View legal information related to the device, such as safety information and the open source licence.
- **Software information:** View the device's software information, such as its operating system version and firmware version.
- **Battery information:** View the device's battery status and information.

# Appendix

## Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your device.

### When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:

- **Password:** When the device lock feature is enabled, you must enter the password you set for the device.
- **PIN:** When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- **PUK:** Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- **PIN2:** When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

### Your device displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

### Your device does not turn on

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

## The touchscreen responds slowly or improperly

- If you attach a screen protector or optional accessories to the touchscreen, the touchscreen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is updated to the latest version.
- If the touchscreen is scratched or damaged, visit a Samsung Service Centre.

## Your device freezes or encounters a fatal error

Try the following solutions. If the problem is still not resolved, contact a Samsung Service Centre.

### Restarting the device

If your device freezes or hangs, you may need to close apps or turn off the device and turn it on again.

### Forcing restart

If your device is frozen and unresponsive, press and hold the Side key and the Volume Down key simultaneously for more than 7 seconds to restart it.

### Resetting the device

If the methods above do not solve your problem, perform a factory data reset.

Launch the **Settings** app and tap **General management** → **Reset** → **Factory data reset** → **Reset** → **Delete all**. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.



## **Calls are not connected**

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

## **Others cannot hear you speaking on a call**

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using an earphone, ensure that it is properly connected.

## **Sound echoes during a call**

Adjust the volume by pressing the Volume key or move to another area.

## **A cellular network or the Internet is often disconnected or audio quality is poor**

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You may have connectivity problems due to issues with the service provider's base station. Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

## The battery does not charge properly (For Samsung-approved chargers)

- Ensure that the charger is connected properly.
- Visit a Samsung Service Centre and have the battery replaced.

## The battery depletes faster than when first purchased

- When you expose the device or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption will increase when you use certain features or apps, such as GPS, games, or the Internet.
- The battery is consumable and the useful charge will get shorter over time.

## Error messages appear when launching the camera

Your device must have sufficient available memory and battery power to operate the camera app. If you receive error messages when launching the camera, try the following:

- Charge the battery.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart the device. If you are still having trouble with the camera app after trying these tips, contact a Samsung Service Centre.

## Photo quality is poorer than the preview

- The quality of your photos may vary, depending on the surroundings and the photography techniques you use.
- If you take photos in dark areas, at night, or indoors, image noise may occur or images may be out of focus.

## Error messages appear when opening multimedia files

If you receive error messages or multimedia files do not play when you open them on your device, try the following:

- Free some memory by transferring files to a computer or deleting files from your device.
- Ensure that the music file is not Digital Rights Management (DRM)-protected. If the file is DRM-protected, ensure that you have the appropriate licence or key to play the file.
- Ensure that the file formats are supported by the device. If a file format is not supported, such as DivX or AC3, install an app that supports it. To confirm the file formats that your device supports, visit [www.samsung.com](http://www.samsung.com).
- Your device supports photos and videos captured with the device. Photos and videos captured by other devices may not work properly.
- Your device supports multimedia files that are authorised by your network service provider or providers of additional services. Some content circulated on the Internet, such as ringtones, videos, or wallpapers, may not work properly.

## Bluetooth is not working well

If another Bluetooth device is not located or there are connection problems or performance malfunctions, try the following:

- Ensure that the device you wish to connect with is ready to be scanned or connected to.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).
- On your device, launch the **Settings** app, tap **Connections**, and then tap the **Bluetooth** switch to re-activate it.
- On your device, launch the **Settings** app, tap **General management** → **Reset** → **Reset network settings** → **Reset settings** → **Reset** to reset network settings. You may lose registered information when performing the reset.

If the tips above do not solve the problem, contact a Samsung Service Centre.

## **A connection is not established when you connect the device to a computer**

- Ensure that the USB cable you are using is compatible with your device.
- Ensure that you have the proper driver installed and updated on your computer.

## **Your device cannot find your current location**

GPS signals may be obstructed in some locations, such as indoors. Set the device to use Wi-Fi or a mobile network to find your current location in these situations.

## **Data stored in the device has been lost**

Always make backup copies of all important data stored in the device. Otherwise, you cannot restore data if it is corrupted or lost. Samsung is not responsible for the loss of data stored in the device.

## **A small gap appears around the outside of the device case**

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.


## **There is not enough space in the device's storage**

Delete unnecessary data, such as cache, using the device care feature or manually delete unused apps or files to free up storage space.

## The Home button does not appear

The navigation bar containing the Home button may disappear while using certain apps or features. To view the navigation bar, drag upwards from the bottom of the screen.

## The screen brightness adjustment bar does not appear on the notification panel

Open the notification panel by dragging the status bar downwards, and then drag the notification panel downwards. Tap  → **Quick panel layout** and tap the **Show brightness on top** switch to activate it.

## Removing the battery

- **To remove the battery, contact an authorised service centre. To obtain battery removal instructions, please visit [www.samsung.com/global/ecodesign\\_energy](http://www.samsung.com/global/ecodesign_energy).**
- For your safety, you **must not attempt to remove** the battery. If the battery is not properly removed, it may lead to damage to the battery and device, cause personal injury, and/or result in the device being unsafe.
- Samsung does not accept liability for any damage or loss (whether in contract or tort, including negligence) which may arise from failure to precisely follow these warnings and instructions, other than death or personal injury caused by Samsung's negligence.

## Copyright

Copyright © 2020 Samsung Electronics Co., Ltd.

This manual is protected under international copyright laws.

No part of this manual may be reproduced, distributed, translated, or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or storing in any information storage and retrieval system.

## Trademarks

- SAMSUNG and the SAMSUNG logo are registered trademarks of Samsung Electronics Co., Ltd.
- Bluetooth® is a registered trademark of Bluetooth SIG, Inc. worldwide.
- Wi-Fi®, Wi-Fi Direct™, Wi-Fi CERTIFIED™, and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.
- Manufactured under license from Dolby Laboratories. Dolby, Dolby Atmos, and the double-D symbol are trademarks of Dolby Laboratories.
- All other trademarks and copyrights are the property of their respective owners.

